

General Practice Liaison Officer (GPLO) Program

Metro North Hospital and Health Service Putting people first

Healthcare Excellence and Innovation

Children and adolescent mental health - Mythbusting and unravelling the mystery of local services and supports for GPs

Wednesday, 25 November 2020

Metro North HHS, Brisbane North PHN and Children's Health Queensland

Headspace, Stride, YourTown, ASHA, Brisbane MIND4KiDS



Welcome to Country

I acknowledge the traditional custodians of the lands on which we all meet today. I would also like to pay my respects to Elders past and present.



Housekeeping

To ask questions: Go to www.sli.do use code - bngpweb5

- Questions will be answered at end with the panel discussion
- Zoom Chat is only for sharing resources to benefit others eg useful web resources etc.

 Please remain on 'mute' & camera off unless asked to speak as we are recording the event.



Navigating Community Health Services at MNHHS Program

Welcome and GP Liaison Update

Dr James Collins and Dr Matt Cadman, GP Liaison Officers, *Brisbane North PHN and Metro North HHS* Anita Krug, Program Development Officer, *Brisbane North PHN*

Community Child & Youth Mental Health Services in Brisbane North & Moreton Bay region

Sam Kilby & Vanessa Clayworth, Nicole Gapes & Myfanwy Pitcher — headspace Taringa, Nundah & Caboolture

Ashleigh Hancock & Michelle Wallbank – *BrisbaneMIND4Kids* Kathyrn Kenny– *Quality Manager, ASHA*

Dr Sundar Shanmugam, CHQ CYMHS Medical Director Community & Fiona Cameron, Team Leader, CYMHS North West

Dr Sunanda Ghosh, Consultant Psychiatrist and Dr Shane Rebgetz, Team Leader, Redcliffe & Caboolture CYMHS Service

Where does Child Development Service fit in?

Dr Honey Heussler & Anna Cooke, CHQ Childrens Development Service

Mental Health Panel - Q&A with the specialists

ASHA, Headspace, Brisbane MIND4Kids, CHQ and Redcab CYMHS leads, CHQ Child Development Service, Paediatrics (Dr Sue Hobbins), MNHHS, Brisbane North PHN, GP Liaison Officers



Welcome and GP Liaison and Brisbane North PHN Update

Drs James Collins & Matt Cadman, GP Liaison Officers, Brisbane North PHN and Metro North HHS Email mngplo@health.qld.gov.au

Anita Krug, Program Development Officer, Mental Health, Brisbane North PHN



Useful Mental Health Resources

Dr Matt Cadman – Mental Health GPLO – 1 day a week – Opportunities in mental health

Anita Krug

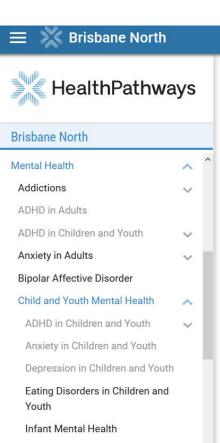
Mental Health Service Navigators

Provide information about mental health, suicide prevention and alcohol & other drug treatment services

- support health professionals, consumers & carers making a referral to PHN commissioned services.
- **Phone: 1800 752 235** (8.30 am 4.30 pm, Monday to Friday) www.brisbanenorthphn.org.au/our-programs/mental-health-services/my-mental-health-service-navigation
- Health Pathways Eating disorders
 - Psychosis and more
- Brisbane North PHN commissioned services map eg BrisbaneMind4Kids



HealthPathways



Psychosis in Children and Youth

Q Search HealthPathways



Latest News

12 March

▼ COVID-19 guidance

See the COVID-19 section for the latest clinical guidance and check latest public health updates 2. Pathway Updates

