

Metro North Health

Message from the

Executive Director RBWH

Louise Oriti



Summary:

- RBWH quadruplet delivery makes global news
- AusAlert test happening on Monday.
- Community referral improvements
- See ieMR in action near you
- Stronger team innovators

Message feedback



Audience: All staff



Read time: 5+ min



For: Information

Dear team

It's been an exciting week for RBWH, with global headlines on the safe delivery of spontaneously conceived identical quadruplet girls earlier this month.

This extraordinarily rare and high-risk pregnancy required extensive planning, coordination and expert care to ensure a safe outcome for mother, Jenita, and her babies, with the quadruplets delivered safely at 28 weeks and four days. You can read more about their incredible story [here](#).

The safe arrival of the four girls and their mother's good health highlights the exceptional care provided by our teams, with Jenita receiving inpatient care from 25 weeks' gestation to closely monitor her and the babies' conditions.

The successful delivery was the result of a truly multidisciplinary effort, involving dozens of staff, with teams continuing to care for the babies in the NICU. As a teaching hospital, it was also beneficial and exciting for both junior medical and nursing staff to join these teams as part of their ongoing training.

This case is a career-defining experience for many of those involved and a shining example of the expertise, dedication and compassion our staff bring to their work.

Congratulations and thank you to everyone involved in achieving a remarkable outcome. I would particularly like to acknowledge Dr Alexa Bendall, who has also featured in media coverage, along with Clinical Director of Neonatology Dr Donna

Bostock and ICN Clinical Nurse Consultant Jackie Clement, for their leadership and coordination of care.



Some of the incredible team involved in the safe delivery of quads at RBWH.

Click [here](#) to see more photos of the team.

AusAlert test happening on Monday at 2pm

AusAlert is a national emergency warning system that sends alerts to mobile phones in at-risk areas. Used in more than 30 countries, the technology is considered international best practice.

On Monday, AusAlert will send a nationwide test alert to compatible mobile devices (including phones, tablets and smartwatches) at 2pm. No action is required before or during the test.

Compatible devices will vibrate, play a loud siren-like sound for about 10 seconds and display a test message, even if set to 'silent' or 'do not disturb'. You cannot opt out of the test.

To minimise disruption in clinical areas, where practical, turn off your device or switch it to aeroplane mode before 2 pm for one hour. Visit the [AusAlert National Test website](#) for more information.



Community referral improvements

This month, there has been a simple shift in how Metro North manages and improves the flow of RBWH referrals to Community and Oral Health services.

One Front Door is a streamlined process that ensures referrals are managed and never sent back to the referrer.

There will be no change to how you refer patients via the primary referral pathway [Refer](#), but behind the scenes, a new navigation team will support complex or redirected referrals to the appropriate service.

This change is about improving patient flow, reducing duplication, and working more cohesively as One Metro North. For further information, visit the [Central Referral Unit](#) QHEPs page.

See ieMR in action near you.

With ieMR go-live at RBWH now just over 11 weeks away, you will start to see more ieMR colleagues around the hospital as readiness activities ramp up.

We are now at the end of our first week of ieMR scenario sessions, with teams visiting clinical areas across RBWH to provide in-person demonstrations of digital workflows and common ieMR functionality that you will use from 13 October. Check the [timetable](#) to see when a scenario session will be held in your area.



While all staff are welcome to participate, you will get the most from the sessions if you have completed your ieMR training. If you have not yet completed it, now is the time to [book in to attend](#).

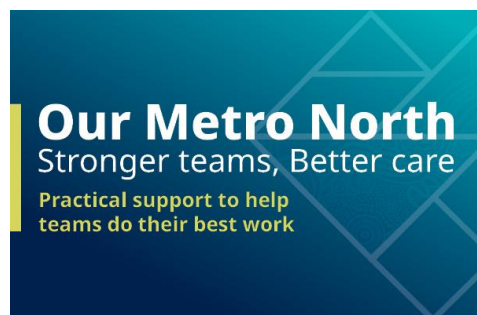
Around 54 per cent of our workforce have now completed ieMR training. Thank you to everyone who has attended, and to our line and roster managers for coordinating the huge number of staff needing to complete it.

New sepsis pathway

Each year, more than 55,000 Australians are diagnosed with sepsis, a life-threatening condition that requires rapid recognition and treatment. Sadly, 8,700 of those will not survive, with more Australians losing their lives to sepsis each year than traffic accidents or stroke.

For adults who do survive sepsis, half will be left with a permanent disability. Sepsis also has a significant impact on our healthcare system, with \$700 million in direct hospital costs and indirect costs of more than \$4 billion each year.

To help improve early recognition and escalation across RBWH, the adult sepsis pathway (no antimicrobial guideline) has now been introduced to inpatient areas. Clinicians can continue to use the eTG with consideration of the suspected source to select appropriate antibiotic management. Learn more about the process [here](#).



Stronger team innovators

Workplace culture remains a priority for RBWH leadership because it influences how decisions are made, how people work together, how leaders respond to issues, and whether staff feel safe to speak up and solve problems locally.

The [Our Metro North – Stronger Teams, Better Care](#) initiative focuses on three key areas to enhance culture; clearer local decision-making, visible leadership, and reducing friction.

If your team is experiencing a local challenge aligned to any of these, consider joining the [Stronger Teams Innovators](#) initiative. Selected teams will receive support from the HELIX Hub and Organisational Culture Unit to test practical solutions that strengthen culture and ways of working.

The time commitment is minimal, with support that fits in existing team routines. Rather than creating additional work, the program helps identify challenges, test ideas, refine approaches and scale solutions that demonstrate value.

This is a great opportunity to solve local challenges with additional support. Click [here](#) to express your interest.

Farewell and thank you, Liz

Finally for today, I'd like to thank Dr Liz Rushbrook as she finishes as Chief Medical Officer (CMO) today after 10 years with Metro North. Throughout my time as Executive Director at Redcliffe and RBWH, I have appreciated Liz's collaborative and practical approach to problem-solving and her unwavering support, no matter the size or complexity of the issue at hand. We wish you well for your next adventures, Liz! Dr Kellie Wren will commence as CMO from Monday.

Thank you all for everything you do for our community.

Kind Regards

Louise Oriti
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Royal Brisbane & Women's Hospital

Metro North Health



We uphold our commitment to health equity through our Values in Action
Respect | Integrity | Compassion | High Performance | Teamwork



Metro North Health acknowledges the Traditional Custodians of the Land upon which we live, work and walk, and pay our respects to Elders both past and present.

Metro North Health's vision
Creating healthier futures together—where
innovation and research meets compassionate
care and community voices shape our services.



**Queensland
Government**

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