

Executive Director Caboolture, Kilcoy and Woodford Clinical Directorate

Jamie Spencer



Summary:

- Ward 4A celebrates first birthday
- Pregnancy Assessment Service
- SEQ Health Disaster Readiness Alliance Symposium
- Celebrate Aboriginal and Torres Strait Islander Children's Day
- CKW Pet of the Week

Message feedback



Audience: All staff



Read time: 4 min



For: Information

Dear CKW team,

This week, I had the opportunity to connect with our teams and partners across the Caboolture, Kilcoy and Woodford Directorate. On Monday, I had the pleasure of welcoming our newest staff members at my first CKW orientation, sharing a little about our directorate, our values and the important role each person plays in delivering exceptional care to our community.

I also met with the Steve Francia CEO of The Common Good Foundation, to discuss the Foundation's ongoing support of Caboolture Hospital and opportunities to strengthen our partnership in ways that benefit our patients, families and staff.

Next week, I'm looking forward to visiting our teams at Kilcoy Hospital and Bribie Island Satellite Health Centre. These visits are a great opportunity to meet staff, hear about the work happening across our services and see firsthand what makes each of our sites unique. I've also been told that Kilcoy's famous scones are not to be missed, so I have high expectations.

Ward 4A celebrates first birthday

Congratulations to the Ward 4A team, who recently celebrated the ward's first birthday with a bake sale.

The event brought together nurses, doctors, students and allied health staff, with an



impressive selection of homemade treats showcasing plenty of hidden baking talents.

A special thank you to Nurse Tamara for coming up with the idea and generously volunteering her time to organise the event, and to Ward Administration Officers Isla and Torie for their ongoing support in bringing the team's ideas to life.

Celebrating the ward's first year is a wonderful opportunity to reflect on everything the team has achieved together. Thank you to everyone in Ward 4A for your dedication, teamwork and commitment to delivering exceptional care every day.

Caboolture, Kilcoy and Woodford

NOMINATIONS EXTENDED

Staff Excellence Awards 2026

Wednesday 16 September Caboolture Hospital Auditorium

FIND OUT MORE

There's still time to recognise someone who makes a difference.

If you know a colleague or team who goes above and beyond, I encourage you to take a few minutes to nominate them for the CKW Staff Excellence Awards. Nominations have been extended until Monday, so there's still time to celebrate the incredible work happening across our directorate.

There are 10 award categories, and by simply ticking a box on the nomination form, your nomination can also be considered for the Metro North Staff Excellence Awards.

Our awards ceremony will be held on Wednesday 16 September, from 10.30–11.30am in the Caboolture Hospital Auditorium, where we'll come together to celebrate the people and teams who make CKW such a special place to work.

[NOMINATE HERE](#)

Pregnancy Assessment Service

As part of our ongoing commitment to improving the experience of care for women and families, the Early Pregnancy Assessment Unit (EPAU) and Antenatal Day Assessment Unit (ADAU) will merge to form a single Pregnancy Assessment Service.

From Tuesday 4 August 2026, the Pregnancy Assessment Service will permanently relocate to the former Neonatal Unit space on Level 2 of the Main Building, with access via Birth

Suite.

This change will bring these services together in one dedicated location, supporting a more streamlined model of care and improving the way our teams coordinate assessment and support for pregnant women requiring additional review throughout their pregnancy.

Staff can call DECT extensions 4529 or 4528 or contact Tina White.

Thank you to everyone involved in planning and supporting this transition, and for your continued commitment to delivering safe, compassionate care for women and families across our community.

Level 2

Caboolture Hospital



Ward Location Level 2 | 27/07/2024

Metro North
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SEQ Health Disaster Readiness Alliance Symposium

Metro North Health and Jamieson Trauma Institute are hosting the inaugural Southeast Qld Health Disaster Readiness Alliance Symposium 2026.

This 2-day event features keynote addresses from leading authorities and internationally recognised experts in disaster management on day 1 and a hands-on workshop to translate strategy into practice on day 2.

This event is open to clinical and non-clinical health staff. A full-time student rate is available.

When: 24 and 25 September 2026

Where: RBWH Education Centre

Tickets are [on sale now](#).

Communication Saves Lives - Week 4: Connected Care - Closing the loop

As we conclude our Communication Saves Lives campaign, this week's focus is on Connected Care - ensuring that the right information reaches the right people at the right time.

