

Acting ED Caboolture, Kilcoy and Woodford

Dr Ted Chamberlain



Summary:

- June Star of Service and Values awards
- Rhemy Hinckesman debuts for Broncos NRLW
- Happy retirement to Marie Dawe
- Communication saves lives
- CKW Pet of the Week

Message feedback



Audience: All staff



Read time: 4 min



For: Information

Dear CKW team,

We unfortunately had to postpone the June Staff Forum due to Tier 3 commitments, but I want to acknowledge the staff award recipients.

Our Star of Service award for June goes to Eliza Black, CCU Clinical Nurse, for her outstanding leadership, teamwork and clinical support during a complex MET call on Ward 4D, providing expert assistance beyond her usual role.

Our Values Award recipients are:

- Integrity: Gab (Juan) Carusos, Food Services, for his kindness, professionalism and positive attitude that brightens patients' mealtimes.
- High Performance: Dannielle McGrath, ICU, for consistently going above and beyond to support her team.
- Respect: Brett Parnell, Finance Director, for his compassionate leadership and commitment to mentoring and supporting his team.
- Compassion: Shari Harvey, Nurse Manager Patient Flow, for providing exceptional care and reassurance to a vulnerable young patient.
- Teamwork: Stephen Brand, Safety and Quality CNC – Surgical Line, for his leadership in driving quality improvement and patient safety initiatives across CKW.

Thank you all for living our values every day and making a positive difference to our patients, families and colleagues.

The nominations are now open for the July awards! Submit your nominations via the online [form](#).



Let's go Broncos!

Rhemy Hinckesman, an Administration Officer in our Specialist Outpatient Department, is set to achieve a lifelong dream this weekend when she makes her debut for the Brisbane Broncos in the NRLW at Suncorp Stadium.

Rhemy joined Caboolture Hospital in 2019 as a 16-year-old school-based trainee and has balanced her healthcare career with an impressive sporting journey. After representing Australia and Queensland in touch football, she transitioned to rugby league in 2023 with the Kawana Dolphins and making the representative side with the Sunshine Coast Falcons. Her performances led to selection in the Brisbane competition and ultimately a coveted place in the Broncos' NRLW squad.

Reflecting on the moment she received the call-up, Rhemy said, "The feeling of being pulled up into the main squad has been a dream for me since starting footy. It's surreal, it's crazy and I'm just so grateful and excited."

We are incredibly proud to see one of our own achieve such an outstanding milestone and wish Rhemy every success in her NRLW debut. Congratulations, Rhemy!

Happy retirement to Marie Dawe

This week we farewell Marie Dawe as she begins a well-earned retirement after more than 43 years in the workforce, including more than six years with Queensland Health and the past five years supporting our Training and Education team.

Marie began her working life at Sportsgirl in Sydney in 1983 before going on to enjoy a diverse career, including 15 years with the Royal Australian Navy. She joined Caboolture Hospital in January 2020 and has since made a valued contribution across several administrative roles, always bringing professionalism, kindness and a willingness to help wherever needed. Her support behind the scenes has helped ensure our staff have had the resources and assistance they need to learn, grow and deliver exceptional care.



On behalf of everyone across the Caboolture, Kilcoy and Woodford Directorate, thank you, Marie, for your dedication and service. We wish you every happiness in retirement as you enjoy more time with your family, travel, tackle those long-awaited home projects, reconnect with friends and embrace new opportunities through volunteering.

Virtual Courageous Conversation about Race

Staff are invited to participate in Virtual Courageous Conversations about Race (VCCR), a workshop designed to build confidence in having meaningful conversations about race, racism and racial equity. Supported by the Anti-Racism Evaluation and Implementation Research Project.

Session 1: The story of self - Tuesday 28 July 2026 9am-11:45am

Session 2: The story of us - Tuesday 28 July 2026 1:45pm-4:30pm

Session 3: The story of now - Wednesday 29 July 9am-11:45am

Unpack and coaching: TBA

Frontline staff may be supported to attend through backfill or rostered shifts where operationally feasible. Those interested can contact [Stella Bamaga](#) or [Seiji Humphries](#) for more information.



Happy 70th birthday to Colleen Hermann

This week, the team on Ward 2A celebrated a remarkable milestone, surprising Nurse Unit Manager Colleen Herrmann as she marked her 70th birthday. Colleen has dedicated around 50 years to nursing, touching countless lives through her compassionate care, leadership and unwavering commitment to patients, families and colleagues.

Thank you, Colleen, for your extraordinary contribution to healthcare and for the inspiration you continue to be to everyone around you.

Communication Saves Lives

Throughout July, we're shining a spotlight on one of the most important contributors to safe, high-quality care – effective communication.

Communication failures remain one of the leading causes of patient harm. Every conversation, handover, patient identification check, clinical note and referral plays a vital role in keeping our patients safe.

