

Executive Director Redcliffe Hospital

Cang Dang



Summary:

- Staff Excellence Award Winners
- Acting Director, Allied Health
- Indigenous Literacy Day
- Social media shoutout

Message feedback



Audience: All staff



Read time: 4 min



For: Information

Dear colleagues,

We continued a 20-year tradition this week, celebrating our Redcliffe Hospital Staff Excellence Awards. The event was one of the best attended I've seen at the hospital, with more than 100 staff attending in person and watching live on Teams.

We were also joined by the Member for Redcliffe, Kerri-Anne Dooley MP, Metro North's Acting Chief Executive Naomi Hebson, and Metro North Board Member The Hon. Jane Prentice.



Our thanks again to event sponsor QSuper, part of Australian Retirement Trust, and to Metro North Communications and Facility Services for helping to make the awards possible.

I'm also pleased to report that nearly all of the 70 nominations for our hospital awards will count towards the Metro North Staff Excellence Awards later this year. There's still time to [submit more nominations](#) for those awards too.

Congratulations again to all award recipients.

Executive Director's Award

The Executive Director's Award is the premier award presented each year. Selecting this year's recipient was no easy task and, in the end, I could not choose between two hospital teams that are critical enablers of the care we deliver.

Congratulations to both.



Clinical Governance



Finance

Enabling Care Award: Day Procedure Unit / 2 West

This new award recognises the vital contribution of non-clinical work to service delivery and organisational effectiveness. There were five nominees in this category, with two finalists selected, including Helen Cooper.



Education, Training and Workforce Development: Matt McLellan

This award recognises the individuals and teams behind learning and development initiatives that enhance workforce capability. There were six nominees in this category, with finalists including Nursing Education.

Leadership: Emily Baldwin

The Leadership Award recognises leadership that enables individuals, teams, and organisations to succeed. From ten nominees, two finalists were named - including Liz Hayward.

Partnering for Care: Palliative Care Outpatient Clinic

This new award recognises collaboration with consumers and third-party organisations to design, improve, and deliver services. We received three nominations for this award, including finalist Walk4Pics.



People Focus: ICU Peer Support Group



Performance

There were nine nominations for this award, which recognises outstanding service and commitment to patients, consumers, colleagues and communities. The other finalist for this award was *Improving the Wait: Enhancing the Emergency Surgery Experience*.

This award recognises the staff and teams delivering strong results that align with the organisational priorities and objectives of our hospital and health service. There were 12 nominations for this category, with three finalists named, including Finance. Congratulations to both award recipients.



Safe Weekend Inpatient Flow and Transfer team (SWIFT)



BEMS

Safety & Quality Improvement: 6 West

This is another of the new awards this year, focusing on initiatives that improve the safety and quality of our care. From eight nominations, two finalists were named, including Clinical Governance.



Transforming Care: Magseed for Breast Surgery

This new award celebrates innovative approaches that improve how work is performed and how health care services are delivered. The award received four nominations, including finalist Phoebe Lodge.



Values in Action: Shawnika Dass

Always a popular award, this year it celebrated those demonstrating Metro North's shared values through everyday actions and behaviours. Of

the ten nominations, two finalists were named, including Sterilisation Services.

Aboriginal and Torres Strait Islander Excellence

This award recognises Aboriginal and Torres Strait Islander staff who have worked to improve health outcomes and support culturally safe care. Congratulations to both finalists in this category this year, congratulations again to both.



Meg Clarke



Specialist Outpatients Department

ELT update

Following an EOI process, Tracy Knowlman has been appointed as Redcliffe Hospital's Acting Director, Allied Health.

Tracy is well known across the hospital through her previous role as Director of Dietetics and Food Services, and her more recent work as Assistant Director, Service Readiness. She was also the recipient of last year's Performance Award at the Redcliffe Hospital Staff Excellence Awards.

Please join me in congratulating Tracy on her acting appointment.



Indigenous Literacy Day

This week we recognised Indigenous Literacy Day, highlighting the importance of literacy and educational opportunities for Aboriginal and Torres Strait Islander children and communities.

The Aboriginal and Torres Strait Islander Health Team and RAP Working Group collected donations of new or pre-loved books for children, which will be donated to the Koobara Aboriginal and Torres Strait Islander Kindergarten and Preschool.

Thanks again to everyone who participated and donated.

Social media shoutout

Redcliffe Hospital was one of the first emergency departments in Queensland to recruit new specialist mental health nurses, as part of a Queensland-wide program.

Nurse Practitioner Candidate in our Emergency Department Angus Hannan was recently featured on Queensland Health's social media. If you haven't already, [drop the post a like](#).



Queensland Health ✓



'Nursing isn't about having all the answers, it's about being genuinely caring and compassionate enough to find the answers.'

This is exactly what Angus does as a nurse practitioner candidate in mental health at Redcliffe Hospital's emergency department (ED).



After being surrounded by the hospital environment in his early 20s, Angus knew he wanted a career helping others.

'At 20, I was diagnosed with cancer and went through chemotherapy. It was the warmth and compassion of those nurses that showed me I wanted to pursue a career helping other people,' he said.

Now, Angus works alongside the ED team to provide timely assessment, triage and treatment for people presenting with mental health concerns. 🍌

'I support patients through the ED by ensuring that they're listened to, respected, and that I'm doing it with empathy.'

It was during his first placement that Angus realised his passion for mental health.

'Everyone's got a family or friend who's gone through a complex mental health crisis, and it was my first placement through nursing that I recognised I wanted to be one of these people helping through what could be someone's darkest day, and I want to deliver that care with genuine warmth and compassion.'

For Angus, part of that care is making sure people have the right support beyond the ED.

'We can ensure that people are safely supported in the community, whether that's follow-up by our team, referral to appropriate services, or providing them information with the services they can connect with themselves.'

While Redcliffe, Redland and Hervey Bay hospitals are the first to recruit nurses like Angus soon there will be 53 new specialist mental health nurses in EDs across the state.

These new roles will improve access to mental healthcare from the moment a person arrives in an ED, helping connect them to the right care sooner.

Lastly this week, a reminder about next week's Redcliffe Research Symposium. The program for the Symposium is [available here](#).

The Symposium showcases the depth and variety of research activities undertaken by Redcliffe Hospital clinicians and volunteers.



Kind regards,

Cang Dang
Executive Director
Redcliffe Hospital

Metro North Health



We uphold our commitment to health equity through our Values in Action
Respect | Integrity | Compassion | High Performance | Teamwork



Metro North Health acknowledges the Traditional Custodians of the Land upon which we live, work and walk, and pay our respects to Elders both past and present.

Metro North Health's vision

Creating healthier futures together—where innovation and research meets compassionate care and community voices shape our services.



**Queensland
Government**

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