

Metro North Health

Message from the

Executive Director The Prince Charles Hospital

Tami Photinos



Summary:

- Acting Chief Operating Officer
- CPR training saves a life
- Join the Metro North SET Forum
- ieMR update and training sneak-peak
- Diversity, Equity and Inclusion Action Plan

Message feedback



Audience: All staff



Read time: 4 min



For: Information

Dear Team,

I have been asked to act into the Metro North Chief Operating Officer role at Herston for the next two weeks, starting Monday 28 September.

Geoff Grima will be TPCH Acting Executive Director during this time. Geoff has been Acting Deputy Executive Director of the CKW Directorate, based at Caboolture Hospital.

While Geoff enjoyed that role and working with the CKW team, he is looking forward to returning to TPCH and providing kind and compassionate care for our patients and families.

Executive Update

- Dr Luis Prado is Acting Director Medical Services until Friday 2 October.
- Katrina McDougall will be Acting Director of Finance from Friday 2 October to Friday 23 October.

CPR training helps save a life

Earlier this year, TPCH Secure Mental Health Recreation Officer Adam Le Flay (right) was competing in a statewide lawn bowls competition at Robina.

Near where Adam was playing, a fellow bowler collapsed. This was a serious cardiac arrest

event. CPR was started immediately and paramedics were called.

Adam had just completed practical CPR training as part of his hospital mandatorys.

A defibrillator was providing shocks between Adam and five other people giving CPR until the ambulance arrived. Paramedics took over and rushed the man to hospital.

Later that day, Adam found out the patient, John (in the white shirt), had beaten the odds and survived.



Last week, Adam and the other five people who provided CPR to John were invited back to Robina to receive an award from Bowls Queensland.

Adam is justifiably proud of his role in saving a life. It also shows how important it is to learn CPR and keep training up to date. You hope you never need it, but having it can save a life.

Join the Metro North SET Forum

Metro North's Chief Executive and members of the Metro North Senior Executive Team (SET) will be at TPCH on Thursday for a special staff forum.



The SET Staff Forum will be held on Thursday 1 October from 11am to 12pm.

It will be a great opportunity to hear first-hand some of the exciting things happening across the health service and have your questions answered. You can also [ask a question](#) in advance.

You're invited to attend in person at the Dr Mark O'Brien Auditorium or online via [Teams](#).

I hope to see you there.

Vidcast - Future Metro North

Join Chief Executive Nick Steele and Executive Director Strategy and Planning Jodi Hallas to discuss Future Metro North: Reimagining Healthcare 2027-2042, our 15-year roadmap.

Date: Wednesday 30 September

Time: 11.30am - 12.30pm

[Register for the vidcast.](#)



ieMR update and sneak-peak into what training will look like for us

I would like to start by extending a big thank-you to everyone who has been part of an integrated electronic Medical Record (ieMR) Working or Focus Group over the past several months – engaging with our ieMR Project colleagues to help ensure TPCH's new digital workflows are optimised for both our staff and patients.

Thank you also to everyone that has nominated to be an ieMR Adoption Lead. The role you will play in representing your area and sharing key project information will be crucial to helping make our ieMR implementation as smooth as possible.

While the ieMR Project team will now be focusing most of their efforts for the remainder of 2026 in helping the Royal Brisbane and Women's Hospital through its ieMR go-live, there will be plenty still happening in the meantime here at TPCH.

Online pre-requisite training will shortly become available for us to complete, ahead of instructor-led training commencing from January 2027. Further information on training will be shared very soon by the ieMR Training Team.

If you would like a sneak-peek at what ieMR training will look like for us, click the image below to watch an informative video the team has developed:



If you have any questions about ieMR at TPCCH, contact the [Project Team](#) or [Melinda Scott](#).



Thank to you to everyone who has put in a nomination for the TPCCH Staff Excellence Awards. Late yesterday, we had received an impressive 117 nominations with another 57 in progress.

If you were hoping to put in a last-minute nomination or have one in progress that you're yet to finish, please find the time to do so today!

Nominations must close at 5pm today (Friday 25 September).

The winners will be announced during Charlies Week on Thursday 29 October.

[Nominate here](#). Scroll down to find the TPCCH awards.



Metro North Staff Excellence tickets now on sale!

Tickets are now on sale for the 2026 Metro North Staff Excellence Awards!

The evening will feature the presentation of the 2026 Metro North Staff Excellence Awards, a gala dinner, premium beverages, live entertainment and plenty of opportunities to celebrate with colleagues.

Please note this is an 18+ event for Metro North staff only. Tickets are available now. Get in early, gather your table and secure your place before they sell out.

To book your ticket today, visit [Humanitix](#). Find more details on [QHEPS](#).

Diversity, Equity and Inclusion Action Plan refresh

Metro North Health has refreshed the [Diversity Equity Inclusion Action Plan](#).

The refreshed DEI Action Plan, also published on [QHEPS](#), makes it easy for anyone within Metro North to own an action and help push diversity equity and inclusion forward. I encourage you to read through the plan.

It is the responsibility of all employees at Metro North to embed the principles of this plan in our day-to-day work practices.

Together, we create a workplace that values varied perspectives and empowers everyone to reach their full potential.



Keeping healthcare safe in warmer weather

With warmer weather returning to South East Queensland, it's time to once again focus on preventing mould in our healthcare environments.

If mould is identified, please notify the manager of the affected area immediately and report the issue in RiskMan.

To learn more about mould and how to prevent it, refer to this [factsheet](#).

Thank you for helping keep our hospital environment safe and healthy. If you have any questions, please speak with your line manager in the first instance.

Kind regards,

Tami Photinos

Executive Director

The Prince Charles Hospital



We uphold our commitment to health equity through our Values in Action
Respect | Integrity | Compassion | High Performance | Teamwork



Metro North Health acknowledges the Traditional Custodians of the Land upon which we live, work and walk, and we pay our respects to Elders both past and present.

Metro North Health's vision

Creating healthier futures together—where innovation and research meets compassionate care and community voices shape our services.



**Queensland
Government**

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