

Executive Director The Prince Charles Hospital

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Summary:

- Let's celebrate during Charlies Week!
- IBIS Bin It to Win It campaign
- A visible commitment to care
- All aboard the St Martins Express
- Celebrating OT Week

[Message feedback](#)



Audience: All staff



Read time: 4 min



For: Information

Dear team,

You may have heard or seen in the media that TPCH was involved in a police incident last weekend.

I'm grateful that nobody was injured and it did not impact the hospital's operations.

We have such great teamwork at TPCH. Everyone involved worked so well together, which meant we were able to resolve the issue quickly.

The multi-storey car parks remain open for use with the small, affected area closed off until it can be repaired.



Yesterday, I attended the Clinical Trial Workshop (above) to gain an insight into how TPCH can continue to tap into more opportunities in this space.

Finally, please take care in the unsettled weather this week and speak with your supervisor as soon as possible if it may impact your ability to come to work.

New green space and pathway now open



end of this month.

Saying farewell

I'm enjoying catching up with everyone before I go, including our great nursing directors yesterday. Please [get in touch](#) if you would like me to come to an event with your team.



Above: As a thank you to my Executive Support Officer Michelle (right) and team. I made Greek goodies for lunch.



Above: Catching up with the Cognitive Assessment and Management (CAM Unit) team this week.

Talking about health leadership



I recently recorded an episode on the [It Takes Heart podcast](#).

It's an honest conversation about the pressures of working in healthcare, the power of human connection and why looking after yourself matters just as much as looking after others.

I also talked about my experience responding to the devastating 2004 Boxing Day tsunami in Banda Aceh and what it takes to lead through a crisis.

You can also hear it on [Spotify](#), [YouTube](#) and [Apple Podcasts](#).

Let's celebrate during Charles Week!

Charlies Week next week (26-30 October) will celebrate the excellent team we have at TPCB.

Please take some time and have fun with your colleagues. Check the [full program here](#).

It will be my final Charlies Week as Executive Director, so let's make it great!



Outdated resources? Bin it to win it!

How many outdated resources are hiding in your ward?

During Charlies Week, the TPCB Safety and Quality Unit is running the *IBIS (I Believe in Safety) Bin It to Win It* campaign.

It encourages you to identify and remove outdated, non-version-controlled paper resources from clinical areas.

With accreditation fast approaching, this is a great opportunity to review your areas, remove superseded resources and ensure you are using current, approved information to support safe patient care.

[Share the poster](#) with your teams and encourage them to take part.

Resources can be brought to the Safety and Quality Unit (Level 5, Administration Building) by Friday 30 October.



Posters provide a visible commitment to care

Our NUM Welcome to Ward posters in our Internal Medicine wards are a visible commitment to the values, culture and standards of care delivered.

The posters provide Internal Medicine patients, families and carers with a clear introduction to nursing leaders, while reinforcing the ward's dedication to safe, inclusive, and person-centred care.

They also show a commitment to achieving the best possible patient outcomes by providing kind and compassionate care with continuous improvement.

All aboard the St Martin's Express

St Martin's at Taigum hosted a lovely launch yesterday, unveiling both the Tiki Café and St Martins Express.

The train simulation will allow residents - including transition care residents from TPCH - who are unable to travel to enjoy a virtual travel experience, complete with high tea at St Martin's.

What a lovely idea!



Past - Present - Protected at TPCH

Infection Prevention and Control Week (18-24 October) reflects on generations of infection prevention under this year's theme: *Past – Present – Protected*.

The TPCH Infection Management Service team bring together a wealth of knowledge and experience, ranging from 29 years to just four months.



This blend of experience and fresh perspectives reflects the importance of sharing knowledge, mentoring the next generation and continuing to learn from one another.

This week, our infection control team is celebrating the profession and recognising the contributions of those who have paved the way. They are also looking to the future, including our upcoming ACHS accreditation.

Maintaining knowledge, skills and compliance with infection prevention requirements is essential to ensuring TPCH can continue to provide safe, high-quality care.

Occupational Therapy Week

Occupational Therapy Week (26 October - 1 November) recognises the outstanding contribution of Occupational Therapists (OT) and the meaningful difference they make in the lives of individuals, families and communities.

World Occupational Therapy Day (27 October) will acknowledge the dedication, expertise and compassion of the OT workforce to empower people to participate in the activities that matter most to them, promoting independence, inclusion and wellbeing.

Thank you to the TPCH OT team for the innovation, collaboration and commitment you bring

to your work every day. Your contribution is invaluable in helping people achieve their goals, overcome barriers and live life to their fullest potential.



Virtual Care Week 2026

During this year's Virtual Care Week (26-30 October), the Metro North Telehealth Services team will be visiting facilities across the health service to promote the many benefits of virtual care and telehealth services.

You will be invited to participate in a range of Virtual Care Week challenges, designed to identify opportunities to increase Telehealth utilisation, promote discussions with patients about virtual care options and support the use of Telehealth, where clinically appropriate.

In addition, the Statewide Virtual Care Improvement team has developed an exciting program of presentations showcasing innovative virtual care initiatives from across Queensland. Program session information and registration links are available [here](#).

Finally,

Let's all have a great time next week during Charlies Week. I'm especially looking forward to the silent disco!

Hopefully, the wet weather will hold off for the outdoor activities, including the Giving Day main stage events which will be near Building 50 on Tuesday and Wednesday.

Next week, on Thursday afternoon, we will also acknowledge success at the TPCB Staff Excellence Awards.

Let's have fun and celebrate what makes TPCH such a great place to work - all of you.

Kind regards,

Tami Photinos

Executive Director

The Prince Charles Hospital



We uphold our commitment to health equity through our Values in Action
Respect | Integrity | Compassion | High Performance | Teamwork



Metro North Health acknowledges the Traditional Custodians of the Land upon which we live, work and walk, and we pay our respects to Elders both past and present.

Metro North Health's vision

Creating healthier futures together—where
innovation and research meets compassionate
care and community voices shape our services.



**Queensland
Government**

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