

Executive Message

Metro North Health



Summary:

- Brighton Health Campus visit
- Staff Excellence Awards
- Herston Health Precinct Symposium
- SET Staff Forum

Message feedback

Acting Chief Executive Naomi Hebson



Audience: All staff



Read time: 5+ min



For: Information

Hi team,

This week I was fortunate to see more of the Metro North landscape with a tour of the Brighton Health Campus where I caught up with staff and residents. The site has a significant birthday coming up and it was amazing to learn how its role in supporting the community has transitioned over the years.

A highlight of the visit was seeing Gannet House and the innovation that the team have been leading to create a caring and engaging environment for the residents. They are currently trialling the use of virtual reality, to offer the residents the ability to enjoy a different environment. You can read more about this initiative on the Metro North [Facebook page](#).



I also had the opportunity to meet with staff at the Brighton Geriatric Evaluation and Management Service. For the last two years, this service has been very successful in supporting elderly patients who need a little more time to recover and rehabilitate after a hospital stay. I was very impressed by the strong focus on patient centred care.



Brighton Health Campus

Staff Excellence Awards

I was also pleased to return to Redcliffe Hospital this week for their annual Staff Excellence Awards. The Redcliffe awards, now in their 20th year, included new categories in 2026, including a new award recognising the essential contribution of non-clinical teams and staff.

It was interesting to note that the Performance Award category attracted the highest number of nominations, reflecting the hospital's strong focus on One Metro North and on innovations that are improving patient access and care.

Congratulations to all winners with a special congratulations to the recipients of the Executive Director's Award — the Clinical Governance and Finance teams. Thank you also to QSuper, part of Australian Retirement Trust, for sponsoring our directorate awards and the Metro North Staff Excellence Awards.



Acting Chief Executive Naomi Hebson presents the Aboriginal and Torres Strait Islander Excellence and Health Improvement Award to Meg Clarke, together with Director of Aboriginal and Torres Strait Islander Health Rae White and Nursing Director for Critical Care Fiona Packwood.



Acting Chief Executive Naomi Hebson presents second Aboriginal and Torres Strait Islander Excellence and Health Improvement Award to the Specialist Outpatient Department.

A reminder that nominations for the **Metro North Staff Excellence Awards** are open until next Wednesday 9 September, so there's still time to submit your nomination. We've had a

fantastic response to date with over 700 nominations received. It's great to see so many staff taking the time to recognise your colleagues.

For more information and to nominate, visit the [Metro North Staff Excellence Awards website](#).

Herston Health Precinct Symposium

This week's Herston Health Symposium reiterated the important role that research plays in managing the future health care needs of Metro North's community. The three-day event, attended by around 700 people, showcased and celebrated an impressive variety of high-quality research projects being undertaken across the Herston Health Precinct to improve how patient care is delivered through innovation in clinical practice and cutting-edge technology.

In particular, I'd like to highlight two of the keynote presentations on why culture is key and the power of compassion and positive thinking. These presentations highlight the impact that workplace environments have on how clinical work and research happen. We know that when we create a workplace where staff are supported to be their best, our patients are the ones who ultimately benefit.

Metro North is fortunate to have so many driven and forward-thinking professionals committed to improving the future health outcomes of our community. Thank you to everyone who supported such a successful event.



RBWH's Prof Nicole Marsh and Dr Joel Dulhunty



The Million Dollar Great Debate teams who discussed how they would use \$1 million in health or research funding.

SET Staff Forum

Yesterday the Metro North Senior Executive Team met at Caboolture Hospital. Thank you to everyone who attended the staff forum in person or on Teams and for those who put forward their challenges and questions to SET.

I want to acknowledge and thank CKW staff for their work during August which has been particularly busy.

SET members provided updates on *Future Metro North: Reimagining healthcare 2027-*

2042, nursing and midwifery workforce including Nurse Practitioners and the new graduate portal, R U OK? training through the Culture and Wellbeing teams, and patients with delayed discharge.

We talked about planning for population growth and associated health services, infrastructure, and working together as one Metro North for the benefit of patients. It was clear from the discussion that despite managing day to day pressures, staff are engaged and committed to improving access and outcomes for patients and keep driving Metro North Health forward to meet the needs of both our growing community.

Kind regards,
Naomi

Metro North Health



We uphold our commitment to health equity through our Values in Action
Respect | Integrity | Compassion | High Performance | Teamwork



Metro North Health acknowledges the Traditional Custodians of the Land upon which we live, work and walk, and pay our respects to Elders both past and present.

Metro North Health's vision

Creating healthier futures together—where
innovation and research meets compassionate
care and community voices shape our services.



**Queensland
Government**

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