



Summary:

- ieMR - what to know for go-live
- Marking Dementia Action Week
- Metro North Business Case for Change vidcast
- 'Wheelbarrow Dave' honours his late wife
- Royal Week returns for 2026

Message feedback



Audience: All staff



Read time: 4 min



For: Information

Dear team

It is just over two weeks until our staggered ieMR implementation begins at RBWH on 13 October. Like any significant change, there will be an adjustment period as we adapt to new technology and ways of working.

One of the changes will be the introduction of Workstations on Wheels (WOWs), including the need for appropriate storage and charging locations.



Currently, staff stations are where most computer-based work takes place. With ieMR, clinical staff will be able to access and document information closer to the point of care on WOWs, creating an opportunity to optimise how existing work areas are used to make better use of available space.

We understand that implementing new systems can raise questions and concerns. Please continue to provide feedback and ask questions throughout the transition period. The Digital Metro North team, along with colleagues who have experience working in digital hospitals, will be available to provide support.

A Q&A drop-in session will be held next Wednesday from 2pm to 4pm on the

Level 1 Atrium, providing an opportunity to ask questions, learn more about what is changing and discuss any concerns.

ieMR or paper? What to know for go-live

Another important consideration during the transition period is being able to identify whether a patient is being managed digitally or through paper-based processes.

This is particularly important for staff working across multiple wards or providing consulting services in different clinical areas during the transition period.

To support staff during go-live, the ieMR Project team has developed a [handy guide](#) that outlines how to identify patients who have been converted to the ieMR and those who should continue to be managed on paper. The key visual cues outlined in the guide will help staff quickly determine the correct documentation pathway.

ieMR support

Clinical floorwalkers, identifiable by their blue vests, will be available 24/7 in live clinical areas to provide support throughout go-live. Staff can also contact the Digital Command Centre on 1800 921 342 for virtual assistance or to request a floorwalker visit. Click [here](#) to learn more about the ieMR support available.

Thank you for your continued support and hard work as we prepare for RBWH's digital future.

Raising awareness during Dementia Action Week

Dementia is now the leading cause of death in Australia, with more than 500,000 Australians living with the condition and more than 1.7 million involved in caring for them.

This week, during Dementia Action Week, our Frail Older Persons Team is raising awareness through a stall in the Level 1 atrium, providing information and resources to help start conversations about dementia, including its early symptoms and actions we can take to reduce the risk of dementia later in life.

By talking more openly about dementia, we can improve support and services for people living with the condition and their carers, while reducing stigma and discrimination.



Suzie, Jayne, Liz and Dr Amy are raising awareness as part of Dementia Action Week.

Metro North Business Case for Change Vidcast

On Tuesday, Chief Executive Nick Steele, Chief Operating Officer Stephen Eaton and Chief People & Culture Officer Lorna Morton held the latest vidcast on the Metro North Business Case for Change.

The vidcast reviewed the key feedback on the proposed implementation plan, the approach and timeframe, and answered questions from staff.

As 20 of the feedback submissions related to the Chief Operating Officer (COO) portfolio, a Supplementary Consultation has been established. This will provide staff, unions and relevant stakeholders the opportunity to review and provide feedback on the organisational changes in the COO portfolio. Documents for this Consultation are available on the [extranet](#). Feedback can be submitted until **Tuesday 6 October 2026**.

If you missed the vidcast, you can watch it [on QHEPS](#).

Dave's inspiring journey to honour late wife

In a remarkable tribute to his late wife, Judi, Goondiwindi farmer Dave Batterham has cycled and run almost 3,000 kilometres across three states, fundraising every step of the way for RBWH.

Judi was treated for neuroendocrine cancer at RBWH



and sadly passed away in November 2024. Dave's goal was "to find a cure, better treatments that don't have such bad side effects and keep families together".

His extraordinary journey of love, loss and determination, aptly titled *Just a Little Bit Further*, saw Dave cycle from Adelaide to Toowoomba before pushing a wheelbarrow to RBWH, where he arrived last Friday and was greeted by a group of well-wishers.

In total, Dave raised almost \$20,000 for causes close to his and Judi's hearts, including our RBWH Foundation.

Royal Week returns for 2026

Royal Week returns from Tuesday 6 October, with a packed program including Puppy Pats n Chats (Wednesday), the Staff Excellence and Length of Service Awards (Thursday), and the always-popular Race to the Roof event (Friday). If you're keen to lace up your shoes and tackle the climb from the ground floor to the helipad, register [here](#).

Thank you all for everything you do for our community.

Kind Regards

Louise Oriti

Executive Director,
Royal Brisbane & Women's Hospital

Metro North Health   



We uphold our commitment to health equity through our Values in Action
Respect | Integrity | Compassion | High Performance | Teamwork



Metro North Health acknowledges the Traditional Custodians of the Land upon which we live, work and walk, and pay our respects to Elders both past and present.

Metro North Health's vision

Creating healthier futures together—where innovation and research meets compassionate care and community voices shape our services.



**Queensland
Government**

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