

Tips

Metro North Patient Wi-Fi and patient entertainment platform MyStay@RBWH

Connecting to the Wi-Fi network

Android device

1. Swipe down from the top of the screen.
2. Touch and hold Wi-Fi . 
3. Tap **MetroNorth-PatientWi-Fi**.

Tip: After you connect, the network is “Saved.” When your phone is near and Wi-Fi is on, your phone automatically connects to this network.

iPhone, iPad or iPod touch

1. From your Home screen, go to Settings > Wi-Fi.
2. Turn on Wi-Fi. Your device will automatically search for available Wi-Fi networks.
3. Tap **MetroNorth-PatientWi-Fi**.

With iOS 13 and iPadOS, you might see these network options:

- My Networks: Wi-Fi networks that you’ve connected with before.
- Public Networks: Available Wi-Fi networks that you’ve never connected with before.

After you join a network, you’ll see ✓ next to the network and  in the upper-left corner of your display or the upper-right corner on an iPhone X and later.

About the patient entertainment platform MyStay@RBWH

The app brings together a range of free and paid online entertainment services.

In most cases these services require you to login or create an account. If you already have these as icons on your phone, iPad or tablet it is usually easier to use these via that icon, rather than the app.

You can leave feedback on the app via the Feedback icon at the bottom right of the app screen.



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[metronorth.health.qld.gov.au/
rbwh-wifi/entertainment](https://metronorth.health.qld.gov.au/rbwh-wifi/entertainment)