

# Executive Director Redcliffe Hospital

Cang Dang



## Summary:

- Celebrating NAIDOC Week
- New Director of Operations
- Deadly Start trainees welcomed
- Consumer feedback

Message feedback



**Audience:** All staff



**Read time:** 4 min



**For:** Information

Dear colleagues,

One of our hospital's achievements over the past year or so has been the way we have continued to deliver on our commitment to Health Equity and to build greater cultural capacity among staff.

Helping us to do that is our Aboriginal and Torres Strait Islander Health team, led by Director Raelene White and Cultural Capability Officer Will Muckan. That team delivered another great event this week, with our NAIDOC Week celebrations on Wednesday (pictured).

Hundreds of hospital staff, patients, and community members came together at the hospital in celebration and recognition of the history, culture and achievement of Aboriginal and Torres Strait Islander peoples.

This year's NAIDOC Week theme, *50 'years deadly'*, commemorates five decades of NAIDOC Week. I encourage everyone to [find out more](#) about NAIDOC Week and to read the [NAIDOC Week message](#) from Metro North Chief Executive Nick Steel and the Executive Director of Aboriginal and Torres Strait Islander Health Sherry Holzapfel.



## Redcliffe Hospital Director of Operations

After a highly competitive and robust recruitment process, I would like to congratulate Donna Ryan on her appointment as Redcliffe Hospital's new Director of Operations.

Recruitment and advertising for a permanent replacement in Donna's previous substantive position (Director, Planning and Performance) will start very soon.

Please join me in congratulating Donna on her appointment, which will commence at the end of July.



## Off to a Deadly Start at Redcliffe

Redcliffe Hospital has welcomed 12 new Deadly Start students, part of a cohort of 40 across Metro North Health - the largest intake yet.

The Deadly Start traineeship provides Aboriginal and Torres Strait Islander Year 11 students with culturally supported pathways into healthcare careers through school-based traineeships within Queensland Health.



[Read more about our new trainees on the Metro North Newsroom.](#)



## Congratulations Dr Kim Hansen

For those who may not have heard, Medical Director of our CCWC Service Line Dr Kim Hansen has been awarded the Royal Australasian College of Medical Administrators (RACMA) Bernard Nicholson Prize.

This award is given to the candidate who demonstrates outstanding performance in the oral examination, recognising excellence in medical administration knowledge and practice.

## Strengthening our emergency plans

The Code Brown this week during the Telstra outage was a good reminder that we always need to be ready with our business continuity and emergency management plans.

With that in mind, I'm pleased to announce that Redcliffe Hospital has welcomed our new Emergency Management Coordinator, Alison Gillick (pictured).

Please join me in welcoming Alison to the Redcliffe Hospital team.



## Consumer feedback

We often talk about the patient experience of coming to hospital. Alongside the patient experience is the experience of carers.

This feedback comes to us from a parent who needed to bring their child to Redcliffe Hospital for care - and highlights the respect and dignity that was shown to both the child and their family.

*... [my child] was taken in quickly, spoken to respectfully and explained procedures in great detail.*

*The staff were efficient, knowledgeable and had beautiful bedside manners which made the experience a little more bearable ...*

We're always interested in consumer feedback - positive and negative - because it makes the care we provide better and safer for everyone.

Well done to everyone involved in this family's care.

Lastly, with winter now in full swing and with respiratory illnesses circulating in our hospital and community, a reminder to everyone that if you are unwell, do not come to work.

You do more harm than good by coming to work, where you could make others ill - including our vulnerable patients. A reminder too that there are mandatory exclusion periods for illnesses like flu and COVID.

If you are in any doubt, talk to your line manager **before** you come to work, or the Infection Prevention team.

*We do better when we care for ourselves and others.*

Kind regards,

**Cang Dang**  
Executive Director  
Redcliffe Hospital



We uphold our commitment to health equity through our Values in Action  
Respect | Integrity | Compassion | High Performance | Teamwork



Metro North Health acknowledges the Traditional Custodians of the Land upon which we live, work and walk, and pay our respects to Elders both past and present.

**Metro North Health's vision**

Creating healthier futures together—where innovation and research meets compassionate care and community voices shape our services.



**Queensland  
Government**

*[If you have no longer work for Redcliffe Hospital - click here to request to be removed from the mailing list.](#)*