OPTIMISING AFTER HOURS CARE: A MULTIDISCIPLINARY APPROACH

CULTURAL CHANGE

- Number of 10 simulation jobs per shift type per Audit Period

COMMUNICATION

- Pagers that always contain all of the relevant information

- Medical vs. Medical: medical phone required improvement

- Jobs from the day shift end up taking up valuable time after hours

ROSTERING

- Increase the cross over time of the evening and night ward call 1NHs for a period of 4hrs
- Change from 10hrs to 12hr shift pattern
- Less week end duties
- Inclusion of 7 day stretch of rostered days off
- Removal of the 6 evening shift stretch

Dr Shyam Arunagiri, Critical Care SHO, Mater Hospital Brisbane