Updated - 16 November Headaches in Adults

Updated - 11 November Deep Vein Thrombosis (DVT) HEALTH PROVIDER PORTAL

METRO NORTH HHS

PHN





An Australian Government Initiative



NEED	Mild K10 score 10-24				Mild/moderate K10 score 10-30		Moderate K10 score 25-50	Severe <i>K10 score 31-50</i>	
	IUIH Connect (Institute for Urban Indigenous Health) 1800 254 354 Provides an integrated social health model, including primary mental health services, alcohol and other drug treatment services and suicide prevention services.								
SERVICE	Neami - Optimal Health Program 07 3493 6780	Richmond Fellowship Queensland - New Access 1300 159 795	World Weliness Group - Problem Management Plus 07 3333 2100	Peach Tree Perinatal 0410 648 239	headspace Caboolture 07 5428 1599 Nundah 07 3370 3900 Redcliffe 07 3897 1897 Taringa 07 3157 1555	Change Futures: Psychology in Aged Care Wellbeing Program 07 3857 0847	Brisbane MIND 1800 752 235 Healthcare/pension card required	ASHA 07 3283 8769	Mental Health Hubs Communify: The Recovery and Discovery Centre, inner north Brisbane 07 3510 2777 Neaml: The Living and Learning Centre, Strathpine 07 3493 6780 Stride: Floresco, Caboolture 07 4593 0500
AGE	16 years and older				12 - 25 years	65 years and older	All ages including children 0 - 11	12 - 25 years	18 years and older
DESCRIPTION	Self- development program to build self- efficacy (8 week face- to-face group program).	Supports people to tackle day-to- day pressures and set practical goals (6 session coaching programs designed by Beyond Blue).	For people who identify as culturally and linguistically diverse to help manage stress and adverse situations (Group, phone and face-to-face sessions).	Mothers of Infants aged 0-12 months experiencing mild postnatal depression and/or anxiety symptoms (6-week group program).	Provides early Intervention mental health services and assistance in promoting young peoples' wellbeing.	For residents of aged care facilities. Provides group and Individual support to people over the age of 65.	Short term psychological therapy for those who cannot access the universal service Better Access. Eligible clients must identify in one of the following under serviced groups: - children 0-11 years - culturally and linguistically diverse communities - LGBTIQ+ communities - people who have experienced trauma or abuse - people at risk of suicide - residents of Brible Island and Kilcoy.	Provides mobile outreach support to vulnerable young people in the Moreton Bay north region. Please contact the service directly for referral pathways.	Delivering integrated clinical and non-clinical services for people with severe mental illness. Service types: care coordination (including mental health nursing) psychological group therapy one-on-one psychosocial support.





If interested in future GPLO or GP with special interest positions contact mngplo@health.qld.gov.au



Community Child & Youth Mental Health Services in Brisbane North & Moreton Bay Regions

- Headspace
- Brisbane Mind4Kids
- ASHA Program





headspace

Sam Kilby (headspace Taringa & Redcliffe)

Vanessa Clayworth (headspace Nundah)

Nicole Gapes & Myf Pitcher (headspace Caboolture)

