

Specialist Advice Services for Metro North GPs March 2022 update

Please ensure you go to <https://bit.ly/MN-GPAdvice> as this list is being updated all the time and provides a selection of services available.

If unable to access a service, please inform GP Liaison Officer Program at mngplo@health.qld.gov.au.

Metro North wide services

Virtual ED - ED Specialist Advice Line 1300 847 833
(8.00am-6.00pm, 7 days)

For advice about patient management (COVID & non-COVID), **Access to [COVID advice, treatments & referral to COVID Virtual Ward](#)** & access to alternative services to avoid patients going to ED <https://bit.ly/MN-VirtualED>

Metro North Central Patient Intake

Outpatient Referrals Enquiry line: 1300 364 938

Mental Health & AODS

Adult Referral Hotline: 1300MHCALL 1300 642 255

Queensland Eating Disorders: 07 3114 0809

Treatment advice for GPs to provide assistance with assessment, management and discharge planning.

Alcohol & Drug Clinical Advisory Service: 1800 290 928

Medical Addiction Specialists provide clinical advice.
(M-F 8.00am-11.00pm)

Residential Aged Care District Assessment & Referral Service (RADAR)

1300 072 327

For consultation of patients in aged care facilities. Hospital and outreach service including COVID.

PallConsult

1300 725 537

(24 hours, 7 days)

Access to advice from a specialist palliative care medical consultant. PallConsult is a backup service and should be used when clinicians are unable to access their regular palliative care specialists or if clinicians do not have easy access to specialist palliative care services.

Termination of Pregnancy

0408 940 183

(M-F 7.30am-4.00pm)

Email: nursenavigator-top-mnhhs@health.qld.gov.au
(no patient identifiable information)

Caboolture Hospital

07 5433 8888

Virtual ED - ED Specialist advice

1300 847 833

Gynaecology

07 5433 8035

Maternity - GP Liaison Midwife

07 5433 8800

Paediatrics - An on-call Paediatric registrar or consultant can be contacted via switch **07 5433 8888**. Repeated hospitalisations: call the Registrar prior to sending to ED as this may assist with direct admission to ward.

Kilcoy Hospital - 07 5422 4411

Virtual ED - ED Specialist advice

1300 847 833

Prince Charles Hospital 07 3139 4000

Virtual ED - ED Specialist Advice Line 1300 847 833

Hepatitis B & C, Liver Disease & MN CURE-IT Program:

Senior Hepatology Nurse to support community treatment of Hepatitis C. **07 3139 7214**

Infectious Diseases Physician

07 3139 4000

Call through switch to provide advice and discuss Outpatient appointments and expedited as necessary.

Paediatrics - On-call paediatric registrar

07 3139 6979

or consultant can be contacted **07 3139 6965** for advice.

Redcliffe Hospital

07 3883 7777

Virtual ED - ED Specialist advice

1300 847 833

Cancer Care Coordinator: (7.30am - 3.30pm) 07 3883 7237

Advice about cancer services available in area and advice about current patient.

Cardiac Liaison Service

07 3049 6821

For existing patients with heart failure to provide education, action plan, phone follow-up and may identify alternatives to admission.

Gastroenterology - Inflammatory Bowel Disease

Helpline:

07 3049 9738

For existing or previous patients of IBD team.

General Medical Assessment Unit

07 3883 7188

Phone on-call Registrar for advice or direct admission bypassing the Emergency Department. For patients who do not have a medical emergency, have a clear diagnosis, are stable and do not have infection control issues.

General Surgical Registrar on-call

07 3049 3464

Gynaecology – OPD Care Coordinator

07 3883 7335

Maternity – GP Liaison midwife

07 3883 7882

Paediatrics

07 3883 7777

On-call paediatric registrar or consultant can be contacted via switch for advice.

Respiratory Liaison Service

07 3049 6837

For patients with COPD and asthma – to provide education, action plans, home visits, phone follow up and may identify alternatives to admission.

Royal Brisbane Hospital 07 3646 8111

Virtual ED - ED Specialist advice 1300 847 833

Gastroenterology – Inflammatory Bowel Disease

Helpline: Email rbwh-ibd nurse@health.qld.gov.au

(no patient identifiable information)

General Medicine

07 3647 3544

Urgent outpatient review and/or day treatments (eg. chronic anaemia requiring iron infusion & follow-up) without the need for emergency presentation. Contact the EPIC Registrar to discuss case.

General Medicine consultant or registrar advice regarding recently discharged or well-known general medicine patients contact via switch.

07 3646 8111

Gynaecology

07 3646 1828

Haematology - On-call Haematologist

07 3646 1353

Advice concerning abnormal laboratory results or patient clinical concerns.

Hepatology – for Hepatitis C enquiries:

RBWH-HepC@health.qld.gov.au

(no patient identifiable information)

Maternity - GP Liaison Midwife 07 3647 3960/07 3646 1305

Maternity T1/T2 Diabetes advice:

07 3647 0473

(Obstetric Medicine registrar)

Oncology (Medical):

07 3646 7983

Oncology (Radiation):

07 3646 4089

Orthopaedics

07 3647 0404

Persistent Pain advice (M-F 9.00am-12.00pm) 07 3646 8111

Metro North GP Liaison Unit

Contact us to provide feedback or comments:
mngplo@health.qld.gov.au

The General Practice Liaison Officers Program is a joint initiative between Metro North Hospital and Health Service and Brisbane North PHN.

phn
BRISBANE NORTH
An Australian Government initiative


Metro North
Hospital and Health Service