Have you applied for real time access to hospital results and reports on the Health Provider Portal?

Queensland GPs can now access their patients' public hospital results through the Health Provider Portal (HPP).

This **read-only,** secure online access portal allows GPs to view a range of patient hospital information including radiology and laboratory results, medications and discharge summaries and much more.

To register for HPP access:

1. Practice managers will first need to update the STS address book with all GPs in their practice (check if they haven't done this recently) by:

    a) going to www.health.qld.gov.au/metronorth/refer

    b) click on "Update GP Practice Details" tab in top right corner

    c) Complete the STS PDF form (it can be typed into for easier saving)

    d) The **GP names supplied in this PDF form must match the AHPRA registration details** (including any middle names) and each name **must include HPI-I number, Provider number and AHPRA number** (MED….). Please ensure these details are correct.

    e) Click "SAVE Form" to save the form to your desktop. After you have done this click on "SUBMIT by email" which will open your default email program to send this form. (Alternatively email the saved PDF form to the STS team at: STS_External-Alerts@health.qld.gov.au)

2. If the form is sent via email, the STS team will advise via return email when the data has been updated (it can take up to one working day).

3. After this GPs should be able to register at www.health.qld.gov.au/hp-portal in the "GP information" provided GPs have their 100 points of personal identification (e.g. passport 50 points, birth certificate 50 points, Australian driving licence 60 points) **Names on identity documents must match AHPRA & STS registration details**. GPs will also need their HPI-I, Provider & AHPRA numbers at registration. For help with registering for the HPP go to **https://tinyurl.com/y7atmxp2**

Note the HPP is for GPs only and not for any other practice staff. GPs will be held responsible if their username/account is used by anyone else or misused, that could result in prosecution.

Patients have the option to opt out of HPP service by phoning 13Health (if the patient opts out, GPs will not have access to this information online). They can opt back in at any time.

For more information and support go to www.health.qld.gov.au/hp-portal where there are a range of support materials under "GP information" on how to register.

For general questions or feedback, please email: connectingqld@health.qld.gov.au
For technical assistance please call the HPP helpline on 1300 478 439 asking for help with "Health Provider Portal".