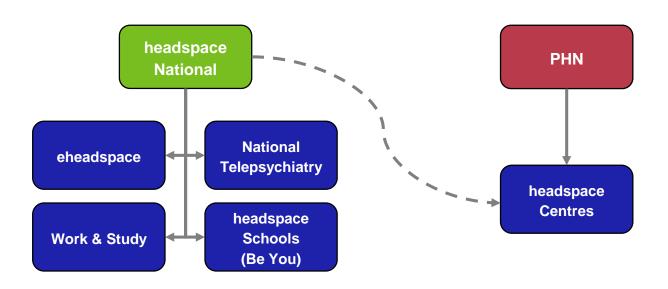
Brisbane North PHN GP Education Session

Child & Adolescent Mental Health
25 November 2020

Overview



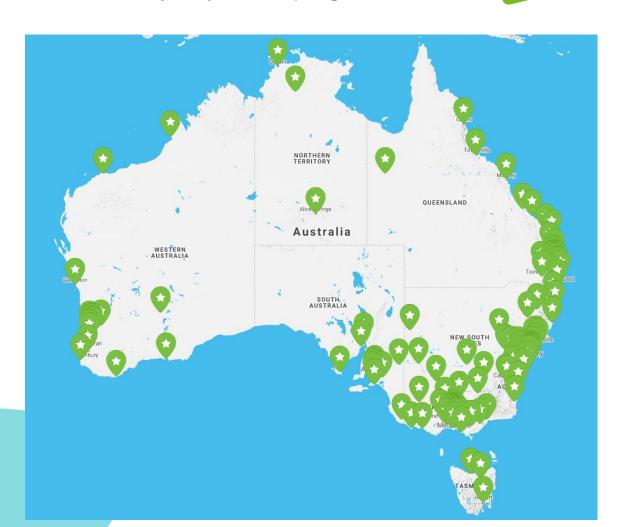
headspace provides services aimed at improving the mental health and wellbeing of young people in Australia aged 12 to 25 years.



Centres



- Approximately 130 centres across Australia.
- 14 centres with Early Psychosis programs.



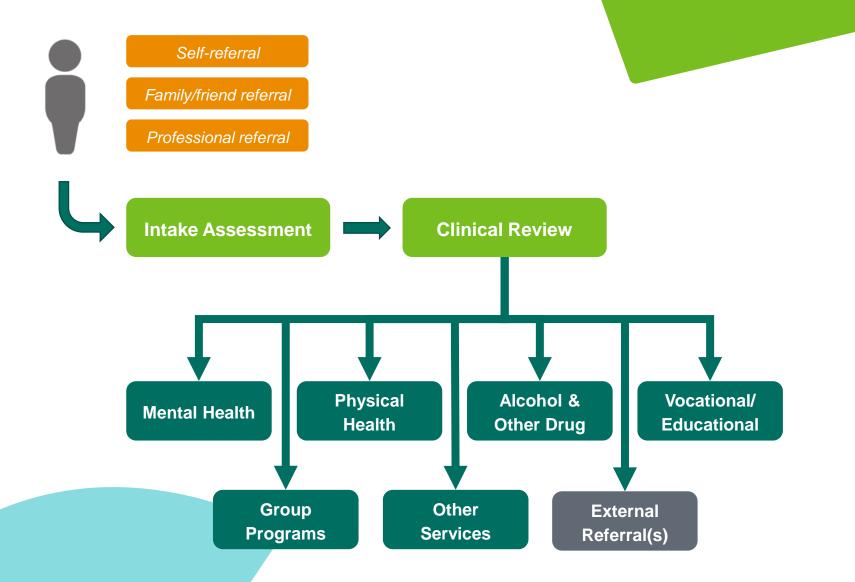
What we do



- headspace centres provide four core streams of support:
 - 1. Mental health
 - 2. Physical health
 - 3. Alcohol and other drug
 - 4. Vocational & educational
- Each headspace centre may provide additional streams of support depending on staffing, resources, partnerships, additional funding sources and community need.
 - Tip: look on the centre website under "Services" to see what is offered.
 e.g. headspace.org.au/taringa

Accessing headspace





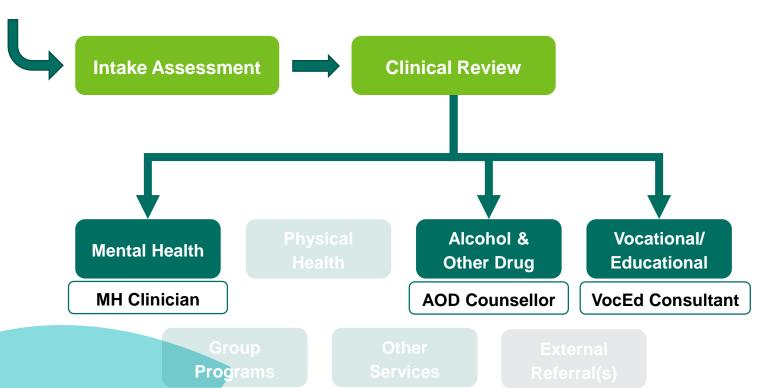
Example #1





GP referral

- 19 year old male
- Mixed depression/anxiety
- Problematic alcohol use
- Unemployed



