

Metro North Health

Message from the

Executive Director RBWH

Louise Oriti



Summary:

- Accreditation coming soon to RBWH
- ieMR - less than 1 month to go!
- RBWH Pharmacist wins prestigious award
- Have your say on Future Metro North
- RBWH staff step up for men's health
- Upcoming events
- Acknowledging our security officers.

Message feedback



Audience: All staff



Read time: 4 min



For: Information

Dear team

We need to be ready for accreditation every day under the mandatory short notice assessment process, acknowledging that the Australian Council on Healthcare Standards (ACHS) accreditation assessment for RBWH could well occur within the next few weeks.

Accreditation is an opportunity to demonstrate the high standard of care, safety and quality services we provide each day. Assessors will visit clinical and non-clinical areas, speak with staff, consumers, and carers, and will assess how we meet the [National Safety and Quality Health Service \(NSQHS\) Standards](#).

We all play an important role in the accreditation process. Please continue to follow best practice in areas such as hand hygiene, infection prevention and control, medication safety, clinical handover, and incident reporting. Ensure you are up to date with your mandatory training and take some time to refresh your knowledge of the standards and how you contribute to meeting these.

Most importantly, be confident in sharing the great work you do every day to support safe, person-centred care.

If you have questions or concerns, contact Safety and Quality on 3646 1546 or by [email](#).

ieMR at RBWH - less than 1 month to go

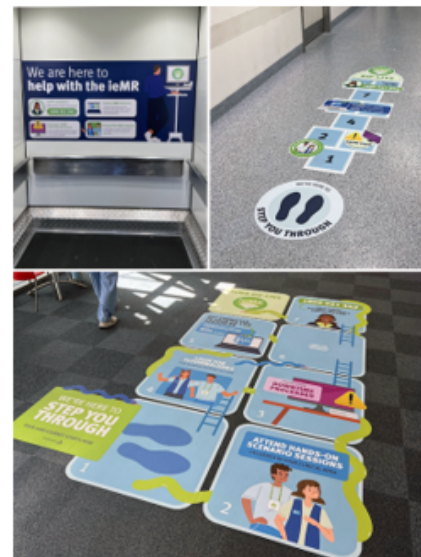
We are now in the final stages of preparing for ieMR go-live at RBWH, which is just

over three weeks away - from 13 October.

Recognising the scale of this change, a range of support will be available to help staff transition to the ieMR, including:

- At-the-elbow support from ieMR Project floorwalkers, who will be easily identified in blue 'Digital Support' vests.
- A 24/7 Digital Command Centre hotline for issues requiring escalation or when a floorwalker is not immediately available.

To support awareness and readiness, signage has now been installed across the hospital, with additional materials to be placed in work areas ahead of go-live.



If you would like to build your confidence ahead of time, an ieMR Skills Station is available in Room 2043 of the James Mayne Building between 8.00 am and 4.30 pm on weekdays. The Skills Station provides an opportunity to practise ieMR functionality and refresh your knowledge, with members of the project team available to answer questions and provide guidance.

The introduction of ieMR is a significant milestone for our hospital, and it is important that all staff feel confident using it. I encourage you to make use of the training and support available to ensure you are ready for go-live.

Award success for RBWH pharmacist

I am delighted to share that Pharmacy Assistant Director, Carla Scuderi, has received the prestigious 2026 AdPha Queensland Branch William Harris Achievement Award for outstanding achievement in pharmacy.

Carla was recognised for her significant contributions to nephrology practice, research and education. Her commitment to patient-centred research has helped shape nephrology pharmacy practice across Australia and has had a lasting impact on both the profession and patient care.

Congratulations, Carla on this well-deserved achievement. We are proud to have you as part of the RBWH team.



Carla Scuderi (centre), with Dr Paul Firman and Jessica Toleman.



Future Metro North consultation

Future Metro North: Reimagining Healthcare 2027-2042 is the 15-year strategic roadmap to guide the future of healthcare delivery, inform investment decisions and drive service improvement across our service and beyond.

Metro North are now seeking feedback on the Future Metro North draft from staff, consumers, community members and partners.

Broad participation in the consultation will help ensure Future Metro North reflects the experiences, priorities and aspirations of the people we serve and will provide a strong foundation for the future.

You can find the draft report and survey link on the Future Metro North [extranet page](#).

There will be numerous opportunities for staff to provide feedback, including the survey, targeted consultation sessions and a Chief Executive-led vidcast.

Consultation is open until **Tuesday 6 October 2026**.



RBWH staff step up for men's health

This month, our RBWH Foundation has swapped its signature ruby for blue to raise awareness of men's health and the importance of early and regular checks for prostate cancer.

As part of 'Blue September', 342 RBWH Foundation fundraisers took part in last weekend's Bridge to Brisbane event and collectively raised \$36,468, making it the Foundation's most successful B2B campaign ever.

Among the participants were members of the RBWH Walking Group, (pictured), which meets every Monday and Thursday from 6pm. All staff are welcome to join the group. For more information, contact Staff Wellbeing Director, Dr Liz Crowe.

Thank you to the many staff who participated in supporting this worthy cause and helping raise funds for life-changing care.

Time to celebrate awards season

With nominations now closed for the RBWH and Metro North Staff Excellence Awards, we are looking forward to celebrating during this year's awards season.

RBWH Staff Excellence Awards will be held on Thursday 8 October in the Education Centre, providing an opportunity to recognise the individuals and teams making an exceptional contribution to our hospital and patients.

Tickets for the Metro North Staff Excellence Awards, to be held at The Star on Friday 13 November, go on sale for \$100 each on Monday. I encourage you to join in celebrating the dedication, innovation and excellence demonstrated across our workforce.

Acknowledging our security officers

This morning I had the pleasure of presenting some special awards to two of our security officers in celebration of International Security Officers' Day which was back in July. Congratulations to Joel McKell and Wayne Maumasi (fondly known as Uncle Wayne by his colleagues) who were recognised for their commitment, professionalism and excellent service to our RBWH community.

Security officers like Joel and Wayne are an essential part of our RBWH health care team, working behind the scenes to keep our staff, patients and visitors safe each day. Well done!



Security officer award recipients Joel McKell (*far left*) and Wayne Maumasi (*far right*) with Simon Scheurer, Management Security Services RBWH (*centre*)

Thank you all for everything you do for our community.

Kind Regards

Louise Oriti
Executive Director,
Royal Brisbane & Women's Hospital

We uphold our commitment to health equity through our Values in Action
Respect | Integrity | Compassion | High Performance | Teamwork



Metro North Health acknowledges the Traditional Custodians of the Land upon which we live, work and walk, and pay our respects to Elders both past and present.

Metro North Health's vision

Creating healthier futures together—where
innovation and research meets compassionate
care and community voices shape our services.



**Queensland
Government**

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