

Central Patient Intake Fact Sheet

Your single access point to Metro North Outpatient Services

A team of Administration and Clinical Nursing staff are available via the hotline:

8:00am – 16:30pm

Monday – Friday

1300 364 938

HOW



GP Smart Referrals

Contact PHN Digital Health Support Officers

Secure Web Transfer (SWT)

Speak with your local PHN for access

www.health.qld.gov.au/metronorth/refer

WHERE



- Royal Brisbane and Women's Hospital
- The Prince Charles Hospital
- Redcliffe Hospital
- Caboolture Hospital
- Kilcoy Hospital

OUT OF SCOPE



- Mental Health & Oral Health Referrals
- Children's Health Queensland Referrals
- Child Development Access Service
- Neonatology referrals
- Emergency Department Referrals
- Anaesthetic Clinics
- Private Hospital Referrals
- RADAR & GRACE Referrals

INFO



- Referrals must have full patient and referrer demographic information
- Patients may only be on one waitlist per condition
- **GPSR** is the preferred method of sending referrals
- Use the CPIU Hotline – If you have not heard, please phone before you re-send. This reduces duplicate referral management.
1300 364 938
- For more information visit:

www.health.qld.gov.au/metronorth/refer