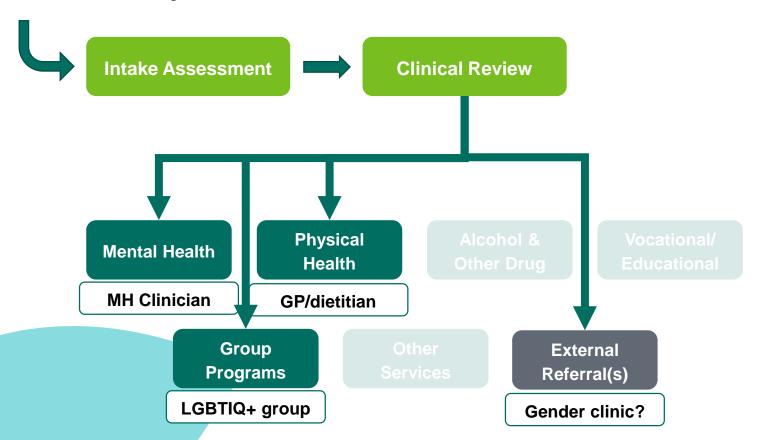
Example #2





Self-referral

- 15 year old transgender female
- Gender dysphoria
- · Low mood, social isolation
- Eating issues



Important points



- Free or low-cost services
- 12 to 25 years (inclusive)
- Generalist service aimed at mild-to-moderate mental health needs
- Many services rely on Medicare (e.g. Better Access)
- May be limit to sessions
- Not a drop-in/crisis service
- Capacity to provide specialist intervention or manage complex cases is limited and will depend on a centre's workforce and funding (e.g. eating disorders)
- Not a suitable service for cognitive, ASD or ADHD assessments
- "No wrong door" policy



Brisbane MIND4KiDS Program Introduction

- O Mental health program funded by Brisbane North PHN
- Short-term psychological therapy
- Oup to 12 sessions
 - Individual
 - Family therapy
 - Parenting skills
- Includes care coordination (wrap-around services)

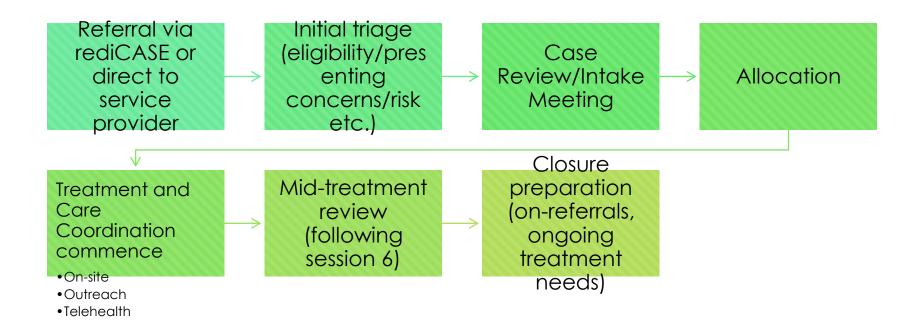
Eligibility

- 0-11 years
- With a moderate mental health concern
- Likely to benefit from short-term intervention
- Residing in North Brisbane catchment areas:
 - Yourtown: Pine Rivers, Redcliffe North Lakes and Moreton Bay North
 - O Stride Kids: Inner City, Inner West and North Brisbane regions
- Parents/carers hold healthcare or pension card
- Has MHCP from GP

Note:

- Intervention based service, not diagnostic
- Children with developmental and learning disorders not eligible for services

Client Journey



Case Study

- Referred by GP (Dr. X) following recommendation from school
- 8-year-old male
- Presenting concerns:
 - Anxiety symptoms (social and separation) and emotional dysregulation
 - School refusal
 - Occurring mostly within context of school attendance, progressively worsening over previous 12-months
- O Background:
 - Currently under shared custody arrangement with Mother and Father (week on/week off)
 - Reported history of domestic and family violence between parents prior to separation, ongoing conflict between parents regarding treatment needs for their son
 - O Parents have both reported a history of mental health diagnoses/concerns
 - Both parents struggling with presenting concerns and report being unable to manage

Case Study cont.

