

Executive Director Redcliffe Hospital

Cang Dang



Summary:

- Food Service audit success
- Star of the Month
- Social media shoutout
- Multi-story car park expansion update

Message feedback



Audience: All staff



Read time: 4 min



For: Information

Dear colleagues,

Each day, Redcliffe Hospital's Food Services team (pictured) prepares and delivers more than 1,000 patient meals and snacks. While most clinical areas are accredited every three years, Food Services undergoes an annual external food safety audit.

The audit reviews every aspect of the service, from menu planning and food storage to kitchen conditions, equipment, temperature controls and staff training.

In the most recent audit, the Food Services team achieved an outstanding score of 97 per cent — a result that reflects its strong commitment to safety and quality patient care.

This achievement is a credit to the team and its leadership, including Food Services Supervisor Carmel Harvey and Acting Director of Dietetics and Food Services Alyce Nissen.



Star of the Month

We received 21 nominations for the September [Star of the Month](#) award. From those 21 nominations the judges decided on three finalists, including:



Kim Zourkas - For her positive contribution to SOPD and always supporting her team.

Security Services - For providing safe care to patients in times of distress and confusion, bringing calm to challenging environments.

Food Services - For excellence in food safety – receiving 97% for their external food safety audit in August.

Congratulations to the Security team, our [Star of the Month](#) for September.

Social media shoutout

While congratulating our Security team for their Star of the Month win, security officer Georgia Harmer also featured recently on Metro North's social media. If you haven't already, drop a like on the [original post here](#).



Metro North Health

Everyone deserves to feel safe at our hospitals, and Security Officers like Georgia make that possible.

"Every day is different, some days we are on 'jobs' at the wards or in certain areas and then sometimes we are just on patrol," Georgia explains, about her role at Redcliffe Hospital.

"If we are on the wards often the nurses are so busy that if a patient just needs some reassurance or some food, we are able to help them out in little ways.

"I have always had an interest in policing and security and have been at Redcliffe for the last year and a half, it's so awesome and we have quite a close-knit group here that always looks out for each other."

[#ShoutoutSaturday](#) to Georgia and all our hardworking security staff across Metro North!

Multi-storey car park expansion update

We are now experiencing significant pressure on car parking at the hospital, with the closure this week of 250 spaces in the multi-storey car park.

With only 359 spaces available now in the multi-storey car park, we continue to **strongly encourage** day staff to use the showgrounds staff car park instead. Staff swapping to the showgrounds staff car park will enjoy free parking for the next three months too.

The carpark team worked hard this week to assist our afternoon and night shift staff, who were significantly impacted by limited parking availability. Thank you to those afternoon and evening shift staff who parked at the showgrounds until spaces were available in the multi-storey. Thank you also to NUMs and line managers for their understanding in supporting staff to move vehicles as well.

One question that some staff have been asking is what happens if they have a salary packaging/direct debit arrangement, and they can't find a space in the multi-storey car park. If this happens, they may be able to request a refund by contacting the [Redcliffe Carpark team](#), with the date and time they were unable to find a space.

A reminder too that our [I am Redcliffe Agreed Behaviours](#) and Metro North values apply in the car park just the same as they do elsewhere in the hospital. Please continue to deal

with the car park team with respect and kindness.



Metro North Staff Excellence Awards Gala Dinner

If you've never been to the Metro North Staff Excellence Awards Gala Dinner, this is the year to get a ticket. Redcliffe Hospital has more than 100 nominations submitted for the awards - and the event will be held at The STAR with a new, fun format.

The \$100 ticket price includes a four-hour food and premium drinks package, live entertainment and dancing. Tickets are [already on sale](#) and are expected to sell quickly - so start getting your table together.

Lastly this week, a reminder about the Redcliffe Hospital Auxiliary's plant sale next Wednesday out the front of the hospital from 7:30am.

For more than 50 years now, the Auxiliary have been holding events like this to raise funds for projects that benefit patients and consumers. The plant sales are always popular with staff and patients alike, and I encourage everyone to show their support.

We're grateful to the Auxiliary for their continued support and dedication to the hospital.

Kind regards,

Cang Dang
Executive Director
Redcliffe Hospital

Metro North Health



We uphold our commitment to health equity through our Values in Action
Respect | Integrity | Compassion | High Performance | Teamwork



Metro North Health acknowledges the Traditional Custodians of the Land upon which we live, work and walk, and pay our respects to Elders both past and present.

Metro North Health's vision

Creating healthier futures together—where innovation and research meets compassionate care and community voices shape our services.



**Queensland
Government**

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