ANNUAL REPORT 2015–2016











Metro North Hospital and Health Service (Metro North) provides the full range of health services including rural, regional and tertiary teaching hospitals. It covers an area of 4,157 square kilometres and extends from the Brisbane River to north of Kilcoy.

Metro North provides services
to patients throughout
Queensland, northern New
South Wales and the Northern
Territory, incorporating all major
health specialties including
medicine, surgery, psychiatry,
oncology, women's and
newborn, trauma and more than
30 sub-specialties.

Staff	14,478 (MOHRI FTE)
Investment in care	\$2.458 billion
Sites	5 hospitals with 2,276 available beds, 14 community, Indigenous and subacute service locations, 27 oral health facilities and 12 mental health facilities
Hospital admissions	239,376 people admitted
Ambulance arrivals	94,824 ambulance arrivals handled by our emergency departments
Emergency	280,266 attendances
Outpatient services	891,969 people received care as outpatients
Surgical operations	46,187 elective and emergency operations performed
Children	15,785 children under age 18 were admitted to Metro North wards and units
Births	8,061 babies born at our facilities
Mental health	411,333 contacts
Community health	302,537 hours of direct primary care
X-ray and ultrasound	304,251 x-ray and ultrasound attendances
Dental	748,936 weighted occasions of service
Breastscreens	43,019 breastscreens performed



2015–16 FAST FACTS



REDUCTION IN LONG WAITS ENT **OUTPATIENTS** (1,447 PATIENTS) **SINCE JUNE 2015**

48% **ZERO** LONG WAIT



vears of maintained zero long waits



206,478 2013-14

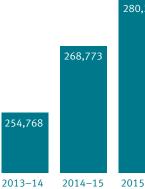
218,633 2014-15

239,376

2015-16

INCLUDING AN 8.7% INCREASE IN EMERGENCY ADMISSIONS

INCREASED NUMBER OF **PRESENTATIONS** TO EMERGENCY ŤŶŤŶŤŶŤ



280,266 2015 - 16

196,363 ADMITTED OR TREATED & DISCHARGED WITHIN 4 HOURS*

People admitted or treated and discharged within four hours of presentation to a Metro North ED

194,240 PATIENTS TREATED WITHIN 4 HOURS

2013-14

183,950 PATIENTS TREATED WITHIN 4 HOURS

* Excludes manually collected Kilcoy data

INCREASE IN



2015-16

94,824 91.617







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Download the complete Metro North Hospital and Health Service 2015 - 2016 Annual Report at www.health.qld.gov.au/metronorth.