

Metro North Health

Message from the

Executive Director RBWH

Louise Oriti



Summary:

- Reconciliation Action Plan launch
- Staying safe on campus
- Washing up, upgraded at RBWH
- Trauma leaders gather for annual symposium
- Wear it Purple Day at RBWH

Message feedback



Audience: All staff



Read time: 5+ min



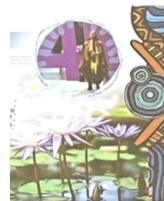
For: Information

Dear team

Earlier this week, I was honoured to attend the launch of the RBWH second Innovate Reconciliation Action Plan (RAP). The plan outlines our commitment to advancing health equity through measurable actions that will help make our services more culturally safe and accessible for Aboriginal and Torres Strait Islander Peoples.

Endorsed by Reconciliation Australia, the RAP is the result of countless hours of dedication from our Director of Aboriginal and Torres Strait Islander Health, Roslyn Boland, and members of the RAP Working Group. Thank you all for your commitment, insight and leadership. The RAP will be available online soon.

The launch event included a moving Welcome to Country by Baringa Barambah (pictured, right), Traditional Owner and daughter of Turrbal Elder, Songwoman Aunty Maroochy Barambah, who passed away earlier this year. Baringa spoke about reconciliation as a process of coming together and recognising the things that connect us as we move forward together. Her words and songs resonated deeply with everyone in the room.



One simple way you can contribute to more inclusive health services is by completing Indigenous Identification Cultural Practices Program training in TMS. This training helps us better understand the needs of Aboriginal and Torres Strait Islander Peoples and supports improved experiences and outcomes when they access care.



Metro North and RBWH Executive joined the Second Innovate RAP launch.

Safety on campus

As members of the RBWH community, we all play an important role in maintaining a safe and welcoming environment for patients, visitors and staff.

While our Security Services team and Queensland Police Service (QPS) colleagues do an outstanding job keeping our campus safe and responding to incidents, there are simple steps we can all take to support a secure workplace.

Maintain awareness by assessing your surroundings and staying alert for suspicious behaviour, unattended items or situations that may place you or others at risk.

Protect secure areas by ensuring workspaces are secure when unattended and personal belongings are stored safely. Be mindful of unauthorised people attempting to follow you through secure access points. If this occurs, contact Security Services on 3646 5188, or dial 555 if the situation is urgent.

Support others when incidents occur. If you witness an incident on campus, where it is safe and appropriate to do so, consider offering assistance to those affected. If immediate support is required or the situation is escalating, contact Security Services for urgent assistance. Prompt reporting can help ensure a timely response and improve safety for everyone.

Stay safe when travelling to and from work by remaining aware of your surroundings and walking with colleagues where possible. If travelling after hours, you can also request a Security Services escort to nearby public parking areas.

Thank you for your ongoing support in helping keep our campus safe.



Washing up, upgraded at RBWH

Each year, our Food Services Team serves around 1.5 million meals to patients, resulting in a staggering number of dishes that need to be washed every day. That task became much easier this week with the launch of new dishwashing infrastructure. The new dishwasher is electric rather than steam-powered, creating a cooler and

more comfortable working environment for staff, including Lenis and John (pictured). It is also more water-efficient and streamlines the time-consuming process of cutlery sorting.

Thank you to everyone involved in bringing this project to life, particularly BEMS Manager Andrew Cavanaugh, Food Services Manager Lisa McGuire, and Training Coordinator David Abdelnour Melendez, who oversaw training for 192 staff members on the safe use of the new equipment. I'd also like to acknowledge the broader Food Services Team for continuing to deliver patient meals without disruption while working with a less-than-ideal interim dishwashing process as the new infrastructure was being installed.

Trauma leaders gather for annual symposium

Last week, the RBWH Trauma Service and Jamieson Trauma Institute (JTI) hosted the annual Queensland Trauma Symposium in our Education Centre. The event was an opportunity for clinicians, researchers, and trauma care leaders to come together for two days of learning and collaboration.



As a major trauma centre for Queensland, we must stay in touch with developments in the evolving trauma care environment. Events like this are a key means of doing that.

As part of this symposium, I had the opportunity to attend the Kenneth Jamieson Lecture, which this year featured Professor Gerry Fitzgerald (pictured), who presented '20 Years of the Queensland Trauma Plan'. Professor Fitzgerald's lecture discussed achievements over the last two decades and looked forward to how emerging technologies and a changing health landscape will influence the next 20 years and beyond.

Thanks to Professor Michael Scheutz and the team at JTI, who organised another insightful and informative event.

RBWH Wears it Purple for inclusion

Today is 'Wear It Purple Day', where we remind young LGBTQIA+ people that they have the right to be proud of who they are and that they are seen and valued. Earlier this week, RBWH's own Ace Ferrie and Michael Wilson hosted a vidcast and were joined by Chief People and Culture Officer Lorna Morton, who talked about Metro North's commitment to inclusion for members of this community. Over the past few days, staff have also been welcomed to work with special Wear It Purple treats. Behind the Wear It Purple Day fun lies an important message of inclusion, helping to ensure that members of this community have the same safe and equitable access to care as others in society.

Staff Excellence Awards - closing date extended

With so much fantastic work happening across RBWH each day, I'm pleased to let you know that the closing date for the Staff Excellence Awards has been extended by one week. You now have until Friday, 4 September, to submit nominations. Don't miss the opportunity to celebrate the people and teams who demonstrate leadership, collaboration, and innovation across our hospital. Click [here](#) to start your nomination.

Thank you all for everything you do for our community.

Kind Regards

Louise Oriti
Executive Director,
Royal Brisbane & Women's Hospital

Metro North Health   



We uphold our commitment to health equity through our Values in Action
Respect | Integrity | Compassion | High Performance | Teamwork



Metro North Health acknowledges the Traditional Custodians of the Land upon which we live, work and walk, and pay our respects to Elders both past and present.

Metro North Health's vision
Creating healthier futures together—where
innovation and research meets compassionate
care and community voices shape our services.



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