Safe patient care doesn't end when a patient leaves our ward or clinic. Every referral, investigation request, discharge summary and follow-up arrangement is a vital communication link that supports continuity of care.

When referrals are incomplete, orders are delayed, or follow-up arrangements are unclear, patients can experience delays in treatment, missed appointments, duplicated investigations and avoidable harm. Closing the loop helps ensure that nothing - and no one - falls through the cracks.

Before your patient leaves your care, ask yourself:

- Have all required referrals and orders been completed?
- Have results, outstanding actions and follow-up plans been clearly communicated?
- Does the patient understand what happens next and who to contact if they have concerns?
- Have I communicated everything the next clinician needs to know?

Metro North Health | **NSQHS STANDARD 6** Communicating for Safety

4 REFERRALS

Don't Leave Referrals Behind

Your health journey continues

BEFORE DISCHARGE ASK:

- ✓ Have all required referrals been submitted?
- ✓ Have referral details been documented?
- ✓ Has the receiving service been identified?
- ✓ Has follow-up been communicated to the patient?

WHY IT MATTERS

Incomplete referrals can result in:

- Delayed care
- Missed appointments
- Poor patient outcomes
- Increased risk of readmission

No discharge is complete until referrals are complete.

SAFETY SPOTLIGHT

SPEAK UP | CHECK | CONFIRM | DOCUMENT | FOLLOW THROUGH

COMMUNICATION SAVES LIVES | NSQHS Standard 6 – Communicating for Safety | **Queensland Government**



Celebrate Aboriginal and Torres Strait Islander Children's Day

A reminder that we will be celebrating Aboriginal and Torres Strait Islander Children's Day next Tuesday 4 August, from 10am to 12pm in the Caboolture Hospital Main Courtyard.

This annual event is a wonderful opportunity to celebrate Aboriginal and Torres Strait Islander children, their culture, identity and connection to community. I encourage managers, where operationally possible, to support staff and our Deadly Start trainees to attend and join in the celebrations.

There will be plenty of activities for children, including cupcake decorating and games, along with a very special performance from Auntie Sharron, a talented singer-songwriter and educator who will take children and families on a magical journey through song, dance and storytelling.

I hope to see many of you there as we come together to celebrate our youngest community members and the rich cultures that continue to shape and strengthen our health service.

August What's On

AUGUST

'26

WHAT'S ON

- ★ WORLD BREASTFEEDING WEEK 1-7 AUGUST
- ★ JEANS FOR GENES DAY - 7 AUGUST
- ★ DAFFODIL DAY - 20 AUGUST
- ★ SIDS RED NOSE DAY - 27 AUGUST
- ★ WEAR IT PURPLE DAY - 28 AUGUST

CKW EVENTS

- EKKA PUBLIC HOLIDAY - MON 10 AUG
- ATSI CHILDREN'S DAY - TUESDAY 4 AUG 10AM-12PM
- AUGUST STAFF FORUM - TUES 25 AUG
- WEDNESDAY FOOD TRUCKS FROM 5PM

CKW Pet of the Week



This week's CKW Pet of the Week belongs to Sarah Frankham Pharmacy Administration Officer.

Names: Mojo and Pugsley

Age: 7 and 10

Breed: Pug

About us:

They are both absolutely adored by our family and are so beyond spoilt.

My father has even built their own doggy ramp up to the lounge.

Pugsley is a rescue dog and has previously had two other owners before our family. Now he has found his forever home and is loving life with us.

They enjoy food time, going for walks and cuddling up on your lap.

Whilst they can be very mischievous and have their own personalities, we love them.

We are chasing more pets! To have your pet featured, please send a photo and the above details [here.](#)

Quote of the day

"The way to get started is to quit talking and begin doing."

Walt Disney

Kind Regards

Jamie Spencer

Executive Director,
Caboolture, Kilcoy and Woodford

Metro North Health



We uphold our commitment to health equity through our Values in Action
Respect | Integrity | Compassion | High Performance | Teamwork



Metro North Health acknowledges the Traditional Custodians of the Land upon which we live, work and walk, and pay our respects to Elders both past and present.

Metro North Health's vision

Creating healthier futures together—where
innovation and research meets compassionate
care and community voices shape our services.



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