- Treatment Plan:
 - Rapport building
 - O Collaborative goal setting: reduce anxiety symptomology, increase school attendance, increase confidence and self-esteem and improve relationship with peers
 - Psychoeducation
 - Anxiety management strategies (e.g., CBT, ACT, play therapies)
 - Social settings
 - Separation
 - Relapse Prevention strategies
 - Liaise with GO and teacher at school
 - Parental support for concerns regarding conflict
- Care Coordination
 - Referral for mother regarding support for mental health concerns
 - Support with financial stress/budgeting support

Case Study cont.

Outcomes:

- Reduce anxiety within school setting
- Return to regular attendance with support from GO
- Reported improvement with peers in school
- Reduced concerns regarding separation at beginning of school day
- Mother reports increased confidence in managing behavior

On-Referral

If the Brisbane MIND4KiDS program is not a good fit (based on eligibility, presenting concerns etc.):

- Internal referral (to alternative program within organisation)
- O External referral:
 - Alternative PHN funded programs
 - Health based services
 - Community based services
 - O Private services

Yourtown Internal Referral Options



Brisbane Mind4Kids & yourtown Services - Moreton Bay Region

INTERNAL REFERRALS

Starfish Program

Starfish is an early-intervention, family mental health service that supports children and young people aged up to 18 years who may be experiencing emotional health and wellbeing challenges.

Alongside supporting children, the program supports families and carers.

Funded by Australian Government Department of Social Service

BM4KS
(Brisbane Mind4Kūds)
T: 07 3387 8800

A free psychological service for children up to the age of Il years experiencing moderate mental health issues (with a Mental Health Plan wherever possible) from families with, or eligible for, a Health Care Card or Pension Card. Priority given to referrals from: GPs, Health specialists (e.g. Paediatricians), Hospitals, Health Services. yourtown Expressive Therapy Program

A therapy service for children aged to 8 years; delivers a range of creative therapy modalities e.g. sand play, art therapy, etc.

Funded by yourtown



A service to support children and young people across the Moreton Bay Area who have experienced or witnessed domestic violence. Provides support, education and therapy to young people and their primary care giver through a multi-partner agency based in Deception Bay.

Funded by Centre Against Domestic Abuse

ALL MORETON REGION SERVICES

Glugor Young Parents Program The Glugor Young
Parents Program provides
practical parenting support
to help with life skills, health and
wellbeing activities, and promote
child development in safe,
supportive environments.

T: 07 3888 0758

yourtown Employment Services yourtown offers a range of employment and training services for young people seeking to develop their personal and professional skills, improve their confidence and secure employment.

T: 07 3368 3399 E: support@yourtown.com.au

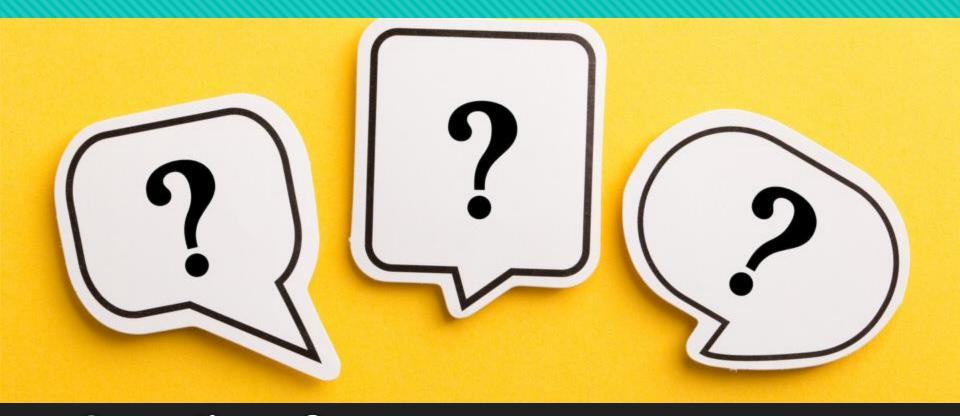
Kids Helpline Kids Helpline is Australia's only free (even from a mobile), confidential 24/7 online and phone counselling service for young people aged 5 to 25. Qualified counsellors are available via WebChat, phone or email anytime and for any reason.

