

METRO NORTH

Wait list auditing

Helping you stay on the path to care

Metro North Health is checking outpatient waiting lists to support fair and timely care for all patients.

We've partnered with Personify Care to contact patients and check if they still need an appointment.

If you're on a hospital waitlist, you may receive a secure SMS asking you to complete a short online survey.



This helps us:

- ✓ Support timely care for people who still need it.
- ✓ Keep your information accurate and up to date.

Learn more about how we contact patients and what to expect if you're on a waitlist. Scan the QR code or visit metronorth.health.qld.gov.au/patient-resources/wait-list-audit

