

# Medical Services



**Dr Judy Graves**  
Executive Director  
Medical Services



**Dr Mark Mattiussi**  
Deputy Executive Director  
Medical Services



**Dr Graham Steel**  
Acting Deputy Executive  
Director, Medical Services



**Therese Lee**  
Acting Director  
Safety and Quality Unit

## Overview

Medical Services is responsible for providing support to all areas of the Royal Brisbane and Women's Hospital in all aspects of medical administration.

The service line manages and coordinates medical staff appointments and allocations, credentialing and privileges, medical education and training through the Centre for Medical Officer Recruitment and Education (CMORE), the Private Practice Trust Fund (PPTF), medico-legal services, chaplaincy, Health Information Services (HIS), Medical Records and the Safety and Quality Unit. It provides specialist advice to the Hospital and Health Service Chief Executive and RBWH Executive in relation to medico-legal matters, recruitment, appointment, credentialing and privileges of medical staff and the handling of patient compliments and concerns.

The RBWH Human Research Ethics Committee (HREC) falls under this service line. Its role is to consider applications to conduct research in the hospital or to conduct research that involves patient participation. The committee provides recommendations as to whether or not, on ethical grounds, approval should be granted for research to proceed.

The Centre for Palliative Care Research and Education (CPCRE) is the main area of research. Medical Administration also undertakes research activities as part of quality improvement in health care service delivery.

## Key departments

- » Centre for Medical Officer Recruitment and Education (CMORE)
- » (formerly Medical Education and Training Service)
- » Safety and Quality Unit
- » Health Information Services (HIS), incorporating Medical Records
- » Centre for Palliative Care Research and Education
- » Human Research Ethics Committee
- » Patient Staff Liaison

## Executive and directing staff

**Dr Judy Graves**  
Executive Director Medical Services

**Dr Mark Mattiussi**  
Deputy Executive Director Medical Services

**Dr Graham Steel**  
Acting Deputy Executive Director Medical Services

**Prof Patsy Yates**  
Acting Director, Palliative Care Research and Education

**Dr Conor Brophy**  
Chair, Human Research Ethics Committee

**Therese Lee**  
Acting Director, Safety and Quality Unit

# Centre for Palliative Care Research and Education



**Prof. Patsy Yates**  
Director  
Center for Palliative Care  
Research and Education

## Overview

**About this service:** The primary role of the Centre for Palliative Care Research and Education (CPCRE) is to enhance palliative care services in Queensland through research and education endeavours. To achieve these aims, CPCRE operates as a 'centre without walls', committed to building and fostering partnerships with the palliative care community in its endeavours.

**Highlights of 2014:** The Director and Clinical Research Program Leader have been awarded NHMRC, Australian Research Council, Cancer Council Queensland, Mater Medical Research Institute, Dept of Health (DOH) and Australian Government funding for collaborative research projects in palliative care. The research projects are multi-disciplinary and are across institutions. The project results have been extensively published in national and international peer reviewed publications. Professors Hardy and Yates hold appointments on national and international Palliative Care/Oncological & Nursing advisory boards/reference groups. Prof. Yates was inducted to the International Nurse Researcher Hall of Fame Award and awarded the Sigma Theta Tau International Honour Society of Nursing (STTI), USA, 20th August 2014; and Prof Hardy was awarded the Royal Australasian College of Physicians 75th Anniversary Award, 20th March 2014.

CPCRE education activities include: The General Practice Palliative Care Education Program; The Program of Experience in the Palliative Approach; The Evidence Based Palliative Care Strategy; The Queensland Palliative Care Research Group and Workforce Development Programs. The Centre disseminates pertinent Palliative Care education and research information to health professionals via: the CPCRE Website, CPCRE Newsletter (quarterly), CPCRE Calendar, Monthly E-Bulletins, the Annual Research Conference & the Annual Palliative Care Update Symposium (topic rotates 3 yearly, general medicine, oncology and supportive care).