This month, we're launching our Communication Saves Lives campaign, aligned with NSQHS Standard 6 – Communicating for Safety, to reinforce the everyday communication practices that support safe, coordinated patient care.

Each week will focus on a key pillar:

- Week 1: Bedside Clinical Handover – The patient is part of the conversation.
- Week 2: Patient Identification – Three identifiers. Every patient. Every time.
- Week 3: Clinical Documentation – If it's not documented, it didn't happen.
- Week 4: Referrals – No discharge is complete until referrals are complete.

This week also marks the launch of our Safety Spotlight Board Competition, with teams encouraged to showcase how communication supports safe patient care in their local area.

Your display could include:

- Patient stories or feedback demonstrating the impact of good communication.
- Staff reflections on communication practices that have improved patient care.
- Local quality improvement initiatives or audit results.
- Practical tips or reminders that promote safe communication in your clinical area.

1 CLINICAL HANDOVER
must occur at the bedside
The Patient Is Part of the Conversation

2 PATIENT IDENTIFICATION
Right Patient. Right Care. Every Time.
STOP. CHECK. CONFIRM.

3 DOCUMENTATION
If It's Not Documented, It Didn't Happen

4 REFERRALS
Don't Leave Referrals Behind

COMMUNICATION SAVES LIVES NSQHS Standard 6 – Communicating for Safety

Caboolture, Kilcoy and Woodford

CELEBRATE NAIDOC 50 YEARS DEADLY

Tuesday 7th July 2026 | 10am - 12pm

Caboolture Hospital, Main Foyer Courtyard

CELEBRATING 50 NAIDOC WEEK

NAIDOC WEEK 50 YEARS DEADLY
5-12 JULY 2026

[CLICK HERE TO RSVP](#)

The Coming of the Light

The Coming of the Light is celebrated annually on 1 July by Torres Strait Islander peoples to commemorate the arrival of missionaries from the London Missionary Society in the Torres Strait in 1871. While the event marked the introduction of Christianity, it is also recognised as a celebration of the way Torres Strait Islander communities embraced Christianity while maintaining the strength of their rich cultures, languages and traditions.

Today, The Coming of the Light is an important cultural and spiritual occasion, marked with church services, traditional dancing, feasting and community gatherings across the Torres Strait and in Torres Strait Islander communities throughout Australia. It provides an

July What's On

JULY

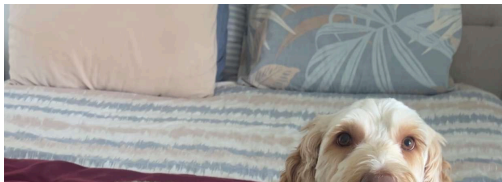
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WHAT'S ON

- ★ DRY JULY
- ★ COMING OF THE LIGHT - 1 JULY
- ★ NAIDOC WEEK 5-12 JULY
- ★ NATIONAL DIABETES WEEK 13-19 JULY
- ★ NATIONAL PAIN WEEK 21-27 JULY
- ★ WORLD SECURITY DAY 24 JULY
- ★ WORLD HEPATITIS DAY 28 JULY
- ★ DONATE LIFE WEEK 26 JULY - 2 AUGUST

CKW EVENTS

- NAIDOC EVENT - 7 JULY AT 10AM
- BISHC TURNS 2 - 17 JULY
- DONATE LIFE STAND/CUPCAKES - 30 JULY
- JULY STAFF FORUM - THURS 30 JULY
- WEDNESDAY FOOD TRUCKS FROM 5PM



CKW Pet of the Week

This week's CKW Pet of the Week belongs to Nic Irvin, Admin Officer Ward 4D.

Names: Sundae and Winston

Age: 3 and 10 years old

Breed: Labradoodle and Shih Tzu Cross Terrier

About us: Sundae is our "big girl" she absolutely adores my wife Kim and has been her therapy dog these last six months while Kim has undergone breast cancer treatment. Sundae just loves, love!

Winston is our "little boy blue" who had his eyes removed due to Glaucoma but absolutely loves life and going for walks.

We are chasing more pets! To have your pet featured, please send a photo and the above details [here](#).

Quote of the day

"Choose to be optimistic, it feels better."

Kind Regards

Dr Ted Chamberlain

Acting Executive Director,
Caboolture, Kilcoy and Woodford

Metro North Health



We uphold our commitment to health equity through our Values in Action
Respect | Integrity | Compassion | High Performance | Teamwork



Metro North Health acknowledges the Traditional Custodians of the Land upon which we live, work and walk, and pay our respects to Elders both past and present.

Metro North Health's vision

Creating healthier futures together—where
innovation and research meets compassionate
care and community voices shape our services.



**Queensland
Government**

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