

Redcliffe Hospital Car Park Information



Metro North
Hospital and Health Service

Queensland
Government

Frequently Asked Questions – Our Community, Patients and Visitors

November 2018

This factsheet is designed to answer many of the commonly asked questions about our new multi-storey car park at Redcliffe Hospital, and how car parking will work while it's being built.

<p>When will construction on the multi-storey car park commence?</p>	<p>Early works on the car park are expected to get underway later this year. The main construction activities are expected to start in the first quarter of 2019.</p>
<p>When will the multi-storey car park be finished?</p>	<p>The multi-storey car park is expected to take approximately 12 months to complete.</p>
<p>Where will I park during the construction of the multi-storey car park?</p>	<p>Patient and visitor parking will continue be available on the hospital grounds during the construction of the multi-storey car park, including:</p> <ul style="list-style-type: none"> • 200 parking spaces at the front of the hospital, accessed via ANZAC Avenue; • 30 parking spaces in an existing car park, accessed via Sylvan Street; • 25 parking spaces in the existing car park at the northern end of hospital, accessed via Recreation Street; • The existing set down and pick up zones near the Emergency Department; and at the front entrance of hospital. <p>Most hospital staff will be asked to park in one of two temporary staff car parking areas located near the hospital campus during the construction period. This will make it easier for patients and visitors to find a car park on the hospital grounds.</p>
<p>Do I have to pay?</p>	<p>When the multi-storey car park is completed, car parking on the hospital grounds will be reconfigured, and fees will apply to park on the hospital grounds. This will include the existing car park areas, as well as the new multi-storey car park.</p> <p>During the construction phase however, there will be no cost to park at Redcliffe Hospital.</p>

<p>How much will it cost to park when the new car park is built?</p>	<p>Redcliffe Hospital is working with the Department of Health to set the tariffs for parking at Redcliffe Hospital. The projected maximum daily tariff is \$15.00. Concessional tariffs will be available for eligible patients and carers.</p> <p>Once finalised, the tariffs will be communicated to our patients, visitors and staff, along with how to apply for the concessional parking tariffs.</p>
<p>Will motorcycle parking be free?</p>	<p>There will be no cost to park at Redcliffe Hospital during the construction of the multi-storey car park, however, when the multi-storey car park is completed, motorcycles will also be charged a tariff to park on the grounds of Redcliffe Hospital.</p> <p>The tariffs for parking, including for motorbikes, will be communicated before the multi-storey car park opens.</p>
<p>Will there be concessions for long term visitors who have relatives in hospital (e.g. in the ICU or Special Care Nursery)?</p>	<p>Visitors attending the hospital frequently will be able to apply for a concessional rate under the MNHHS Concessional Parking Policy. How this process will work, and what the tariffs will be, are still under development. Identified patients and carers such as the following will be taken into consideration when the processes are developed:</p> <ul style="list-style-type: none"> • Those experiencing financial hardship • Those attending hospital for extended length of stay • Those attending the hospital frequently • Those who may require additional assistance.
<p>What will happen to the electronic billboard located on the corner of Anzac Ave & Recreation Street?</p>	<p>The inclusion of the electronic billboard will be considered as part of the detailed design of the car park.</p>
<p>Will community groups be engaged on the design of the multi-storey car park?</p>	<p>The hospital has already conducted community consultations, and that feedback has been considered in the design and development of the multi-storey car park project.</p> <p>Community representatives continue to be part of the project's reference group.</p> <p>The hospital will also continue to communicate with our community about how car parking will work, and what the tariffs will be.</p>
<p>How many charging bays will be available for vehicles in the multi-storey car park?</p>	<p>It is expected there will be as many as 14 charging bays provided as part of the new multi-storey car park.</p> <p>This may be reviewed during the design stage.</p> <p>The design will also allow for more charging bays to be added in the future.</p>
<p>How can I provide feedback on the project?</p>	<p>Email: RedcliffeCarpark@health.qld.gov.au</p> <p>Or</p> <p>Phone: 07 3049 9767</p>