

# Executive Director The Prince Charles Hospital

Tami Photinos



## Summary:

- Charlies Week date claimer
- Get involved in Blood Week
- Meenu showcases compassion
- Main cafe opening longer
- Hannah leads Quality of Care Report

Message feedback



Audience: All staff



Read Time: 5 Minutes



For: Information

Dear Team,

Charlies Week is my favourite time of year! We have so much fun catching up and celebrating what makes TPCH such a great place to work.

Charlies Week this year will be held Monday 26 October - Friday 30 October. The TPCH Foundation Giving Day will be on Wednesday 28 October.

Some of you will have noticed this is a week later than normal. This will avoid a direct clash with another key event being organised by the TPCH Foundation.

We've already started planning for this year's festivities. If you would like to host an event or provide a helping hand, please send an email to [TPCH Communications](#).

With winter now upon us, it's certainly getting cold but we still have many beautiful sunny days.

A nice surprise to bump into TPCH Allied Health Director Perry Judd (right) during a bike ride at Nudgee Beach last weekend.



## Executive Update

Dr Ros Crawford is acting Director of Operations Heart and Lung until Wednesday 1 July.

Welcome Keiran Simpson who is acting TPCH People and Culture Manager until October.

Director of Operations Surgery and Critical Care Mel Dubbelde returns on Monday. Thank you to Paula Ve for acting in the role.

Emma Leighton will be Acting Nursing Director Safety and Quality until Friday 3 July.

## Parking reminder

TPCH now has sufficient spaces on campus for all staff, visitors and patients to park safely.

However, we continue to have staff parking in non-designated areas and outside marked bays across the hospital. Unfortunately, this is creating safety concerns - including obstructed access, reduced visibility and difficulties for staff when manoeuvring or exiting car parks.

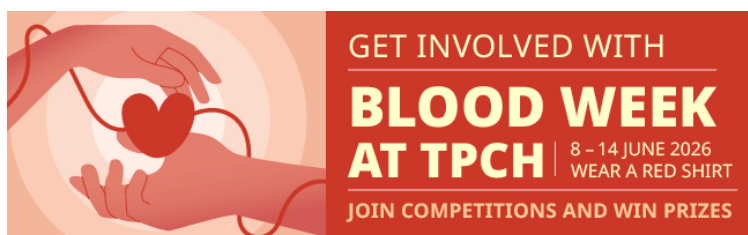
We've also recently received reports of minor vehicle damage and staff being parked in.

If you're unable to secure a carpark within a marked bay in your allocated staff carpark, please use the multi-storey car parks. The maximum cost for ad-hoc parking in the multi-storey car park (MSCP) is \$13 per day.

MSCP car park pass applications remain open. Find more details on [QHEPS](#).

## Get involved in Blood Week

National Blood Donor Week is an annual week to recognise and celebrate Lifeblood's blood, plasma, platelet and stem cell donors across Australia.



At The Prince Charles Hospital, we're celebrating with a week full of activities, including an opportunity for you to be creative!

The best ward display / decoration competition will be judged on originality, demonstrating teamwork and staff / consumer involvement. Judging will be held on Thursday 11 June.

Have a great red shirt in the cupboard at home? Wear it next week to show your support.

There are more ways you can be involved in Blood Week at TPCH [here](#).



## All In for reconciliation at TPCH

As part of National Reconciliation Week, I spent some time with the Aboriginal and Torres Strait Islander health team.

I dropped in and learnt the art of dilly bag making and attempted to make some earrings.

Melita Smith made some beautiful emu earrings for herself and I. They're great!



activities at Kallangur Satellite Health Centre (Kalangoor) were a highlight. The program included a smoking ceremony, yarning and guest speaker Sharlene Allsopp on truth-telling and memory being at the heart of reconciliation.

Welcoming students from St Benedict's College at Mango Hill (right) highlighted the Kallangur centre's strong connections with the local community.



