

Metro North Health

Message from the

Executive Director RBWH

Louise Oriti



Summary:

- Giving voice to our consumers
- Celebrating innovation
- World Cup fever hits food services
- World Wellbeing Week at RBWH

Message feedback



Audience: All staff



Read time: 4 min



For: Information

Dear team

Members of our Consumer Advisory Group (CAG) joined RBWH staff this week for the Consumer Showcase, a chance to hear directly from patients, families, and visitors about their experiences, both positive and negative, at RBWH.

Among the CAG representatives was Janette (pictured below, right), one of our newest members. Although new to RBWH, she brings more than a decade of experience in consumer advisory roles across other hospitals. With a professional background in engineering and personal insight from her own bone marrow transplant journey, Janette offers a unique and valuable perspective that helps shape how we care for patients.

Janette and other CAG members volunteer their time, and are vital to ensure consumer voices guide our decisions as we work to improve healthcare outcomes for our community.



Celebrating innovation and inviting new ideas

Congratulations to our staff who presented at the recent Metro North Innovation Showcase. Their work demonstrated the insight, creativity and commitment of teams working closest to the challenges that matter most to our patients, services and communities.

As our work becomes increasingly complex, improving care is never simple. The people who understand the issues best are those who face them every day. Insights from our frontline staff are essential for identifying meaningful change and ensuring solutions are practical, relevant and sustainable.

The HELIX Innovation and Implementation Program exists to support this problem-solving. Expressions of Interest are now open, with the next assessment round commencing 21 July. You don't need a fully formed solution; simply bring the problem, and HELIX will help you shape and progress it. Submit your EOI [here](#) by 20 July to get involved.

Metro North Research Excellence Award finalists

In last week's message, I congratulated our finalists for the Research Excellence Award. In doing so, I inadvertently omitted the nomination for 'Microbiome-driven solutions in Transplant and Cell Therapy' work. Led by Dr Andrea Henden, Dr Ashleigh Scott, Dr Sarah Anderson and Dr Midori Nakagaki, this multidisciplinary team is developing new microbiome-based tests and therapies to help bridge critical gaps in scientific and clinical knowledge. Well done to the team, and to all our finalists. You can learn more about them [here](#).



World Cup fever hits Food Services

With around half of their workforce born overseas, the World Cup has sparked some friendly rivalry among teammates in Food Services. As the photo shows, loyalties stretch across continents, giving the team a chance to learn more about one another and share their pride in their countries of origin, and, of course, their love of football.

One of the passionate fans is Reed (pictured front left), who is cheering on Algeria and enjoying the joy and energy the tournament, and the friendly competition, has brought to the team.

Well done all for proudly showing your colours and embracing the spirit of the World Cup.

World Wellbeing Week at RBWH

It's World Wellbeing Week, and Team Royal has been busy spreading positivity. On Wednesday, Team Royal Champions handed out 250 Pay it Forward coffee vouchers to staff, with one recipient saying the gesture brightened an otherwise tough day. On Thursday, Puppy Pats 'n' Chats returned to RBWH, giving staff a chance to relax in the sunshine with some friendly four-legged visitors. Thanks to Team Royal for bringing the fun and good cheer to RBWH!



RBWH Memory Walk

There has been a wonderful response to the new RBWH Memory Walk mentioned in last week's message, with staff, patients and visitors taking time to share and reflect on their favourite Brisbane memories. If you haven't yet, head up to Level 9 and take a look. Thank you again to everyone who brought the installation to life, including the team from TPCH, whose own memory wall inspired ours.

Join us to farewell Barry

Finally for today, next week we farewell Dr Barry O'Loughlin after decades of service to RBWH. All staff are invited to join us for a fitting send-off from 3pm on Tuesday in the Education Centre foyer. I hope to see you there!

Thank you all for everything you do for our community.

Kind Regards

Louise Oriti

Executive Director,
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Metro North Health   



We uphold our commitment to health equity through our Values in Action
Respect | Integrity | Compassion | High Performance | Teamwork



Metro North Health acknowledges the Traditional Custodians of the Land upon which we live, work and walk, and pay our respects to Elders both past and present.

Metro North Health's vision

Creating healthier futures together—where innovation and research meets compassionate care and community voices shape our services.



**Queensland
Government**

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