

Acting ED Caboolture, Kilcoy and Woodford

Dr Ted Chamberlain



Summary:

- Signing off as CKW Acting Executive Director
- NAIDOC 50 years celebration
- See Me. Hear Me. Respect Me.
- Communication saves lives
- CKW Pet of the Week

Message feedback



Audience: All staff



Read time: 4 min



For: Information

Dear CKW team,

This will be my last message as Acting Executive Director at CKW. I hope that you will all be as supportive and generous with Jamie as you have been with me. CKW is undergoing significant change, but at its core, it is a collection of great people providing compassionate care to our community.

Health care delivery can be one of the most complex human endeavours equal to the most complex technology. However, at the heart of it, is people helping other people with knowledge and kindness. We see people at their most vulnerable and are able to help them, which is a great privilege.

I would like to thank everyone for the opportunity to be part of the CKW team.

P.s. I am not a content creator, but my mother did teach me how to do origami. You can watch my video by clicking the picture to the right.



Our NAIDOC Week celebration on Tuesday was a wonderful opportunity to come together with staff, community members and Elders to celebrate this year's theme, "50 Years of Deadly." This milestone recognises five decades of NAIDOC Week, celebrating the voices, cultures and achievements of Aboriginal and Torres Strait Islander peoples, while honouring the Elders, leaders, artists and communities whose strength and resilience have shaped this important movement.

Thank you to everyone who joined us for such a meaningful celebration. A special thank you to Mack Muckan and Brent Miller from Undumbi Culture for delivering a heartfelt Welcome to Country, with Brent also sharing the powerful sounds of the didgeridoo. Thank you also to Janita Adams, Tracy Grant, Parker Michaels and Kirby Harwood for their hard work in delivering such a memorable event.



See Me. Hear Me. Respect Me.

The next phase of the *See Me. Hear Me. Respect Me.* campaign is here. Built on lived experience and forming the foundation of the department's disability awareness training, it focuses on simple actions that can make a real difference.

The campaign encourages staff to communicate clearly and inclusively, see the whole person, make decisions together, and adapt to individual needs—helping create better experiences and outcomes for people with disability.

Also available is the new Disability Awareness Training combines lived experience with practical, everyday guidance for healthcare staff.

The training is now available on iLearn. For **Hospital and Health Services with a separate Learning Management System**, it will be available on your local platform shortly.

I encourage all healthcare staff to explore the campaign resources and complete the



training to help create more inclusive, respectful and accessible healthcare for people with disability.

Click [here](#) for more information.



Step up for The Common Good

Registrations are now open for the 2026 Transurban Bridge to Brisbane to be held on Sunday 13 September.

When you choose The Common Good as your charity of choice, you'll help fund life-changing medical research, vital equipment and enhanced patient-care initiatives that support patients and families at The Prince Charles Hospital and Caboolture Hospital.

It's a great opportunity to come together outside of work, enjoy one of Queensland's iconic community events.

I hope to see many of you there! Register [here](#).

Communication Saves Lives - Week 1: The patient is part of the conversation

This week, our Communication Saves Lives campaign focuses on involving patients in conversations about their care. Every bedside handover is an opportunity to improve safety, confirm understanding, answer questions and identify concerns before they become risks.

Research shows that including patients in bedside handover improves safety, strengthens communication between shifts, increases patient understanding and satisfaction, and builds stronger partnerships between patients, families and clinicians.

As you begin each shift this week, take a moment to ask yourself:

- Does my patient understand today's plan?
- Have I confirmed their understanding?
- Would I feel included if I were the patient?

Reminder: Our Safety Spotlight Board Competition is now underway—I look forward to seeing your entries.

A poster for the 'Communication Saves Lives' campaign. It features a dark blue header with 'Metro North Health' and 'NSQHS STANDARD 6 Communicating for Safety'. The main title is '1 CLINICAL HANDOVER must occur at the bedside'. Below this is a photo of a patient in a hospital bed being attended to by two nurses. The text 'The Patient Is Part of the Conversation' is below the photo. There are two columns of bullet points: 'WHAT GOOD PRACTICE LOOKS LIKE' and 'WHY IT MATTERS'. At the bottom, there is a 'SAFETY SPOTLIGHT' section with icons for 'SPEAK UP', 'CHECK', 'CONFIRM', 'DOCUMENT', and 'FOLLOW THROUGH'. The footer includes 'COMMUNICATION SAVES LIVES', 'NSQHS Standard 6 - Communicating for Safety', and the 'Queensland Government' logo.

Use of WhatsApp

A reminder to all staff that WhatsApp is not an approved platform for conducting Queensland Health business or sharing patient or staff information.

As outlined in the Use of ICT Services and Devices Standard, WhatsApp is an unauthorised service for official Queensland Health business. No patient information, clinical images or personal information relating to staff should be shared via this platform.

Microsoft Teams is the approved collaboration platform for Queensland Health. Where patient information or clinical images are shared to support clinical care, they must also be appropriately documented in the ieMR as part of the patient's clinical record.

Please share this reminder with your teams and help reinforce the importance of using approved communication platforms to safeguard the privacy and security of our patients and staff.

Metro North's Image Collaboration is the approved application for sharing clinical images. For more information on Image Collaboration, please contact our Health Informatics team on our CKW Digital Support line 5316 5955.

July What's On

JULY _____ **'26**

WHAT'S ON

- ★ DRY JULY
- ★ COMING OF THE LIGHT - 1 JULY
- ★ NAIDOC WEEK 5-12 JULY
- ★ NATIONAL DIABETES WEEK 13-19 JULY
- ★ NATIONAL PAIN WEEK 21-27 JULY
- ★ WORLD SECURITY DAY 24 JULY
- ★ WORLD HEPATITIS DAY 28 JULY
- ★ DONATE LIFE WEEK 26 JULY - 2 AUGUST

CKW EVENTS

- NAIDOC EVENT - 7 JULY AT 10AM
- BISHC TURNS 2 - 17 JULY
- DONATE LIFE STAND/CUPCAKES - 30 JULY
- JULY STAFF FORUM - THURS 30 JULY
- WEDNESDAY FOOD TRUCKS FROM 5PM

CKW Pet of the Week

This week's CKW Pet of the Week belongs to Belinda Kaiser, Administration Officer Patient Support Services.

Name: Miss Nellie

Age: 13 years

Breed: Moggy

Belinda adopted Miss Nellie six months ago and she quickly took over the household as cats do. "She's awesome at guarding the couch and food bowl. Winter has made her more snuggly which is most welcoming. Why do cats always look cranky in photos?" Belinda said.



We are chasing more pets! To have your pet featured, please send a photo and the above details [here.](#)

Quote of the day

"It always seems impossible until it's done."

Nelson Mandela

Kind Regards

Dr Ted Chamberlain

Acting Executive Director,
Caboolture, Kilcoy and Woodford

Metro North Health   



We uphold our commitment to health equity through our Values in Action
Respect | Integrity | Compassion | High Performance | Teamwork



Metro North Health acknowledges the Traditional Custodians of the Land upon which we live, work and walk, and pay our respects to Elders both past and present.

Metro North Health's vision

Creating healthier futures together—where innovation and research meets compassionate care and community voices shape our services.



**Queensland
Government**

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