### Benefits for clinical practice:

#### The centre's work focuses on:

- Developing the capacity of the palliative care workforce to provide quality palliative care,
- Improving the links between research and practice in palliative care,
- Undertaking research to enhance the quality of palliative care, and
- Providing information which supports the delivery of palliative care services.

## Research staff

Name	Qualifications	Position	Interests/specialities
<b>Prof Patsy Yates</b>	RN, BA, DipAppSoc, MSocSci, PhD, FRCNA	Director, Centre for Palliative Care Research and Education	Palliative care, symptom management and supportive care
<b>Prof Janet Hardy</b>	BSc, MBChB, MD, FRACP, FRChPM	Clinical Research Program Leader	Palliative medicine research, evidence based symptom management
<b>John Haberecht</b>	RN, DipAppSci (Nurs), MEd, BA, GradDipArts, Cert IV Training and Assessment	Director of Learning and Development	End-of-life clinical pathways, improving access to palliative care education
<b>Kym Griffin</b>	RN, MN (Prac), Cert IV Leadership, Cert IV Frontline Management, Cert IV Training and Assessment, MPCNA, MONG, MPCQ	Research Officer	Improving access to palliative care, improving access to good quality end-of-life care for non-oncological clients
<b>Aurora Hodges</b>	Cert IV Frontline Management	PEPA Manager Queensland	Advance care planning, improving access to palliative care for all socio-economic groups
<b>Darryl Lingwoodock</b>	EN, Cert IV Training and Assessment, Cert IV in Aboriginal and Torres Strait Islander Mentoring	PEPA Indigenous Project Officer	Improving access to palliative care for Indigenous peoples, closing the gap, and advancing reconciliation
<b>Rosaleen Matters</b>	EN, BBus	Director's Secretary	Improving access to palliative care

## Supervised post-graduate research students

Name	Current studies University; (duration)	Research topic
Chan, R.	PhD, QUT (2008-2014)	Self-management associated with fatigue in patients with advanced cancer
Huang, Y.-L.	PhD, UT (2010-2014)	End-of-life decision making among community members in Taiwan
Fox, J.	PhD, QUT (2012-2015)	The transition to palliative care: A critical exploration in the context of metastatic melanoma
Hughes, J.	PhD, QUT (2014-2019)	Person, environment and health and illness factors influencing time to analgesia and patient experience of pain management
Tapsall, D.	Professional Doctorate, QUT (2011-2019)	Factors influencing nurses engagement in continuing professional development in cancer nursing
Lim, L.	Professional Doctorate, UT (2012-2017)	An assessment of the continuous quality improvement implementation in palliative care services
Brunelli, V.	PhD, QUT (2013-2017)	Evaluating a program for developing specialist cancer nurse competencies for effective and sustainable self-management of dyspnoea in lung cancer patients
Button, E.	PhD, UT (2014-2018)	Identifying risk of deteriorating and dying in people with haematological malignancy
Hafiz, A.	PhD, QUT (2013-2017)	Enhancing the competence of paediatric palliative care nurses in Saudi Arabia
Campbell, E.	MSc Research, QUT (2014-2018)	The development of a scale to measure cancer patients' self efficacy with managing symptoms and treatment side effects
Northfield, S.	MSc Research, QUT (2014-2017)	Referral processes to specialist palliative care services: an Australian practice survey of health care professionals
Bista, S.R.	PhD, Griffith University 2011-2015)	Improving analgesia in cancer patients
McKeon, C.	MSc, University Western Sydney (2009-2015)	Electroacupuncture in chemotherapy-induced nausea and vomiting
George, R.	PhD, Griffith University & Mater Medical Research Institute 2013-2017)	Individualisation of pain management in cancer patients - methodone

