

NeoHOME

Parent Plan

If the nasogastric tube falls out –

If the tube falls out during the day (7:30am – 3:30pm), call NeoHOME nurse on **0499 942 168** for advice about putting the tube back in.

If the tube falls out after 3:30pm and before 7:30am, consider the following –

- When was the last time your baby had a full feed?
- Can the next feed be a breast or bottle feed?
- How many feeds are needed before the NeoHOME team will visit?
- If you aren't worried and you think your baby will be able to manage to breast or bottle feed until the NeoHOME nurse arrives, then just text the NeoHOME team on **0499 942 168** to let them know the tube has come out and they will call you to arrange an early visit in the morning.
- If you are concerned, call **0499 942 168** and talk to the nursing team in Special Care Nursery. They will arrange for you to come into the nursery and will put it back in for you.

If you are worried about your baby –

- During business hours (7:30am to 3:30pm) call the NeoHOME nurse on **0499 942 168**
- Between 3:30pm and 7:30am call the Special Care Nursery on **0499 942 168** and you can speak to one of the nursing or medical team about your concerns.
- If it is an emergency, call **000** and tell them you have a sick newborn. When you have time, please text or call **0499 942 168** and tell the nurse which hospital you are being taken to so they can make your baby's notes available.