

Metro North Health

Message from the

Executive Director RBWH

Louise Oriti



Summary:

- NAIDOC Week Celebrations
- Making the most of our space
- Familiar faces supporting ieMR
- Support men's health at Bridge to Brisbane
- Important safety reminders

Message feedback



Audience: All staff



Read time: 5+ min



For: Information

Dear team

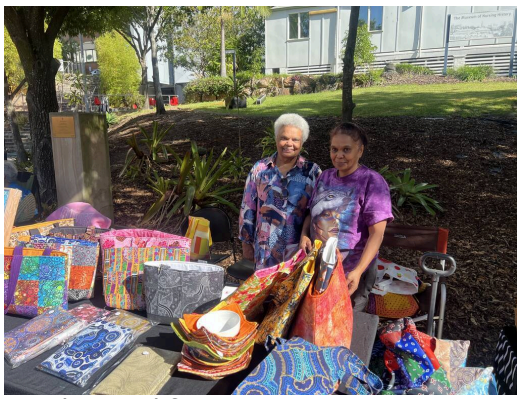
This week is NAIDOC Week, where we celebrate the history, culture, and achievements of Aboriginal and Torres Strait Islander peoples.

At RBWH, celebrations included a flag-raising ceremony (pictured right) and a NAIDOC Week Market, where community stallholders sold their own products, including Auntie Sandra and her daughter Lian (pictured below left) with their handmade bags, purses, and other goods.

Our Food Services team also got into the spirit of the week with the return of their popular wattleseed biscuits, which cook Scott and IHLO Team Leader, Pat delivered to grateful patients, including Sherie (pictured below right).



Away from the celebrations, NAIDOC Week is also an opportunity to reflect on our commitment to creating a health system that responds to the needs of the Aboriginal and Torres Strait Islander community in culturally appropriate ways. Together, we can all be part of this journey toward improving health outcomes and building partnerships that help achieve health equity.



As demand for our services continues to grow, we are exploring ways to optimise physical space at RBWH. As part of the Future Metro North program, a space optimisation project is underway to identify opportunities to better use existing facilities and increase capacity for treatment and care.

In recent weeks, consultants and project team members have been conducting floor walks across the hospital to assess the condition, function, capacity and utilisation of existing spaces.

Over the coming months, the project will explore opportunities to maximise acute care capacity, consider alternative care settings and identify suitable locations for services. Any potential changes, including possible relocations, will be carefully assessed to ensure service delivery is maintained, with minimal disruption to patients and staff.

Options will be developed in partnership with service lines and evaluated for feasibility, operational impact and cost before recommendations are considered. We will continue to keep staff informed as this work progresses.

Collaboration key to managing the unexpected

You are no doubt aware of the nationwide Telstra outage on Wednesday. This event triggered the activation of our Emergency Operations Centre (EOC) to ensure there were no interruptions to planned care or other services. Throughout the activation period, teams from across the hospital, from clinicians to switch staff who manage code activations, worked constructively and collaboratively. As a result, alternative arrangements were put in place to ensure on-call staff could be reached and that patient care was never compromised. Thank you to everyone involved for your swift and careful response to this incident.



RBWH staff supporting ieMR rollout

You may have noticed familiar faces across the hospital this week, with signage installed to support our integrated electronic Medical Record (ieMR) go-live.



This is a key pre-go-live milestone for us, signifying just how close we are to our ieMR transition. Further signage featuring key go-live support information for staff will be installed closer to go-live – now just 95 days away.

The timetable for the first fortnight's ieMR

Scenario Sessions – commencing 20 July – has also been released. Building on what you've learned in ieMR training, Scenarios are in-person demonstrations held directly in your clinical area of digital workflows and areas of ieMR functionality specific to your work area and role.

While you will get the most from Scenarios if you have completed ieMR training, anyone is welcome to participate and ask questions during a session. Click [here](#) to see when the ieMR team is visiting your work area.

Collaborative Forum - happening on Thursday

The July RBWH Collaborative Forum is taking place on Thursday at 2pm in the Education Centre. This month we explore the topic of fertility with Dr Melanie Jansen. Dr Jansen is an intensive care specialist at QCH and a clinical ethicist for Gold Coast Health. She has a Churchill Fellowship in clinical ethics and medical humanities and is a PhD candidate in ethics at the University of Queensland, and is sure to lead a fascinating discussion for us next week. I encourage you to join the forum either in person or [here](#) on Teams.

Support Men's Health at Bridge to Brisbane

This September, our RBWH Foundation is supporting the 5km Bridge to Brisbane Blue Run to raise awareness and funds for men's health and prostate cancer initiatives. Prostate cancer is the most commonly diagnosed cancer in Australia, but fortunately is slow-growing and if detected early, five-year survival rates are high. The key to reducing deaths further is being able to identify symptoms and risk factors - this is where awareness is key! If you'd like to join the team for the event, click [here](#) to email the Foundation to register your interest. I look forward to seeing you there!



Important reminders - portable oxygen cylinders & mandatory training

Finally for today, a few safety reminders. All staff are reminded to return portable oxygen cylinders to their secure storage areas immediately after use. These contain a hazardous oxidising gas and, if left unsecured, can increase fire risk, cause injury if damaged or dropped, and reduce availability during patient emergencies.

Unsecured cylinders also present risks of theft, damage, and inappropriate use. Proper storage is a safety requirement and supports compliance with accreditation and health and safety standards. Returning cylinders to secure storage is an important responsibility that protects patients, staff, and visitors.

Please also ensure you complete mandatory training, particularly for fire safety, completion of which is a legislative requirement. It's critical that our knowledge remains current so we know how to respond in the event of a fire or other critical incidents. You can log in to the TMS and complete the training [here](#).

Thank you all for everything you do for our community.

Kind Regards

Louise Oriti
Executive Director,
Royal Brisbane & Women's Hospital

Metro North Health   



We uphold our commitment to health equity through our Values in Action
Respect | Integrity | Compassion | High Performance | Teamwork



Metro North Health acknowledges the Traditional Custodians of the Land upon which we live, work and walk, and pay our respects to Elders both past and present.

Metro North Health's vision

Creating healthier futures together—where
innovation and research meets compassionate
care and community voices shape our services.



**Queensland
Government**

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