Activate your myHR account

Accessed via Queensland Health network

Step	Activity
1	Log on to a Queensland Health computer
2	Double click on the myHR icon on the computer desktop ImpHR This will open up the myHR launchpad – an intranet site which allows you access to myHR.
3	From the launchpad, select the myHR icon ImpHR This will take you to the myHR logon page.
4	Click on the Activate account link Image: Sign in Person ID Password Forgot password Activate account By logging in you agree to the following Terms of Service.
5	Enter your Person ID (6-digit payroll number) and click Send Email or Send SMS Forgot password / Activate account Enter your Person ID Return to login page Send Email Send SMS You will receive a message stating a confirmation email or SMS has been sent to you.





Step	Activity
6a	If you chose to use an Email Open Microsoft Outlook, and access the myHR Activation email. Follow instructions provided. Subject: myHR - Forgot password / Activate account Hello, We've sent you this email because you selected either "Forgot password" or "Activate account". Click the following link to reset your password: https://sso-pstest.wfm.health.gld.gov.au/reset/rest/UserService/users?token=fad24ee9ab63347f92a5a3b1d05a4617 This link will expire in 30 minutes. For help, call the Payroll and Rostering Service Desk on 1800 239 074 (then press 1). Support hours are 8am - 5pm, except for weekends and public holidays. Kind regards, Payroll and Rostering Service Desk This is a system generated email Please DO NOT REPLY
6b	You will then be prompted to create a password for your myHR account. If you chose to use SMS Open the text message to find your verification code. Enter the SMS code and select your myHR password.
7	You will then be taken back to the myHR login screen. Use your Payroll ID and new password to log in to myHR.

Having troubles?

Call Metro North myHR Support Team

3506 2622 - option 1