

Executive Director The Prince Charles Hospital

Tami Photinos



Summary:

- Celebrating NAIDOC Week
- CAM storeroom upgrade
- Turbo upgrade for room service meals
- Farewell Cherie Franks
- What a compliment

Message feedback



Audience: All staff



Read Time: 5 Minutes



For: Information

Dear Team,

NAIDOC Week (5 – 12 July) is a [national celebration and recognition](#) of the history and culture of Aboriginal and Torres Strait Islander peoples.

It's one of the many reasons I was excited to hear that CCRG researcher Dr Carl Francia recently had his PhD conferred.

Dr Francia was one of five CCRG researchers to receive New Investigator Grants from The Common Good in 2023, which supported his PhD.



After several years working as a physiotherapist, Carl began his research on Rheumatic Heart Disease (RHD) after witnessing first-hand the disease's impact on Aboriginal and Torres Strait Islander patients.

NAIDOC Week and Coming of the Light

Health Equity is a priority for TPCH and across Metro North Health, which includes celebrating Aboriginal and Torres Strait Islander events and activities.

That's why it was great to see so many staff at the TPCH bush tucker barbecue on Monday, including this wonderfully decorated cake.

We also commemorated the Coming of the Light with a re-enactment, Waigana Family island dancing and songs (below).

The Coming of the Light marks the arrival of the London Missionary Society in the Torres



Strait in 1871, bringing Christianity to the region. It is a significant cultural and spiritual observance for Torres Strait Islander peoples.



Executive Update

Thank you to everyone involved in the TPCH response to the Telstra outage this week.

TPCH Director of Nursing Gillian Nasato hosted two separate opportunities this week to meet with NG 7 and 6 nursing staff from across the facility.

I attended the NG 6 forum on Wednesday to share updates and heard many great opportunities and ideas that our nurses have to support and improve patient access and flow, as well as share their daily experiences in working across TPCH.

A reminder the former Director of Corporate Services role has been split into three roles:

Director Strategy, Planning, Projects and Infrastructure: Katie Tully

Campus projects, accommodation changes, NIA, new chair of facility infrastructure meetings.

Contact: TPCH-Dir-Planning-Infrastructure@health.qld.gov.au

Director Facility Support Services: Bianca Sullivan

Protective Services, Patient Support, Food Services and Kallangur Satellite Health Centre (Kalangoor) facility management, professional lead for operational staff.

Contact: TPCH-Dir-FacilitySupport@health.qld.gov.au

Director Administration Services: Sharyn Trappett

All administrative managers and Education Centre, Switchboard, Relief Pool, Ambulatory Outpatients, professional lead for administration staff.

Contact: TPCH-Dir-Admin@health.qld.gov.au

Supply Division uplift of CAM Unit storeroom

TPCH Inventory Controller Emma Flint recently helped the CAM Unit with an overhaul of its storage room.

BEMS removed the previous shelving, sink, old shower taps and patched the wall over a few days with new shelving installed.

Metro North Supply Division (MNSD) has now absorbed the end-to-end management of CAM imprest, including the scanning, put away and waste removal.



Across other Internal Medicine sites, this is returning 25 hours of clinical staff labour back into patient care. A great result.



Turbo upgrade for room service

Our Food Services Team have new equipment that is streamlining operations and reducing cooking time.

Four new Turbo Chef ovens have been installed. They are built for speed, cooking items about four times faster than a conventional oven.

The team also has three new trolleys, which can hold up to 40 meals at once.

Patients regularly tell me how much they love the TPCH room service food. These items will greatly reduce preparation time, leading to quicker delivery at the bedside.

Join us to say farewell to Cherie Franks

Please join me to say farewell to long-standing former TPCH Nursing Director Cherie Franks. Everyone is welcome.

Date: Monday 13 July

When: 10am

Where: MOBA, Education Centre



What a compliment!

We recently received a great compliment from patient, Robert, who attends the TPCB Clinical Trials Centre with his wife, Susan.

Study Coordinator Clinical Nurse Trials and Research Bo Janoschka (right with Robert) was praised for always being professional and kind.

"Kudos to the new research department unit ... it is a feather in The Prince Charles Hospital cap.

"With the outstanding artwork at its entrance, it is very inviting and will surely make participants feel welcome, safe and proud that they are contributing to the aim to hopefully help others ... trailblazers to say the least.

"Please express our thanks to all involved and congratulations on the new research unit."



Familiar with TPCB emergency code activations, response plans and business continuity?

TPCB recently hosted a Hospital Major Incident Medical Management and Support (HMIMMS) course. HMIMMS is a structured framework that supports hospitals to effectively manage major incidents to ensure safe and efficient patient care.

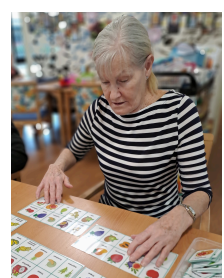
A key theme reinforced throughout the two-day program was the importance of all hospital staff being familiar with local emergency response and mass casualty plans.

- You can find TPCB response plans and code resources on [QHEPS](#).
- TPCB also has a Downtime Notification Hub on [Teams](#) that you can follow, including the planned Code Yellow Building 10 high voltage power shutdown next weekend.

Long stay patient finds forever home

Finally, congratulations to the TPCB CAM multi-disciplinary team which recently moved a long-stay patient to her forever home.

The patient had been at TPCB since August 2025 but was able to make a smooth transition and is now well settled and making new friends.



Kind regards,

Tami Photinos

Executive Director

The Prince Charles Hospital



We uphold our commitment to health equity through our Values in Action
Respect | Integrity | Compassion | High Performance | Teamwork



Metro North Health acknowledges the Traditional Custodians of the Land upon which we live, work and walk, and we pay our respects to Elders both past and present.

Metro North Health's vision

Creating healthier futures together—where innovation and research meets compassionate care and community voices shape our services.



**Queensland
Government**

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