

Metro North Hospital and Health Service and Brisbane North PHN

A protocol for working together
to enhance health outcomes



Background

This is an agreement (Protocol) between Metro North Hospital and Health Service and Brisbane North PHN (the Parties).

The Metro North Hospital and Health Service (the HHS) is a statutory body and a key provider of public acute care services in the region. The Brisbane North PHN (the PHN) is an independent company and commissioner of primary health care services with a recognised role in local coordination of and support for community and primary health care providers.

The Parties have, in all of their previous forms, a long history of working together and achieving improved health care outcomes for the communities of their region. The nature of these endeavours has varied but all have been built on the good relationships that exist between the Parties.

The Parties recognise they have a shared responsibility for the health and wellbeing of the community of Brisbane North.

Under the National Health Reform Agreement (2011) and subsequent Acts and Regulations in Queensland, there is a requirement to document an overarching Protocol between the Parties.

Vision

The Parties share a vision to have a community where appropriate health services are available to everyone. This is manifested in the integrated and aligned manner in which health services are organised and delivered locally.

Objectives

The key objective of the Protocol is for the Parties to adopt a shared and coordinated approach in seeking to address the health needs of the local population in the most efficient and effective manner possible.

The Protocol is also aimed at the following objectives:

- a) promote cooperation between the Parties in the planning and delivery and evaluation of health services;
- b) outline how together we can meet the joint objectives of our respective organisations;
- c) provide context, guidance and outline joint governance proposals for a range of initiatives that continue to be developed between the Parties;
- d) ensure alignment of approach with other parts of the local health economy such as aged care and disability services
- e) identify the key issues which form the basis of the cooperative approach between the HHS and the PHN: and
- f) improve the health outcomes for the community of Brisbane North.

To further those Objectives, the Parties will work together to:

- Share health information data where appropriate;
- Identify and provide plans and an evaluation mechanism for the key issues identified as requiring cooperation
- Respond to relevant State and national strategies and policy
- Identify and prioritise local health needs;
- Determine the most efficient service delivery to meet current and expected future demand;
- Meet performance requirements as measured by State and National authorities;
- Enhance service access, coordination and integration across the health continuum;
- Influence and reform those areas of the health system for which they have responsibility; and
- Ensure care is delivered in the right place at the right time by and to the right people.

Governance

To achieve the objectives of the Protocol, close collaboration and relationships will take place at all levels of both organisations through the following engagement structures:

1. Joint Operational Group Meetings

a. Purpose

The purpose of the Joint Operational Group is to endorse, monitor and support strategic directions and initiatives to support the implementation of the Protocol between Metro North Hospital and Health Service (MNHHS) and the Brisbane North Primary Health Network (PHN).

b. Membership

The membership of the Joint Operational Group is comprised of:

Metro North Hospital and Health Service

- Executive Director Clinical Services
- Executive Director Operations
- Executive Director Community, Indigenous and Subacute Services (CISS)
- Director COSI, Clinical Services
- Director Projects, Clinical Services

Brisbane North PHN

- Chief Executive Officer
- Deputy Chief Executive Officer
- Executive Manager, Aged and Community Care

Brisbane North Health Alliance

- General Manager, Brisbane North Health Alliance (Observer)

Membership can be varied by agreement between the Chief Executives.

c. Meetings

An agreed Terms of Reference will govern proceedings and membership of this committee. In these meetings, subject to each business' obligations in relation to confidentiality and privacy, a summary of key issues discussed and decisions made that are of relevance to the other Party will be shared.

Financial data and key performance indicator compliance will be discussed and recorded at each meeting.

Representatives of each of the Parties agree to meet at least ten times a year.

The Joint Operational Group Meeting may make recommendations or give directions to any identified working groups that are formed to monitor initiatives.

2. Working Groups

a. Purpose

The purpose of the Working Groups is to support the implementation of the Protocol between Metro North Hospital and Health Service (MNHHS) and the Brisbane North Primary Health Network (PHN).

Working groups will be established for the following initiatives:

- GPLO
- Health pathways
- Team Care
- Staying Health Staying Home
- Any other initiatives that may benefit from collaborative planning and implementation

b. Membership

The membership of the Working Group is comprised of (at a minimum):

Metro North Hospital and Health Service

- Executive Director Community, Indigenous and Subacute Services (CISS) and/or
- Director Projects, Office of Executive Director Clinical Services and/or
- Director COSI, Office of Executive Director Clinical Services
- Appropriate business experts as required

Brisbane North PHN

- Deputy Chief Executive Officer
- Executive Manager, Aged and Community Care
- Appropriate business experts as required

Membership can be varied by agreement between the Chief Executives.

