

Information for patients and visitors

Brighton Health Campus

Fact sheet

March 2020

What is Coronavirus/COVID-19?

This new coronavirus, known as COVID-19, causes illness of varying severity spanning common cold symptoms through to more serious respiratory illness.

Some people may not get sick at all while some may become very ill, very quickly. At present, those in Australia with confirmed cases of COVID-19 are being treated in hospital. Self-isolation requirements are in place for some overseas travellers or those who may have been in close contact with a confirmed case.

Am I safe attending Metro North facilities?

Metro North Hospital and Health Service is well-prepared to handle COVID-19 across our facilities. Patient and visitor safety is paramount.

COVID-19 is spread through person-to-person contact like other cold and flu illnesses. The best way to protect yourself against COVID-19 is to wash your hands frequently and properly and to use provided alcohol-based hand sanitiser.

Additionally, you should stand at least 1.5 metres from other people where possible.

You do not need to wear a face mask during your time at Metro North, as masks are not recommended for healthy members of the public.

Anyone being treated for COVID-19 within a healthcare facility will be in a secure area, with rigorous safety protocols observed.

How will an onsite Assessment Clinic affect those being treated at Metro North?

Metro North's Community Assessment Clinics for COVID-19 screening are located in standalone buildings, providing convenient entry and exit for attendees without disturbing patients or visitors onsite.

Residents or those being treated at our facilities will not be affected by these screening clinics.

Why has a Assessment Clinic been placed onsite?

Due to increasing demand for COVID-19 screening, the Queensland Government has expanded its assessment services to allow for prompt treatment of those with symptoms.

Currently, Metro North hospital Emergency Departments are accommodating all COVID-19 screening however the new Community Assessment Clinics will ease wait times.

Where should I go for more information?

The Queensland Health website remains a central source of information for all members of the public. Information is continually updated here: <https://www.health.qld.gov.au/clinical-practice/guidelines-procedures/diseases-infection/diseases/coronavirus>

The Federal Government website also contains helpful information for a range of groups, here: <https://www.health.gov.au/resources/collections/novel-coronavirus-2019-ncov-resources>