Metro North Health

Message from the

# Acting Executive Director The Prince Charles Hospital

Dr Julieanne Graham

## Summary:

- ACEM accreditation
- Having fun for Book Week
- Staff Excellence Awards nominations
- Celebrating Nutrition Month
- Wellness Wagon for R U OK? Day

Message feedback

**Audience:** All staff

**Read time:** 4 min

**For:** Information

Dear Team,

Earlier this week, we hosted accreditors from the Australasian College for Emergency Medicine (ACEM) in the TPCH Adults and Children's Emergency Departments. It was a positive visit and I look forward to receiving the formal report in due course.

Some of the commendations that I heard from the accreditors included:

- A great training program for the Emergency Specialists of the future
- A collaborative, teamwork focused and collegial environment for training
- Great preparation for the accreditation visit
- Impressive orientation and education manuals
- Directors of Medical Education were approachable and supportive
- The unit had a great research profile
- SMOs provided good support to the registrars after hours.

The visit included the ACEM accreditation team (right) playing with the 'sensory box' in the children's emergency used by Child Life Therapist Meenu Wadhwa with young patients.

A shout out to Dr Mel Rule and Dr Faye Jordan and their teams for a job well done!

Above left to right: Dr Lauren Schmitt (CED Staff Specialist), Dr Megan Foster (ACEM Accreditation Panel), Dr Sandy Hopper (ACEM Accreditation Panel), Dr Faye Jordan (Medical Director, CED), Ms Donna Townsend (ACEM Accreditation Panel), Dr Jess Rerden (CED Staff Specialist), Ms Meenu Wadhwa (Child Life Therapist).

I'd also like to give a shout out to TPCH Telecommunications Manager Ash Dunlop, Coordinator Craig Lewis, Switch staff and the eHealth team for the successful PABX phone system changeover earlier this week.

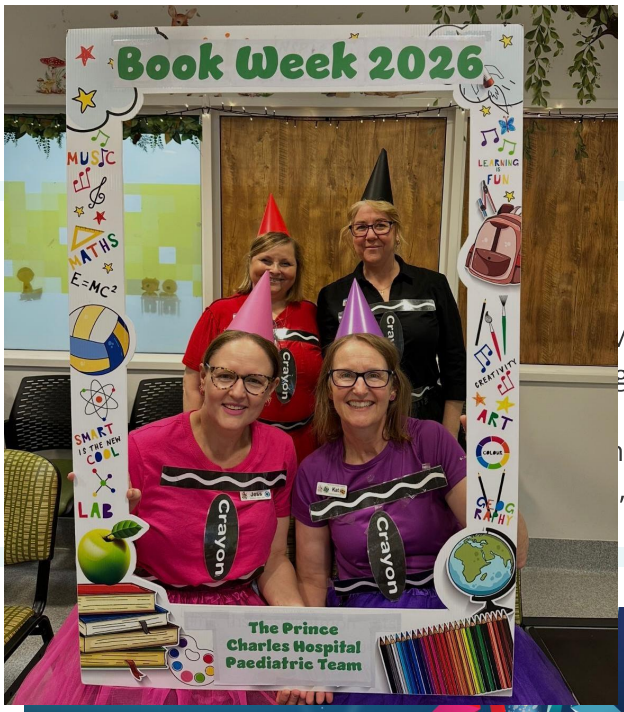
A complex task but I appreciated the information that kept everyone informed.

From L to R: Nathan from eHealth, Annette from Switch, Allison and Abbie from the Project Team, Daniel from eHealth and with Ash Dunlop.

## Children's Services celebrate Book Week

TPCH Children's Services had fun celebrating Book Week last week. The Children's Ward team dressed as 101 Dalmatian's and COPD crayons.

The team continues to support our youngest patients and have been at the forefront of recent changes to reduce pressure on our Emergency Department team on weekends.

