



Department of Allied Health  
Social Work Services  
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## Pre-Admission Social Work Service

### Preparing for your stay in hospital

Prior to you or a loved one coming into hospital, it is useful to plan ahead for your admission where possible.

RBWH Social Work services are available to help patients, families and their carers, and can assist you in dealing with the emotional and social issues that may arise because of your injury or illness, or prevent you from having your surgery.

Social Work services are available as part of the RBWH Pre Admission Clinic, as well as prior to coming into hospital, and on the hospital wards.

### How social work can help you

- Initial assessment of your needs
- Counselling and problem solving
- Assisting you with information about resources (that may be needed as a consequence of your injury or illness) available to you in the community
- Referral to community supports
- Crisis intervention in response to the impact of injury or illness on you and your family
- Planning for your discharge from hospital

### How to access our services in the Pre-admission Clinic

As part of your preadmission appointment, staff will discuss with you what concerns you may have in relation to your hospital admission. The staff will contact social work services, who will then arrange to meet with you in the Pre-admission clinic or contact you via telephone, to discuss any issues that concern you.