## Awards and achievements

Award	Event	Recipient
Outstanding Site Award (NHMRC funded studies)	PaCCSC Annual Research Conference, 20th March 2014	Hardy, J.
Royal Australasian College of Physicians 75th Anniversary Award	Royal Australasian College of Physicians 75th Anniversary Award Presentation, 2nd June 2014	Hardy, J.
RBWH Service Line Award 2014	RBWH Staff Reward and Recognition Ceremony, 11th June 2014	Yates, P., Hardy, J., Haberecht, J., Griffin, K., Matters, R., Hodges, A., Lingwoodock, D.
QuARRIES Award for Leadership and Management for Cancer Nursing Professorial Precinct, RBWH	RBWH QuARRIES Award Ceremony, 24th July 2014	Chan, R., Geary, A., Yates, P.
Awarded International Nurse Researcher Hall of Fame Award	Sigma Theta Tau International Honor Society of Nursing (STTI), USA, 20th August 2014	Yates, P.
Premier's Award for Excellence in Leadership (Winner), Taking nursing professionalism to the next level: the Cancer Nursing Professorial Precinct Initiative, RBWH, MNHHS	2014 Premier's Award Gala, Brisbane, 8th December 2014	Chan, R., Geary, A., Yates, P.

## Research grants

Investigators *RBWH staff; this department	Project title	Granting body and scheme	Amount awarded (years)
Yates, P.*, Mitchell, G., Currow, D., Eagar, K., Edwards, H., Gardner, G., Willmott, L., Bonner, A., Clark, R., Tieman, J.	Centre for Research Excellence in End of Life Care	NHMRC Centre for Research Excellence	\$2,495,543 (2013 – 2018)
Respecting Patient Choices, Palliative Care Australia, CareSearch, University of Queensland, Queensland University of Technology*, Australian and New Zealand Society of Palliative Medicine, Leading Age Services Australia, Aged and Community Services Australia	National Advisory Service for Palliative Care and Advance Care Planning	Australian Government Department of Health Contracted Research	\$2,495,543 (2013 – 2018)
Yates, P.*	National coordination and management of the Program of Experience in the Palliative Approach (PEPA)	Australian Government Department of Health Contracted Research	\$1,200,145 (2011 – 2014)
Broom, A., Ams, J., Yates, P.*, Kirby, E., Good, P., Wootton, J., Hardy, J.*	Pathways to and through palliative care: a sociological study of patient, carer and clinical experiences at the end-of-life	ARC Project	\$164,830 (2012 – 2015)
Anderson, D., McCarthy, A., Yates, P.*, Turner, M., King, N., Monterosso, L., Krishnasamy, M., White, K., Hall, S.	The Women's Wellness after Cancer Program	NHMRC Partnership	\$1,165,260 (2013 – 2015)
Beatty, L., Koczwara, B., Wade, T., Turner, J., Yates, P.*, Butow, P., Knott, V., Lambert, S., Milne, D., Wootten, A., De Bono, S., Katris, P.	Finding My Way: A randomised controlled trial evaluating an internet self-help program for cancer-related distress	NHMRC Project	\$1,165,260 (2013 – 2015)
Turner, M., Yates, P.*, Kenny, L., Gordon, L., Burmeister, B., Thomson, D., Hughes, B., McCarthy, A., Perry, C., Chan, R.	Improving quality of life in high-risk cancer populations: a randomised trial of a structured intervention for head and neck cancer survivors	NHMRC Project	\$476,074 (2013 – 2015)
Anderson, D., McCarthy, A., Yates, P.*, Turner, J., Chan, R., Tjondronegoro, D., Seib, C., Porter-Steele, J., Inglis, P.-L., Goh, J.	Younger Women's Wellness after Cancer Program: Pilot Study	RBWH Research Foundation Project	\$90,000 (2014 – 2015)
Hoy, W., Healy, H., Connelly, L., Mitchell, G., Panaretto, K., Endre, Z., Coombes, J., Gobe, G., Bonner, A., Fassett, R., White, B., Douglas, C., Nelson, C., Leon, D., Waugh, D., Kulkarni, H., Tan, K.-S., Brown, M., Jose, M., Yates, P.*	Chronic Kidney Disease Centre for Research Excellence	NHMRC CRE in Health Services	\$2,496,981 (2014 – 2019)
Good, P., Hardy, J.* Norris, R., Tapuni, A., Haywood, A., Khan, S., Hennig, S., Duley, J.	Optimising the use of methadone for cancer related pain	Mater Medical Research Institute	\$10,000 (2013 – 2015)
Khan, S., Haywood, A., Norris, R., Hardy, J.*, Good, P., Charles, B., Hennig, S., Duley, J., Martin, J., Tapuni, A., George, R., Movva, R.	Optimising pain management with methadone in patients with cancer	Griffith Health Institute	\$7,500 (2014 – 2016)
Hardy, J.*, Spyurt, O., Good, P., Yates, P.*, Oliveira, N., Broom, A., Holt, T., Skerman, H.	The symptom burden of advanced castrate-resistant prostate cancer – a pilot study	Mater Foundation Grant	\$9,487 (2013 – 2016)
Hardy, J.* Mckeon C, Tapuni A	An open label trial of Vitamin C as an opioid sparer in patients with chronic pain secondary to cancer	Mater Foundation Grant	\$8,210 (2012 – 2015)
Good, P., Heng, S., Hardy, J.*	CADET – The CADET Study: CANcer DEXamethasone Trial	Mater Medical Research Institute	\$12,000 (2014 – 2016)
Bista, S., Haywood, A., Norris, R., Hardy, J.*, Tapuni, A., Lobb, M.	Adhesion of fentanyl patches in adult patients	Mater Medical Research Institute	\$2,000 (2013 – 2015)
Bista, S., Hardy, J.*, Good, P., Norris, R., Tapuni, A., Haywood, A., Hall, T., Lobb, M.	Adhesion of fentanyl patches in adult patients	Mater Medical Research Institute	\$4,000 (2013 – 2015)

