



Restorative Practice in Community Mental Health Teams at The Prince Charles Hospital (TPCH)

Support Services Reference Guide

- Restorative Practice (RP) meetings (known to QPS as restorative justice conferencing) can be an opportunity for the person who caused harm to be accountable to the person harmed, and for those most directly impacted by an incident of harm to talk about what happened to try and move forward.
- The Restorative Practice meeting process is similar to the Adult Restorative Justice Conferencing (ARJC) available currently through the QLD Police Service (QPS). Whilst the ARJC presents as an option to resolve criminal matters, the RP Project at TPCH is specifically designed to offer opportunity and holistic support for all participants within a mental health context.
- Restorative Practice is a way for those involved in an incident to have a say if they choose to participate. Sensitivity to person harmed is a priority, and anyone can withdraw consent at any stage.
- The process is voluntary for everyone involved. This project acknowledges the complexities of assessing consent and capacity in this area, and this will be carefully considered throughout.
- The person harmed can contact QPS at any stage to pursue a complaint

Restorative Practice can be used as a complimentary parallel process to the criminal justice system and does not just have to be an alternative. Below is example of how the process may flow, emphasising consent, and withdrawal possible at any point.



Victim-Specific Services Input

- Support services will be offered to the person harmed (e.g. consumer, staff, or community member) by the Restorative Practice team following an incident of harm occurring.
- Victim support requests will be sent through to Queensland Health Victim Support Service (QHVSS). QHVSS is staffed by experienced Psychologists, Occupational Therapists and Social Workers that support and provide information to people when they have been harmed by a person who has been assessed as having a mental illness and/or intellectual disability.
- QHVSS along with other support services (if required) will tailor services to the individual needs of the person harmed. QHVSS can be involved from the beginning of the Restorative Practice journey with support remaining available at any stage throughout and following the Restorative Practice process.
- Support services will be offered regardless of whether the person harmed chooses to participate in the Restorative Meeting. If a person harmed decides to opt out of the Restorative Practice process, they remain eligible for QHVSS assistance and support.

Restorative Practices at the Prince Charles Hospital

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For more information you can contact:

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