T: 1800 55 1800



Parentline offers confidential phone and WebChat counselling and support for parents and carers of children in Queensland and the Northern Territory. Our phones are open every day from 8AM-10PM, while WebChat Is available every day from 8AM-9PM.

T: 1300 30 1300 (QLD & NT)



Questions?

ASHA Program – Redcliffe Youth Space Kathryn Kenny, Manager, ASHA

- Sees young people aged 12-25
- moderate to severe mental health concern (e.g. mood, trauma, eating, psychotic, personality & substance use disorders),
- in conjunction with moderate to severe psychosocial concerns (e.g. family functioning, social withdrawal, disengagement from vocation, involvement with care).
- multidisciplinary team mental health clinicians who provide psychological therapy, & functional recovery managers who provide case management and therapeutic interventions

More information - Call 3283 8769



Navigating Specialist Children & Adolescent Mental Health Services

- Children's Health Queensland (CHQ) Child & Youth Mental Health Services (CYMHS)
- Redcliffe & Caboolture CYMHS
- CHQ Children's Development Service



Children's Health Queensland

Child and Youth Mental Health Service

Ms Fiona Cameron, Team Leader North West CYMHS and Dr Meenakshi Sundaram Shanmugam Medical Director, Community CYMHS

25/11/2020





CYMHS

- Tertiary Level, multi-disciplinary
- 3000+ referrals each year
- 6 Community CYMHS Clinics in CHQ
- 5.6 FTE Child Psychiatrist
- Specialist teams with medical and allied health staff
- multi-disciplinary teams comprising of following disciplines

- Psychologists
- Social Workers
- Speech Pathologists
- Occupational Therapists
- Mental Health Nurses
- Medical Psychiatry
- Indigenous Health Workers
- Peer Workers
- Consumer Carer Consultants
- Exercise Physiologists
- Dieticians



Children's Health Queensland CYMHS

Community CYMHS

Inala
Mt Gravatt
Yeronga
North West (Keperra)
Pine Rivers (Strathpine)
Nundah

Hospital Teams

QCH Inpatient Units (Child and Adolescent)
Acute Response Team (ART) - ED
Consultation Liaison

Specialist Teams

Evolve (Out of home care)

AMYOS

Day Programs (South, JP)

Eating Disorders Clinic

0-4 CYMHS

Gender Clinic

Forensic (CYFOS)

eCYMHS (Telepsychiatry)

Programs and Partnerships (Ed-linq,

COPMI, Dual Diagnosis, Multi-cultural

workers)

Sub-acute unit- Jacaranda Place (JP)

Who does CYMHS target?

Children 0-18 years experiencing mental health problems that are:

- Severe and/or complex
- Severely compromising quality of life and developmentally appropriate functioning
- Requiring coordination/integration across multiple services
- Significantly elevated in risk



What CYMHS are unable to provide

- Psychiatry assessments or medication review only.
- Assessments for the purpose of court reports.
- Interventions for developmental disorders such as ASD, Asperger's without co-morbid, serious mental health problems that are impacting significantly on functioning.
- Clients deemed low risk who could potentially be treated by other providers.



Community CYMHS Referral Pathway

Referrals:

- Secondary referrals through Guidance Officers,
 SBYHN's, GP's or other mental health professionals
- Youth can self-refer

What happens when I refer?

- Intake will gather collateral (CIMHA; school; parent; referrer)
- Triage risk
- The family is offered an initial 'Choice' appointment



Navigating CYMHS

- Can be confusing and unclear
- Call Local CYMHS Intake Teams (8.30 am to 4.30pm, Weekdays)
 - -Nundah CYMHS: 3146 2438
 - -North-West CYMHS: 3335 8888
 - -Pine Rivers CYMHS: 3817 6380
- If patient is engaged with private psychologist or psychologist, it is helpful to first discuss if an escalation to CYMHS is recommended

Choice (intake)appointment

What happens at Choice?

