

Corporate Services



Corporate Services



Scott McMullen
Executive Director
Corporate Services

Overview

Corporate Services provides a diverse range of non-clinical support services that are critical components in the smooth and efficient operation of RBWH.

Corporate Services at RBWH are recognised throughout Queensland Health for a high level of professionalism and leading by example. This is evidenced by the requests we support and contribute to all clinical service areas.

Key departments

- Clinical Resources and Assets
- Engineering and Building Services
- Information Technology Services
- Strategy and Efficiency
- Workplace Relations
- Central Messenger Services
- Lady Ramsay Early Learning and Education Centre
- Records Office
- Operational Support Services
 - » Administrative Support Management Unit
 - » Food and Retail Services
 - » Occupational Health and Safety Unit
 - » Patient Support Services
 - » Security and Occupations Violence Prevention Services
 - » Switchboard Services

Executive and directing staff

- **Scott McMullen**
Executive Director, Corporate Services
- **Iris Frangos**
Manager, Medical Technology and Assets
- **Mohan Singh**
Director, Engineering and Building Services
- **Lyn Mason**
Director, Information Technology Services
- **Kelly Favaloro**
Manager, Strategy and Efficiency
- **Mark Whelan**
Director, Workplace Relations
- **Adj. Prof. Geoffrey Hitchings**
Director, Operational and Support Services

Research staff

Name	Qualifications	Position	Interests / Specialities
Scott McMullen	BA, BSOCWK, GCertHM	Executive Director, Corporate Services	evidence-based patient care, trauma counselling and health services/system research
Mark Whelan		Director, Workplace Relations	innovation and use of technology in education
Hannah Bloch	BLLB, BBus (in progress)	Manager, Workplace Relations	workforce management including trends and issues which impact employment
Adj. Prof. Geoffrey Hitchings	AssocDipAppSc (OHS), GradDipOHS, MHLthSc	Director, Operational Support Services	workforce planning, food service delivery, occupational violence, risk engineering, safety management
Terri Brooker	BA Nurs, GradDipOHS	Occupational Health and Safety Manager	occupational violence, patient food and nutrition, safe work procedures

Research grants

Investigators	Project title	Granting Body	Amount awarded	Years of funding
McMullen S	Development and evaluation of a model for assessment of clinical services improvements	Queensland University of Technology	\$45,000	2011-2014