

Children's Ward Information Sheet

The Prince Charles Hospital

Should you wish to contact the ward, you may do so 24 hours a day. Please request your child by name when calling. Be aware that we are limited to the information we are able to disclose over the phone.

The ward contact number is 3139 6470.

Visiting Hours

- 8am-12pm and 2pm-8pm
- It is hospital and ward policy for only one parent to stay at the bedside overnight
- Parents not staying overnight can stay until 11pm and can return at 6am
- Siblings are welcome but must be supervised by an adult at all times
- Please be considerate of other patients on the ward (for example, number of visitors, volume of TV etc)

Parent's Lounge

- Children are not permitted in the parent's lounge
- Tea, coffee, cold water and some food options are available
- A fridge is available for storage of personal food brought from home
- Hot drinks are only to be consumed in the parent's lounge due to safety concerns
- Please be aware the door to the outdoor courtyard locks on closing, so please prop the door open if using this area

Meals

- All meals are provided to the patient and breastfeeding mothers while in hospital
- Breakfast is served by nursing staff on the ward and a menu will be provided for lunch and dinner
- There are a number of snack foods available from the ward kitchen for patients
- Please inform nursing staff of any food allergies or dietary requirements

Formula

- The ward provides a limited number of formula
- It is encouraged for parents/caregivers to please bring in an unopened tin of formula for your child, particularly if they require specialised formula

Safe Sleeping

- As per SIDS prevention guidelines and Queensland Health policy, we do not support co-sleeping in the hospital

- In the case co-sleeping is requested, written education will be provided to parents and a signed waiver is required on admission

Care Boundaries

- Please only provide care to your child while in hospital

Security

- Your child's identification band is to be worn at all times
- Please try to keep valuable items at home
- It is your responsibility to keep any valuable items safe at all times while in hospital
- Fire alarms are routinely tested in the hospital
- In the event of a fire alarm or evacuation, please follow the directions of staff on the ward

Discharge Planning

- You will be kept informed of the discharge plan for your child
- You will receive a summary of your child's care in hospital, or a summary will be sent to your GP on discharge
- If required, medication will be given to you for your child prior to discharge. A pharmacist will discuss this medication with you