

Redcliffe Hospital Car Park Information



Metro North
Hospital and Health Service



Queensland
Government

Frequently Asked Questions – Our Community, Patients and Visitors

March 2019

This factsheet is designed to answer many of the commonly asked questions about our new multi-storey car park at Redcliffe Hospital, and how car parking will work while it's being built.

<p>When will construction on the multi-storey car park commence?</p>	<p>Early works commenced in December 2018 with the construction of the temporary car park at the showgrounds. Main construction is planned to commence in the first half of 2019.</p>
<p>When will the multi-storey car park be finished?</p>	<p>The multi-storey car park is expected to take 10-12 months to complete.</p>
<p>Where will I park during the construction of the multi-storey car park?</p>	<p>Patient and visitor parking will continue be available on the hospital grounds during the construction of the multi-storey car park, including:</p> <ul style="list-style-type: none"> • 200 parking spaces at the front of the hospital, accessed via ANZAC Avenue; • 20 parking spaces in an existing car park, accessed via Sylvan Street; • 25 parking spaces in the existing car park at the northern end of hospital, accessed via Recreation Street; • The existing set down and pick up zones near the Emergency Department; and at the front entrance of hospital. <p>Most hospital staff will be asked to park in one of two temporary staff car parking areas located near the hospital campus during the construction period. This will make it easier for patients and visitors to find a car park on the hospital grounds.</p>
<p>Do I have to pay?</p>	<p>When the multi-storey car park is completed, car parking on the hospital grounds will be reconfigured, and fees will apply to park on the hospital grounds. This will include the existing car park areas, as well as the new multi-storey car park.</p> <p>During the construction phase however, there will be no cost to park at Redcliffe Hospital.</p>

<p>How much will it cost to park when the new car park is built?</p>	<p>Redcliffe Hospital is working with the Department of Health to set the tariffs for parking at Redcliffe Hospital. The Minister for Health announced in August 2017 that visitors could expect to pay a maximum charge in the vicinity of \$15 per day.</p> <p>Once finalised, the tariffs will be communicated to our patients, visitors and staff, along with how the concessional parking tariffs can be applied for.</p>
<p>Will motorcycle parking be free?</p>	<p>There will be no cost to park at Redcliffe Hospital during the construction of the multi-storey car park, however, when the multi-storey car park is completed, motorcycles will be charged a tariff to park on the grounds of Redcliffe Hospital.</p> <p>The tariffs for parking, including for motorbikes, will be communicated before the multi-storey car park opens.</p>
<p>Will there be concessional parking for patients and visitors who can't afford the parking tariff?</p> <p>Will there be concessional parking for carers/parents who have to a patient in hospital for a long time?</p>	<p>Visitors attending the hospital frequently will be able to apply for a concessional rate under the MNHHS Concessional Parking Policy. How this process will work, and what the tariffs will be, are still under development. Identified patients and carers such as the following will be taken into consideration when the processes are developed:</p> <ul style="list-style-type: none"> • Those experiencing financial hardship • Those attending hospital for extended length of stay • Those attending the hospital frequently • Those who may require additional assistance.
<p>What will happen to the electronic billboard located on the corner of Anzac Ave & Recreation Street?</p>	<p>The inclusion of the electronic billboard will be considered as part of the detailed design of the car park.</p>
<p>Will community groups be engaged on the design of the multi-storey car park?</p>	<p>The Hospital has already conducted community consultations, and that feedback has been considered in the design and development of the multi-storey car park project.</p> <p>Community representatives continue to be part of the project's reference group.</p> <p>The hospital will also continue to communicate with our community about how car parking will work, and what the tariffs will be.</p>
<p>How many charging bays will be available for vehicles in the multi-storey car park?</p>	<p>The capability for charging stations is being considered in the Detailed Design of the new multi-storey car park.</p> <p>The proposed design will also allow for more charging bays to be added in the future.</p>
<p>How can I provide feedback on the project?</p>	<p>Email: RedcliffeCarpark@health.qld.gov.au or phone: 07 3049 9767.</p>