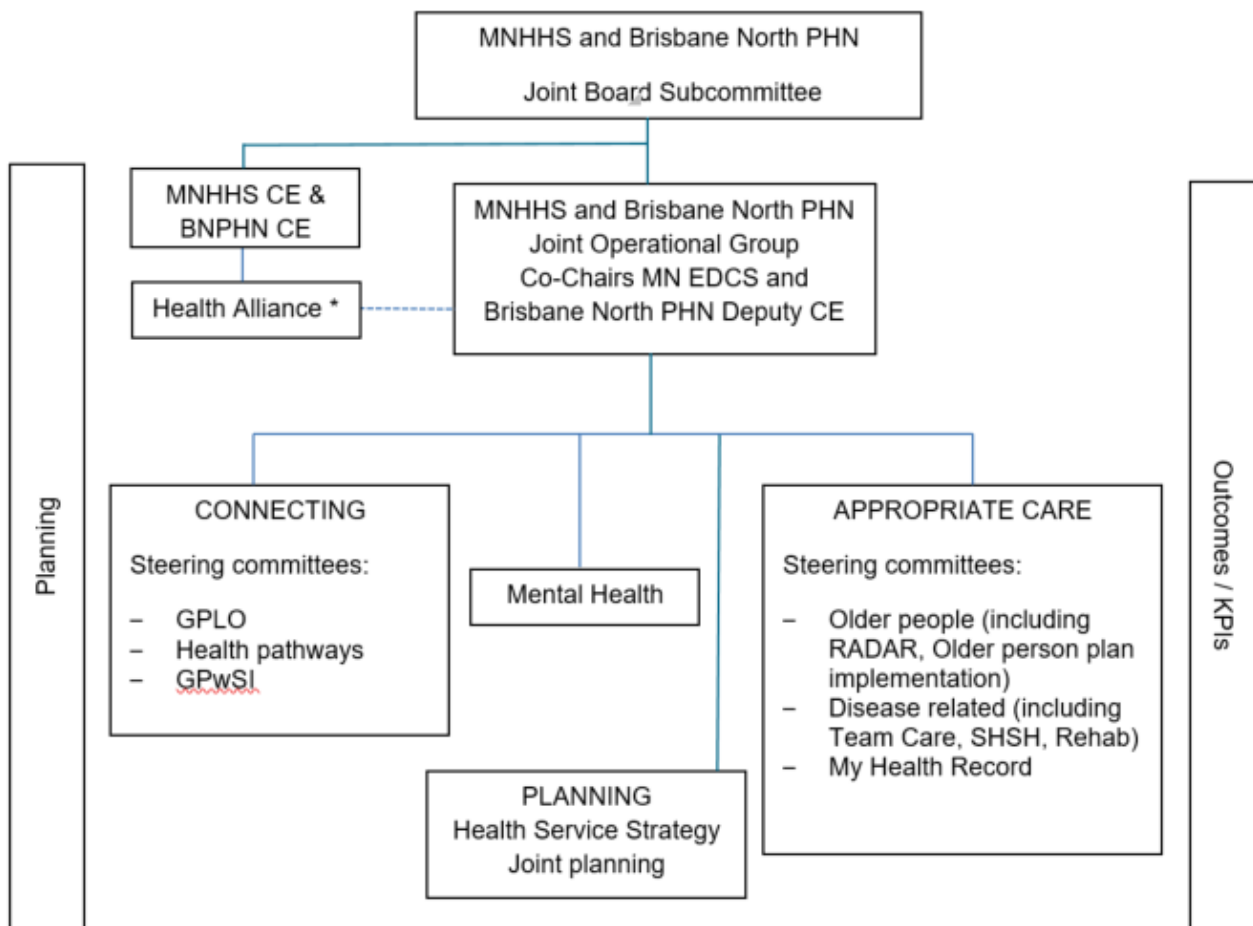
c. Meetings

An agreed Terms of Reference will govern proceedings and membership of these committees. In these meetings, subject to each business' obligations in relation to confidentiality and privacy, a summary of key issues discussed and decisions made that are of relevance to the other Party will be shared.

Financial data and key performance indicator compliance will be discussed and recorded at each meeting.

Representatives of each of the Parties agree to meet at least ten times a year.

Governance Model



*The Brisbane North Health Alliance is governed by The Health Alliance Charter and reports directly to MNHHS CE and BNPHN CE for decision making. It does not have a decision making role with the Joint Operational Group.