

2014

**ANNUAL
REPORT**

2015



**Queensland
Government**

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ACCESSIBILITY

Public Availability

Where possible, readers are encouraged to download the report online at:
www.health.qld.gov.au/metronorth

Where this is not possible, printed copies are available using one of the contact options below:

Physical Address: Level 14, Block 7, RBWH Campus HERSTON Qld 4029
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Office Hours: 9.00am to 5.00pm, Monday to Friday
General E-mail: MetroNorth-Design@health.qld.gov.au

Interpreter Services Statement



Metro North Hospital and Health Service is committed to providing accessible services to the community from culturally and linguistically diverse backgrounds.

If you have difficulty in understanding the annual report, please contact us on 07 3646 8111 and we will arrange an interpreter to communicate the report to you effectively.

Information Security

This document has been security classified using the Queensland Government Information Security Classification Framework (QGISCF) as UNCLASSIFIED – FINAL VERSION and will be managed according to the requirements of the QGISCF.

LETTER OF COMPLIANCE



**Office of the
Metro North Hospital and Health Board**

Level 14, Block 7
Royal Brisbane and Women's Hospital
Herston Queensland 4029
www.health.qld.gov.au/metronorth

1 September 2015

The Honourable Cameron Dick MP
Minister for Health and
Minister for Ambulance Services
GPO Box 48
Brisbane Qld 4001

Dear Minister

I am pleased to present the Annual Report 2014-15 and financial statements for Metro North Hospital and Health Service.

I certify that this annual report complies with:

- the prescribed requirements of the *Financial Accountability Act 2009* and the *Financial and Performance Management Standard 2009*, and
- the detailed requirements set out in the annual report requirements for Queensland Government agencies.

A checklist outlining the annual reporting requirements can be accessed via the Metro North Hospital and Health Service website www.health.qld.gov.au/metronorth.

Yours sincerely

A handwritten signature in black ink, appearing to read "Paul Alexander".

**Dr Paul Alexander AO
Chair
Metro North Hospital and Health Board**

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Metro North Hospital and Health Service (MNHHS) provides the full range of health services including rural, regional and tertiary teaching hospitals. It covers an area of 4,157 square kilometres and extends from the Brisbane River to north of Kilcoy.



MNHHS provides services to patients throughout Queensland, northern New South Wales and the Northern Territory, incorporating all major health specialties including medicine, surgery, psychiatry, oncology, women's and newborn, trauma and more than 30 sub-specialties.

An overview of our organisational profile for 2014–15 is provided in the table below.

Staff	13,545 (MOHRI FTE)
Investment in care	\$2,195,322,747
Sites	5 hospitals with 2,298 available beds, 15 community, Indigenous and subacute service locations, 27 oral health facilities and 12 mental health facilities
Hospital admissions	218,633 people admitted
Ambulance arrivals	91,617 ambulance arrivals handled by our emergency departments
Emergency	268,773 attendances
Outpatient services	841,204 people received care as outpatients
Surgical operations	26,687 elective operations and 16,382 emergency/acute operations performed
Children	15,334 children under age 18 were admitted to MNHHS wards and units
Births	7,916 babies born at our facilities
Mental health	352,406 contacts
Community health	280,301 hours of direct primary care
X-ray and ultrasound	278,100 x-ray and ultrasound attendances
Dental	752,733 weighted occasions of service
Breastscreens	41,402 breastscreens performed

2014-15
**FAST
FACTS**



1,429 | 30 | 14
July 2013 | June 2014 | June 2015

A REDUCTION IN
**ELECTIVE
SURGERY
LONG WAITS**

A continued reduction in elective surgery long wait patients that were ready-for-care in 2014-2015

**ZERO
LONG WAIT
DENTAL LISTS**

 6,394
July 2013
 0
June 2014
 0
June 2015

**MORE HOSPITAL
ADMISSIONS**





200,060 | 206,478 | 218,633
2012/13 | 2013/14 | 2014/15

**INCREASED NUMBER OF
ATTENDANCES
TO EMERGENCY
DEPARTMENTS**

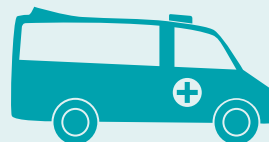


268,773
2014/15
254,768
2013/14
235,864
2012/13

**ADMITTED OR
TREATED AND
DISCHARGED IN
4 HOURS***

 People admitted or treated and discharged within four hours of presentation to an emergency department

73% 194,240
2014/15 **PATIENTS TREATED WITHIN 4 HOURS**

**AN INCREASE IN
AMBULANCE
ARRIVALS**



80,941 | 85,567 | 91,617
2012/13 | 2013/14 | 2014/15

74% 183,951
2013/14 **PATIENTS TREATED**

70% 151,551
2012/13 **PATIENTS TREATED**

* Excludes manually collected Kilcoy data.