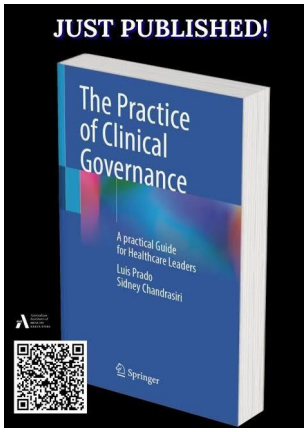


Nominations opened last Friday for the TPCH Staff Excellence Awards.

If you nominate a staff member or team before Wednesday 9 September, your nomination can also go directly to the Metro North awards later in the year.

To submit a nomination, click here.

## Co-authors of clinical governance book at TPCH




Newly appointed Deputy Director Medical Services, Dr Sidney Chandrasiri, has joined her co-author, Acting Director Medical Services, Dr Luis Prado, at TPCH.

Together, Drs Chandrasiri and Prado are the co-authors of *The Practice of Clinical Governance, A Practical Guide for Health Care Leaders*, published earlier this year.

This book is currently in 125 university and hospital libraries around the world, including TPCH. Metro North Board Chair Bernard Curran has provided each Board member with a copy.

The book covers all aspects of clinical governance: from the role of leaders, through to the management of disruptive clinicians with a focus on the patient, particularly in terms of clinical incident management.

Proceeds from the sale of the book helps fund much-needed cataract surgery in Sri Lanka through the Australian Institute of Health Executives (AIHE) Foundation, with more than 200 cases fully funded and completed in 2026 to date.

## Celebrating Nutrition Month at TPCH!

The TPCH Nutrition and Dietetics Department (below) is celebrating Nutrition Month in September to highlight the important role that nutrition plays in patient recovery and health outcomes.

Preventing and managing malnutrition is a key focus for our dietitians, with about one in three patients malnourished on admission. Malnutrition is linked to longer hospital stays, increased risk of complications, delayed wound healing, pressure injuries and poorer quality of life after discharge.

To celebrate Nutrition Month, the TPCH team will run a range of activities from Monday 14 September to Friday 18 September, including interactive events and learning opportunities for all staff.

Visit the booth outside The Common Good main cafe on Thursday 17 September and Friday 18 September to learn more about malnutrition, meet some of the team and sample oral nutrition supplements.

## Raising awareness and funds for women's health in LIPTEMBER!

The TPCH Emergency Department Wellness Group is supporting LIPTEMBER.

The TPCH team *Code Lips* is raising awareness and funds for women's mental health. You can join or sponsor the *Code Lips* team on the LIPTEMBER website.

Keep your eyes open for team members wearing brightly coloured lipstick during September.

Here are Leisa Bauer, Dr Faye Jordan and Petra McVey proudly representing the team!

## R U OK? Day - Thursday 10 September

A conversation could change a life, but you don't need to be an expert to ask R U OK?

For R U OK? Day on Thursday 10 September, the Wellness Wagon will visit areas throughout the hospital between 8am and 4pm with TPCH Executive and Staff Council members handing out yellow goodies for staff, including bananas and chocolates.

You can also visit the stand in the main cafe staff lunchroom area to learn more about R U OK? Day.

## Domestic and family violence prevention training and professional development

Metro North is offering several domestic and family violence prevention training and professional development opportunities during September.

You can also access previously recorded sessions on a variety of topics.

To find more details and enrol, visit this page.

## TPCH Safety and Quality newsletter is now live

The latest TPCH Safety and Quality newsletter is now live. View it online here.

Kind regards,

**Dr Julieanne Graham**
Acting Executive Director
The Prince Charles Hospital

We uphold our commitment to health equity through our Values in Action
Respect | Integrity | Compassion | High Performance | Teamwork

Metro North Health acknowledges the Traditional Custodians of the Land upon which we live, work and walk, and we pay our respects to Elders both past and present.

**Metro North Health's vision**
Creating healthier futures together—where innovation and research meets compassionate care and community voices shape our services.

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