

Metro North Health

Message from the

Executive Director RBWH

Louise Oriti



Summary:

- Our 2025/2026 achievements
- Shaping the next five years
- A focus on futility
- Disability Awareness Training
- From trauma care to test matches

Message feedback



Audience: All staff



Read time: 5+ min



For: Information

Dear team

You may have seen in last week's Chief Executive message that Nick shared some of our achievements from last financial year, including that RBWH cared for an additional 41,237 patients compared with the previous year, an increase of 5.17 per cent.

In addition to the increase in patient numbers across the year, we had a number of other achievements that improved how we care for patients, including:

- Successfully realigning wards to align demand and capacity better and reduce the number of outlier patients. This has resulted in teams being better able to work together to deliver better patient outcomes.
- Achieving provisional Level 1 Trauma Service status through the Royal Australasian College of Surgeons Trauma Verification Program, reflecting our role as a leading centre for trauma care.
- Becoming the first public facility in Australia to offer the NanoKnife procedure for patients who develop recurrent prostate cancer. This minimally invasive treatment is an alternative to major surgery or salvage radiation therapy.
- Launching a tele-echocardiography service for patients in Longreach and Cloncurry, run by sonographers at RBWH, to enable faster diagnosis and access to treatment.

These, and our many other achievements, speak to your hard work and dedication. Thank you, all. If you haven't already, you can read Nick's message [here](#) to learn more about Metro North's priorities for this financial year.

Shaping the next five years

At RBWH, we are shaping our strategic priorities for the next five years, in line with the broader Metro North plan and priorities, to ensure we continue delivering excellent care while responding to emerging opportunities and challenges. This is a critical time for our hospital given our proximity to some of the key 2032 Olympic and Paralympic Games venues.



As part of this process, the Executive Leadership Team came together yesterday (pictured above) for a second workshop to build on the strategies and ideas developed during the May planning session. The workshop focused on identifying priorities and measures to strengthen service delivery across:

- Access and Flow
- Models of Care
- Digital, Technology, Research and Innovation
- Workforce and Future Capability
- Assets, Infrastructure and Sustainability

The ideas generated during the workshop will be refined over the coming weeks, ensuring alignment with Metro North priorities, before being incorporated into

operational and local business plans. Your line manager will keep you informed about initiatives and priorities relevant to your work area.

A focus on futility

This month's Collaborative Forum took place yesterday and focused on improving our understanding of futility in healthcare. Presented by Gold Coast Health Clinical Ethicist, Dr Melanie Jansen, the session explored how futility intersects with healthcare ethics and examined case studies that considered the role of clinicians, patients and their families in making decisions. The presentation prompted fascinating discussions and questions that helped deepen our understanding of this complex area. Thank you to Melanie for the presentation and to our Staff Wellbeing Specialist, Liz Crowe, for arranging the session. The recording will be available [here](#) in the coming days.

New Disability Awareness Training Available

The next phase of the *See Me. Hear Me. Respect Me.* campaign is here. Built on lived experience and forming the foundation of Queensland Health's disability awareness training, it focuses on simple actions that can make a real difference.

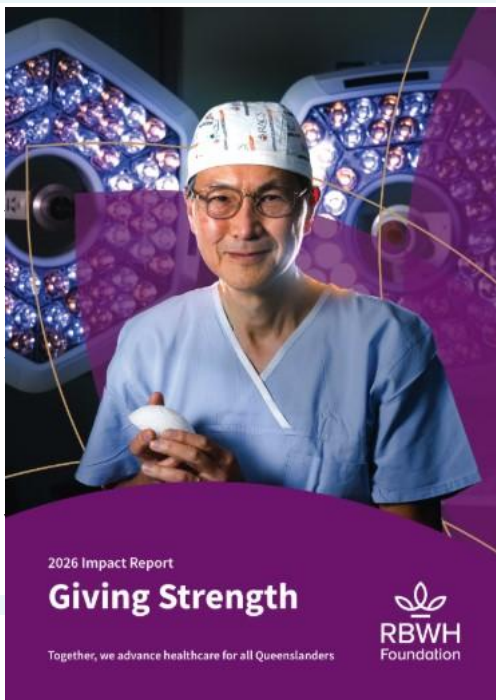
The campaign encourages staff to communicate clearly and inclusively, see the whole person, make decisions together, and adapt to individual needs—helping create better experiences and outcomes for people with disabilities.

Also available is the new Disability Awareness Training, which provides practical, everyday guidance for healthcare staff.

The training is available on iLearn and will be coming soon to TMS. I encourage you to explore the [campaign resources](#) and complete the training to help create more inclusive, respectful and accessible services for people with disability.

Turning generosity into impact

The 2026 RBWH Foundation Impact Report has arrived. Across the last financial year, our Foundation distributed more than \$3.5 million in funds across research grants, patient care, wellness for staff and more. The impact report takes a deeper drive into some of the initiatives these funds supported, including a patient feedback app to help improve meal quality and a trauma survivors' peer support group. Click the image to the left to read the report and learn more about the life-changing work our Foundation supports.



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Director & Exec Connect

Earlier this week, I visited Caboolture Hospital for the weekly Operational Leadership Team meeting and had the opportunity to meet the new CKW Executive Director, Jamie Spencer. With several RBWH-led services operating at Caboolture Hospital, a strong partnership between our hospitals is important, and I look forward to working with Jamie as he settles into the role. I'd also like to thank Dr Ted Chamberlain for his support while acting in the position.

Finally, a reminder about the Exec Connect sessions (formerly Brief the Boss), which I host most Tuesdays in the Level 1 atrium. These sessions are an opportunity to raise issues, share ideas or simply have a chat. Keep an eye on your email for details of upcoming sessions and look out for the Exec Connect banner in the atrium.

Thank you all for everything you do for our community.

Kind Regards

Louise Oriti
Executive Director,
Royal Brisbane & Women's Hospital

Metro North Health



We uphold our commitment to health equity through our Values in Action
Respect | Integrity | Compassion | High Performance | Teamwork



Metro North Health acknowledges the Traditional Custodians of the Land upon which we live, work and walk, and pay our respects to Elders both past and present.

Metro North Health's vision
Creating healthier futures together—where
innovation and research meets compassionate
care and community voices shape our services.



**Queensland
Government**

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