# Safety and Quality Unit



**Therese Lee**  
Acting Director  
Safety and Quality Unit

## Overview

The Safety and Quality Unit is responsible for the provision of organisational services based on a commitment to continuous quality improvement aimed at enhancing patient focussed services, and achieving the best standards of care. The unit also provides support to the Safety and Quality Committee and service lines to promote and facilitate service improvements to enhance patient focussed outcomes.

Research has focussed on acute care models for older inpatients to improve patient outcomes; the design of hospital environments to improve patient safety; and Root Cause Analysis and patient safety

## Research staff

Name	Qualifications	Position	Interests/specialities
Mrs Prue McRae	B.Phty	Falls Risk / EBP Coordinator	Geriatrics, health service improvement
Mr Satyan Chari	BOT, Grad Cert Occ Thy, M Sc Occ Thy	Falls Risk / QH Research Fellow	Fall prevention, evidence based hospital design, intervention trials, health services improvement
Ms Karen Singh	B. HSc	Process improvement	Patient safety; Incident analysis; Organisational system safety

## Supervised post-graduate research students

Name	Current studies	Research topic
McRae, P.	M.Phil	Identifying interdisciplinary care needs in older surgical patients
Long, K.	PhD	Patient safety and the Qld Root Cause Analysis: A document analysis
Chari, S.	PhD (Candidate)	Extrinsic factors and falls in hospitalised patients

## Research grants

Investigators	Project title	Granting body and scheme	Amount awarded (years)
Chari, S.	Extrinsic factors in falls among hospitalised patients	Queensland Health OHMR Early career research fellowship	\$275,000 (2010-2015)
Chari, S., Smith, S., Black, A.A., Figuero, M., Haines, T.P.	Novel night lighting solution to reduce patient falls: Cluster RCT	Australian Centre for Health Services Innovation Stimulus Grant	\$82,000 (2013-2014)