

Concessional car parking at Redcliffe Hospital

Information for our patients and primary carers

A concessional car parking rate is available for eligible patients or their primary carer, in some circumstances. The concessional rate is a 50% reduction in parking fees.

This fact sheet explains how to apply for concessional parking, and how concessional parking works at Redcliffe Hospital.

Who is eligible?

Concessional parking rates may be available to either the patient or the patient's primary carer.

Only one concession will be approved for each patient.

To be eligible, one of these circumstances must apply:

- **Extended stay** - where the patient is or will be, an inpatient at the hospital for fourteen (14) or more days in a row
- **Frequent attendee** – where the patient or primary carer needs to be at the hospital two or more times each week, for two or more weeks in a row
- Where there are cases of **financial hardship**, or
- Where there are **special considerations**.

How to apply

The Concession Parking Application Form is available on the hospital's website, or from the Admissions Desk on the ground floor of the hospital.

This form will need to be filled out in the ward looking after the patient and submitted to the Social Work Assistant at the Admissions Desk on the ground floor during between 9 am and 4 pm, Monday to Friday.

How it works for approved applicants

If you have been approved for concessional parking, you will need to have your parking ticket 'validated' before you pay for parking each time you leave the hospital.

To 'validate' a parking ticket, you will need to show your approved application form, identification and ticket to hospital staff, in one of these places:

- The Emergency Department (after hours only)
- Admissions Desk (on the Ground Floor)
- Specialist Outpatients reception desk (on the Ground floor)
- Maternity Ward (on Level 3 – Maternity and Paediatric patients or after-hours only)
- Kidney Health Services (MBICC Level 1)
- Cancer Care Services (MBICC Level 4)
- North Block Outpatients clinic reception

Once you have had your ticket validated, insert the parking ticket as usual into the automatic pay machines, and pay the fee showing.