- Identify family and child's mental health needs, expectations of family and referrer
- Assess risk
- Develop preliminary shared understanding of concerns
- Identify goals or issues needing to be addressed
- Discuss with young person and family on how goals & expectations can be met

Outcome made at Multi- Disciplinary Team meeting

The decision may be that the 'Choice' appointment is enough; or

- That there is another service more appropriate; or
- CYMHS is the right service

Feedback to referrer (with family's consent)

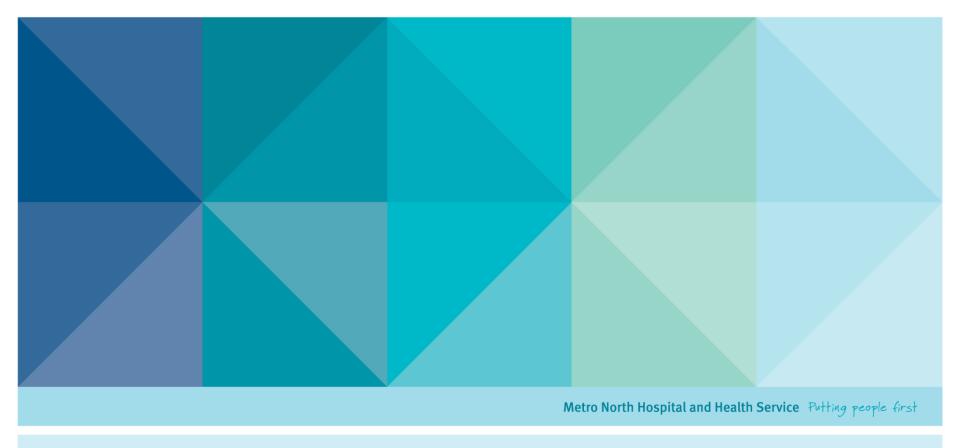
Tips for referrals

- Clear identification of mental health concerns and risk
- Consent from patient or family essential
- Avoid referrals to multiple service providers without clear intent and goals
- If patient already engaged with other MH services discuss referral with them first.
- Discuss CYMHS processes with YP & family first (ie. One off appointment first)



Typical Presentation

- 14yo girl, previously in care at age 2-4 (mother unable to care for her; was left at home alone)
- Lives with mum who has bipolar disorder. Treated with medication; managing ok?
- Crying at school for the past 2 weeks, stated to GO she doesn't want to live, friends and mother concerned.
- Records reveal a previous overdose 12 weeks ago
 (paracetamol; not admitted, re-connected to counsellor)
- Missing school; not like her usual self
- Fa died 1 year ago from cancer
- Sought counselling; ceased abruptly 1 month ago
- Describes to GO feeling sad, lonely and hopeless for 3 months; nothing helps except 'cutting' herself
- Mum and young person wanting help



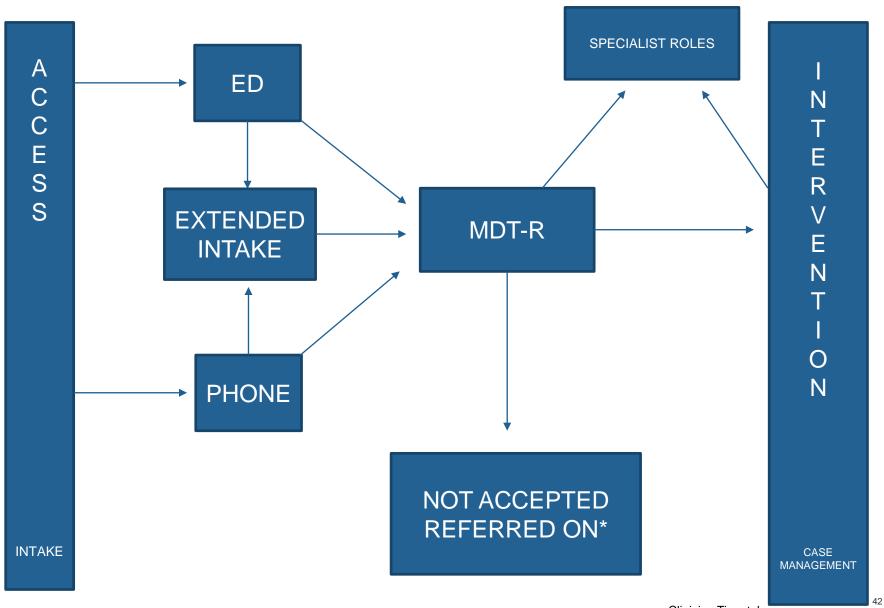
Redcliffe-Caboolture Child & Youth Mental Health Service (RC-CYMHS)

