

Membership Form

Member details

First Name: _____ **Surname:** _____
Phone: (Mobile) _____ **(Work)** _____
Email Address: _____

Membership Details

Full Facilities Membership pricing (includes bicycle rack, locker, daily towel service, irons):

Membership Term	\$ per week	Full Term price	Upfront Discount
52 weeks	\$11.00	\$572.00	\$485.00
26 weeks	\$14.00	\$364.00	\$310.00
13 weeks	\$16.50	\$214.50	N/A
4 weeks	\$19.50	\$78.00	N/A
1 Week	\$22.00	N/A	N/A
1 Day (Casual)	N/A	\$6.00	N/A

Casual memberships available 24 hours upon receipt of application

Rack Only membership (bicycle rack only) - \$22.00 per 4 weeks

Please note: Prices subject to change.

Start Date of Membership: _____ **End Date:** _____

Payment Details

Payment Type: Queensland Health Staff Payroll deduction
 Credit Card / EFTPOS Remserv

I agree to the terms and conditions of the RBWH Cycle Centre and understand that by signing this form I enter into a legally binding contract. I agree to pay membership payment fees on my first visit to the RBWH Cycle Centre. Prepaid memberships are non-refundable.

Signature: _____ Date: _____

This form is to be completed and emailed to RBWH-Cycle-Centre@health.qld.gov.au.

Queensland Health Staff Payroll Deduction Form

First Name:

Surname:

Phone: (Mobile)

(Work)

Email Address:

Payment Details

Payment Type: Queensland Health Staff Payroll deduction

Payroll Number:

Position: .

Deduction Amount:

Department: .

Fortnightly

Hospital

Membership Details / Membership pricing

Membership Term	\$ per fortnight	Full Term price
52 Weeks	\$22.00	\$572.00
26 Weeks	\$28.00	\$364.00
13 Weeks	\$33.00	\$214.50
Rack only	\$11.00	N/A

Start Date of Membership:

I, the above named, hereby authorise you to deduct from my salary/pay the above sum to meet my agreed membership and remit this amount until advised by me in writing to amend, vary or cease such deductions.

Prices for the RBWH Cycle Centre are subject to change. In the event of a price change I authorise the Cycle Centre management to vary the amount deducted accordingly.

Signature:

Date:

PAYROLL: Please process all Cycle Centre membership deductions to Cost Centre 2000397

Membership Terms and Conditions

As a member, you can use the RBWH Cycle Centre in line with these terms and conditions.

1. Definitions

In this agreement, the following words and terms have the following meaning:

Word / Term	Meaning
Agreement, membership agreement	This agreement, including the membership form, these terms and conditions, and any Centre rules, policies and procedures
Centre	The Royal Brisbane and Women's Hospital (RBWH) Cycle Centre
You, your, member	The person described in the membership form in the member details section
Us, we, our, MNHHS	Metro North Hospital and Health Service ABN 18 496 277 942

2. Contract

This membership agreement is a legally binding contract between you and us. By entering into this agreement you purchase a membership or services and you agree to all the terms of this agreement. If we do not exercise any rights that we may have under this agreement, we are not waiving those rights and can exercise them at any time.

If you change your address or any of your contact details, it is up to you to notify us.

3. Membership Options

Membership Type	Facilities and Benefits
Full Facilities Membership Casual Visitor	Access to and use of: <ul style="list-style-type: none">• bicycle rack facility• male / female shower facilities• secure lockers• towel service• ironing facilities• hair dryers
Rack Only Membership	Access to and use of: <ul style="list-style-type: none">• bicycle rack facility

The membership option you have chosen is shown on the membership form portion of this agreement.

Membership is subject to current Centre policies, rules and limitations and to any future changes to those policies, rules and limitations.

4. Agreement

You have an agreement with us when you have signed it and we have accepted it. If these terms and conditions or your agreement differ from anything you are told at the Centre or over the phone, these terms and your agreement will apply, unless written confirmation is received from a Centre employee.

5. Membership and cancellation fees

Fees for ongoing memberships are payable in advance. You can pay upfront for your membership. Casual visits are charged at the current day rate. Casual fees are payable on the day of your first visit. Membership fees are not refundable except as provided by law.

Where you are a Queensland Health staff member and you choose to pay your membership fees by salary sacrifice or payroll deduction, you must have completed the appropriate paperwork before or on your first visit to the Centre.

If you do not fully pay your fees on the due date, we will suspend your Centre access until your payments are up to date.

You will be charged a \$75.00 cancellation fee should you elect to cancel your membership during your membership period.

We reserve the right to increase your fees at any time during your membership. We will make a reasonable effort to tell you about this at least 14 days beforehand by writing to the email address you last provided us. You authorise us to increase any amounts deducted or withheld from your salary if you have chosen this payment option.

6. Facilities and Services

The Centre is staffed Monday to Friday. Members can access the Centre 24 hours a day, 7 days a week. Members (other than casual visitors) will be given an access swipe card at the time of joining. You must bring your access card on each visit. If you visit the Centre without a valid access card, we may refuse you entry. You must not lend your card or allow anyone else to use it. The card remains our property. Where your access card is lost or stolen, we will issue you a replacement access card for a fee. Should your access card be faulty, we will issue you a replacement access card only when you return your original faulty card.

Casual visitors will receive a PIN Code to access the Centre and facilities, which will remain valid for the payment period.

You will receive a locker key at the commencement of your membership. This key remains our property. We will charge you a \$20.00 fee if your locker key is lost or stolen.

We reserve the right to add to, change or remove our terms and conditions. This includes changing the Centre's staffed hours, its services and facilities. Sometimes we may be required to close the Centre for refurbishment or repairs. We do not reduce your membership fees because the Centre is closed. The most up-to-date conditions always apply.

7. Using the Centre

You must follow the Centre rules, policies, and procedures as amended from time to time, any directions given to you by Centre staff, and any signage displayed in the Centre. You are responsible for using our facilities, equipment and services correctly. If you are not sure how to operate any equipment, please ask our staff before you use it. You will be responsible for any damage that you cause through a wilful act or negligence. Any faults or broken equipment must be reported to Centre staff at reception or via email.

If you do not comply with the Centre rules, policies, procedures, directions or signage, or you behave in an unreasonable or inappropriate manner, we may warn you that you risk having your membership cancelled, and if you continue to behave in the same way, we may cancel your membership immediately.

We may cancel your membership without warning if you behave in a way that is risky or seriously inappropriate, such as threatening or harassing others, damaging equipment or property.

You will not be entitled to a refund where we cancel your membership.

8. Your belongings

We shall not be liable for any loss, damage or theft of any property belonging to, or brought into the Centre by you. Whilst we provide lockers, these are not security lockers and we cannot accept responsibility for any loss or damage to your belongings, even if someone breaks into your locker.

We reserve the right to access your locker without notice and in your absence. Such access would be rare and would only be undertaken in exceptional circumstances.

9. Feedback

Your feedback is important in helping us provide a great service to you. If you have any comments, questions or wish to lodge a complaint, please do so in writing to RBWH-Cycle-Centre@health.qld.gov.au