The Prince Charles Hospital  
**CrazySocks4Docs Day**  
**Friday 5 June 2026**  
A day for wearing crazy socks to create awareness and break down the stigma around mental health in doctors.  
Puppy Play Break 10am - 12pm at The Common Good Café  
SPONSORED BY  
**AMA**  
QUEENSLAND

**NEW**  
opening hours from  
Monday 8 June

**OPENING LONGER**  
At the Main Cafe  
**6AM to 7PM**  
Monday to Friday

**THE CAFE**  
FOR THE COMMON GOOD

### Main Cafe to open longer on weekdays from next week!

Starting on Monday 8 June, The Common Good's main cafe will be open from 6am until 7pm.

That means hospital staff will be able to access food and coffee from the main cafe for two extra hours each weekday.

From Monday, there will be a daily 'Sunrise Special' for breakfast, including freshly prepared

offerings such as omelettes, pancakes and croissants.

You'll be able to add a half-priced coffee to your breakfast special, too!

## Meenu showcases compassionate care

The latest Metro North [Compassionate Care video](#) on informed consent features TPCB Child Life Therapist, Meenu.

Staff across Metro North can hear how Meenu brings Compassionate Care Principles into her everyday practice.



We receive so many Patient Reported Experience Measures (PREMS) compliments from Children's Emergency patients about Meenu. Here are just a few from last month:

- All staff were great. The doctors were very friendly and supportive. Meenu, the Life Therapist, helped my son to know what to expect and how to feel prepared for his treatment. This was a great experience with the use of toys and real-life equipment.
- The lady that distracted my little one while having a blood test (Meenu) went above and beyond to care for my child...and me!

## Hannah leads Quality of Care Report

The latest Metro North Quality of Care Report was released last week.

Great to see TPCB Senior Dietician Hannah Rigby on the front cover of the [Snapshot](#).

Hannah story outlines the TPCB Memory Diet Clinic, which provides specialised nutritional care for people living with dementia at all stages of the condition, alongside dedicated support for their loved ones and carers.

The full [Quality of Care Report](#) is available online here.



## QUALITY OF CARE SNAPSHOT 2025

**IMPROVED ACCESS TO KIDS' CARE**  
Improving access to care for families. A Connection and Kinship research project at TPCB paediatric outpatients service aims to improve health outcomes for Aboriginal and Torres Strait Islander children and families to address barriers such as cultural differences, cost, and transport. The project is creating sustainable, flexible, and culturally safe care pathways that improve access, equity, and health outcomes.

**IMPROVED ACCESS TO SPECIALIST CARE**  
**Free shuttle bus service for cancer patients**  
A new Cancer Council Queensland Transport to Treatment Metro North shuttle is now helping patients from the Caboolture who get to their cancer care treatment at the BSWH. The free shuttle service operates a return service between Caboolture and BSWH on weekdays, helping patients and their support person get to and from treatment sessions and appointments, making transport one less thing patients having to worry about.

**35% REDUCTION IN BEHAVIOURAL INCIDENTS**  
**Interactive technology for patients with cognitive impairments**  
The Cognitive Assessment and Management Unit at The Prince Charles Hospital has introduced the Townesdale Interactive Project, which promotes meaningful, social connections for patients living with dementia through interactive games. The technology has reduced behavioural incidents by 35 per cent and improved patient engagement and wellbeing.



Scan the QR code to read all the articles or visit [metro north.health.qld.gov.au](http://metro north.health.qld.gov.au)

Metro North Health



Kind regards,

**Tami Photinos**  
Executive Director  
The Prince Charles Hospital



We uphold our commitment to health equity through our Values in Action  
Respect | Integrity | Compassion | High Performance | Teamwork



Metro North Health acknowledges the Traditional Custodians of the Land upon which we live, work and walk, and we pay our respects to Elders both past and present.

**Metro North Health's vision**

Creating healthier futures together—where innovation and research meets compassionate care and community voices shape our services.



**Queensland  
Government**

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