

Metro North Health

Message from the

Executive Director STARS

Dale Dally-Watkins



Summary:

- Administrative Professionals Day celebration and awards
- Emergency Power Test
- Sad News and Sorry Business Leave guidelines
- Upcoming SET Forum 7 May
- Staff Profile - Lorilee Malan
- STARS International Nursing Day award nominations

[Message feedback](#)



Audience: All staff



Read time: 4 min



For: Information

Dear Colleagues,

Earlier today we came together to celebrate Administrative Professionals Day at STARS. The event included the announcement of several awards, recognising administrative staff who make a significant contribution and demonstrate a strong commitment to our Metro North values.

Congratulations to the following winners:

High Performer Award

In recognition of consistently delivering exceptional results and driving efficiencies.

- Ammie Janison (Corporate Services Coordinator)
- Nathan Alexander (Administration Officer – Rehab Engineering)
- Gabby Scott (Schedule Support Officer - Surgery and Gastroenterology)

Compassionate Award

In recognition of consistently demonstrating empathy and compassion while delivering patient-centred care.

- Chiara Bantiling (Administration Officer – Endoscopy)

Team Player Award

In recognition of the strengthening of team environments and supporting collective success.

- Tyson Branch (Workforce Coordinator)

Executive Director STARS Metro North Values Award

In recognition of embodying the Metro North Values of Respect, Teamwork, Compassion, High Performance and Integrity in everyday practice.

- Bronwyn Ward (Revenue Officer)



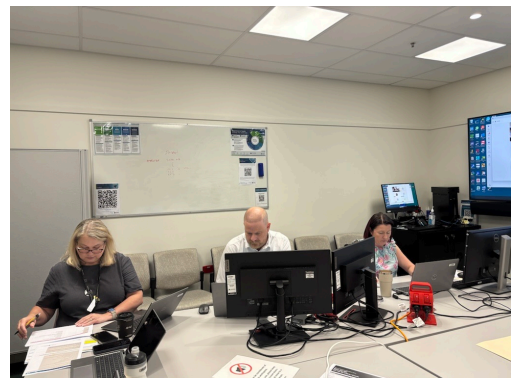
Award winners pictured: Chiara Bantiling, Ammie Janison and Tyson Branch.



Emergency Power Test

On Tuesday morning, STARS underwent an emergency power supply test, to ensure the system operated as intended. The test was successfully completed, and we will document key learnings for our readiness and business continuity moving forward.

Thank you to all STARS and Cushman and Wakefield staff who started their day so early. A special thank you to Alison Gillick for all her work in planning and co-ordinating the test.



If you have any feedback, you can provide it via the survey which will be open until [COB 12 May](#).

Sad News and Sorry Business Leave Guidelines

The new Metro North [Sad News and Sorry Business Leave Guideline](#) is now live. The guideline recognises the cultural obligations of Aboriginal and Torres Strait Islander employees experiencing bereavement and grief and provides clearer guidance to support culturally respectful and responsive practices across our facilities.



Herston Campus

SET Staff Forum

Meet with Chief Executive Nick Steele and members of the Metro North Senior Executive Team

SET Staff Forum 7 May

Next Thursday 7 May, the Metro North SET Team are holding a Staff Forum for RBWH and STARS staff at the RBWH Education Centre. The SET Staff Forum is a great opportunity to join Metro North Chief Executive, Nick Steele and other executives to hear what's happening across the HHS. You will also have the opportunity to ask questions of the SET.

SNEEZY IS COMING TO YOUR HOSPITAL!

**JOIN THE METRO NORTH STAFF
FLU FIGHTERS
STARS**

STAFF INFLUENZA VACCINATION CLINIC
20 APRIL - 15 MAY 2026

Bring your Medicare card or IHI number for international students and staff

 **SCAN THE QR CODE TO VIEW CLINIC TIMES, DATES AND LOCATIONS**
NO APPOINTMENT REQUIRED

Search on Staff Extranet

Metro North Health | Queensland Government

Staff vaccination clinic continues

A reminder that our staff flu vaccination clinic continues until 15 May. Please find time to get your vaccination this year as it is the best way to protect yourself, your families and our community.

The clinic is located on level 1, STARS and you will receive a free Chupa Chup and reward sticker.

Today, Jenny from the vaccination team was also providing a roving clinic, including an appearance at the admin awards.



Staff profile - Lorilee Malan

This week we are profiling one of our amazing administrative staff, Lorilee Malan. Lorilee is an Administration Officer in the Gastroenterology and Endoscopy department. Lorilee completed a degree in Criminology and Criminal Justice, after having an interest in working with vulnerable populations.

This background has been advantageous in the day-to-day operations of her administrative role which involves everything from booking appointments, answering patient calls or working in the reception areas.



"Many of our patients are anxious about their referral or procedure and so I have the opportunity to provide them with information and also reassurance.

"I'm passionate about listening to our patients and working with clinical staff to advocate for them the best we can. It's important to me to always remember to do my best in putting the patient experience first and to think what would matter to me if I was in their position."

For Lorilee, the team camaraderie is what makes STARS a special place.

"A group of us started in the department within a few months of each other and so we really bonded. The team is so supportive, and I love that we can bounce ideas off each other.

"I enjoy being part of a team working towards a larger goal of delivering the best possible outcomes for our patients.

"For me Administrative Professionals Day is a chance to celebrate the work we do each day, often in the background, to ensure our services run smoothly."

Outside of work Lorilee is interested in travelling, recently returning from a trip to Japan.

"I went to Kyoto, Osaka and Tokyo which was amazing, especially being there during cherry

blossom season. Next, I would like to see more of Australia. I'm originally from New Zealand and so far, I've only been to the Northern Territory and Queensland. Tasmania is somewhere I'm really interested in going."



STARS
International Nurses Day 2026
Celebrations
Tuesday 12th May, 10am, Level 3
Awards presentation and cake

nursing & midwifery
the heartbeat of health

The banner features a group of stylized line-art figures representing healthcare professionals. A heart icon contains the text 'nursing & midwifery the heartbeat of health'.

International Nurses Day 2026 award nominations

A reminder to get your nominations in for our International Nurses Day awards.

The categories are:

- STARS Registered Nurse Leader of the Year
- STARS Graduate of the Year (commenced employment in 2025)
- STARS Enrolled Nurse/Enrolled Nurse Advanced Skills of the Year
- STARS Assistant in Nursing/USIN of the Year
- STARS Deadly Nurse of the Year
- Professional Practice and Clinical Excellence Award

Nominations close on 6 May 2025. Click [here](#) to nominate.

Awards will be presented at our 2026 STARS International Nurses Day event on Tuesday 12 May 10am, level 3.

Kind Regards

Dale Dally-Watkins
Executive Director
STARS



We uphold our commitment to health equity through our Values in Action
Respect | Integrity | Compassion | High Performance | Teamwork



Metro North Health acknowledges the Traditional Custodians of the Land upon which we live, work and walk, and pay our respects to Elders both past and present.

Metro North Health's vision

Creating healthier futures together—where innovation and research meets compassionate care and community voices shape our services.



Queensland
Government

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