

# Executive Message

## Metro North Health



### Summary:

- Metro North Digital Priorities 2026-2029
- Business Case for Change - SET
- EOI Metro North Clinical Council
- Creating a safer workplace - DFV
- Quality of Care report
- TPCF Foundation celebrates 40 years.

Message feedback

## Chief Executive Nick Steele



**Audience:** All staff



**Read time:** 5+ min



**For:** Information

Hi Everyone,

One of our priorities is digitalisation of the health service to enable strategic transformation. This week our Chief Digital Health Officer Dr Jason Brown presented the Metro North Health Digital Priorities 2026–2029 to the Metro North Board. Jason highlighted how digital capability will become a cornerstone in shaping how we will deliver safe, connected and sustainable care over the next three years.



Digital is no longer a support function in healthcare. It is now recognised globally as critical clinical infrastructure, essential to patient safety, operational efficiency and the long-term sustainability of our services. This is why, with demands on our services growing each year, it's essential we have robust and responsive digital infrastructure and systems in place to ensure we can meet the needs of our health care community moving forward.

Our digital roadmap outlines six priority areas that will guide Metro North's investment, focus and transformation:

1. **Patient flow and operations:** Real-time visibility and data-driven decisions to optimise patient flow and capacity across all care settings.
2. **Core Clinical Systems:** A unified digital clinical backbone of enterprise systems to support safe, consistent and efficient care.
3. **Consumer Experience:** Seamless, digital-first interactions that improve access, equity and communication across the patient journey.
4. **Virtual and Community Care:** A hybrid care model embedding telehealth, remote monitoring and virtual wards to deliver care beyond hospital walls.
5. **Integration and Emerging Technologies:** Connecting systems and scalable technologies, including AI, to enable real-time insights, coordination and innovation.
6. **Security and Digital Infrastructure:** Resilient, secure and scalable foundations to ensure reliable access, protect data and support future innovation.

Each priority includes targeted initiatives to be delivered over the next three financial years. You can read more about Metro North Digital Priorities 2026-2029 [here](#). Together, these priorities lay the foundations for operational sustainability and digital innovation across Metro North to become Australia's most integrated, efficient and effective digital health service.

### **Business Case for Change - Senior Executive Team**

Earlier this week, Chief People and Culture Officer Lorna Morton and I hosted a vidcast to commence consultation for the Metro North Business Case for Change.

The Business Case for Change proposes a reorganisation of some functions and work areas within directorates and across Metro North Health resulting in a restructure of the Metro North Senior Executive Team aligned to the recently re-calibrated performance, accountability and sustainability deliverables for the hospital and health service.

Details of the Business Case for Change, including how to provide feedback, are now [available online](#). I invite constructive feedback from staff to help support an open and well-informed change process. No final decisions have been made and this is a genuine consultation process, so please send in your feedback. Feedback closes on 17 June 2026.

For those staff who were unable to attend the vidcast, the recording is available [here](#).

### **EOI Metro North Clinical Council - Deputy Chair**

Expressions of interest are now open for the position of Deputy Chair, Metro North Clinical Council (MNCC). The MNCC plays a vital role in representing clinicians across Metro North and provides an important forum for clinical engagement, collaboration, and advocacy on matters impacting both staff and patients.

The Deputy Chair will be a practising clinician who demonstrates strong leadership capability, professionalism, and the ability to influence and engage across multidisciplinary teams. Working in partnership with the Chair, Executive, and clinical staff, the Deputy Chair will support the Council in fostering collaboration, clinician engagement, and strategic leadership across Metro North.

Applications are invited from Metro North staff who hold a permanent position within Metro North Health and who are actively involved in providing or supporting patient care.

I invite staff to [read more](#) about this important opportunity.

## Creating a safer workplace - DFV

Metro North Health is committed to building a safe workplace that promotes respectful relationships and fosters a culture of zero tolerance of violence. Domestic and family violence is an issue that significantly impacts many patients we care for across our health service. Health professionals are often the first point of contact for people experiencing DFV in the community, so it's important staff understand how to recognise, respond to, and refer patients affected by DFV.

The [Queensland Health Domestic and Family Violence Capability Framework](#) provides clear guidance about the expected capability of staff in responding to DFV to ensure the highest standards of care are provided to victim-survivors across our health service. Staff may also experience Domestic Violence and this framework may assist you to assist them.

To further support staff in building their capacity to respond to DFV, a range of resources and tools are available on [QHEPS](#).

## Quality of Care report

I am pleased to share that the Metro North Quality of Care Report 2025 is now available on [QHEPS](#). This report showcases initiatives and services from across our health service that contribute to high quality care outcomes and experiences for our patients and community.

## Executive update

Chief People and Culture Officer (CPCO) Lorna Morton will be on leave from Thursday 28 May until Sunday 7 June 2026. Alison Downey will be acting in the CPCO role during this time.

## TPCH Foundation celebrates 40 years

I had the privilege to attend the recent The Prince Charles Hospital Foundation 40-year gala celebration. It was a wonderful opportunity to acknowledge the Foundation's longstanding support of remarkable research, equipment and patient-care initiatives across The Prince Charles Hospital (TPCH) and Caboolture Hospital. The impact of TPCH Foundation's support has been felt widely across local, national and international communities, with more than \$78 million invested towards improved patient outcomes. This is an immense achievement made possible through the dedication and generosity of numerous people over many decades including staff, patients, researchers, donors and volunteers. I would like to congratulate Steve Francia and his team at TPCH Foundation on this impressive milestone; it is testament to the essential work you do in supporting our patients, staff and community.



Take care.  
Nick

Metro North Health



We uphold our commitment to health equity through our Values in Action  
Respect | Integrity | Compassion | High Performance | Teamwork



Metro North Health acknowledges the Traditional Custodians of the Land upon which we live, work and walk, and pay our respects to Elders both past and present.

**Metro North Health's vision**

Creating healthier futures together—where innovation and research meets compassionate care and community voices shape our services.



**Queensland  
Government**

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