Presented by: Dr Sunanda Ghosh (Consultant Psychiatrist) & Dr Shane Rebgetz (Team Leader)

Date: 25 November 2020



RC-CYMHS Functions

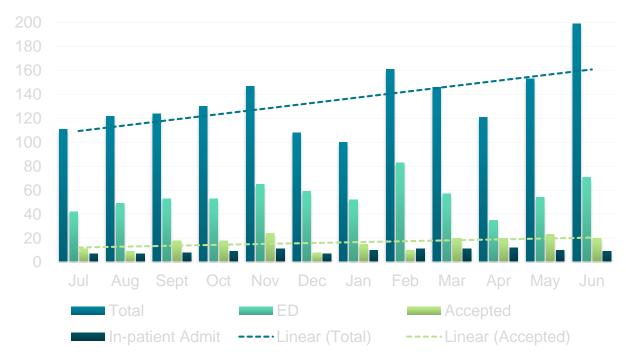


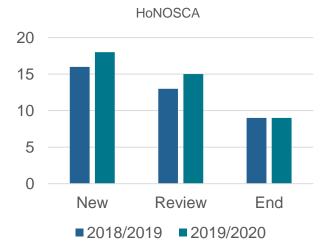
Clinician Time taken per assessment

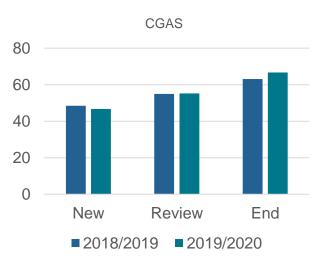
· Connecting Care to Recovery

Activity

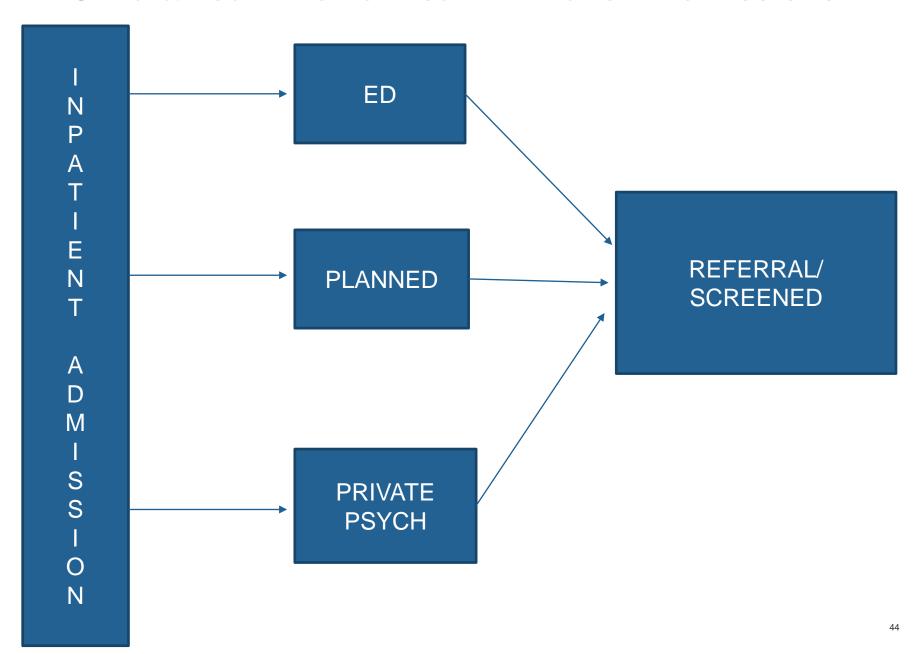
CYMHS Referrals FY 2019-20

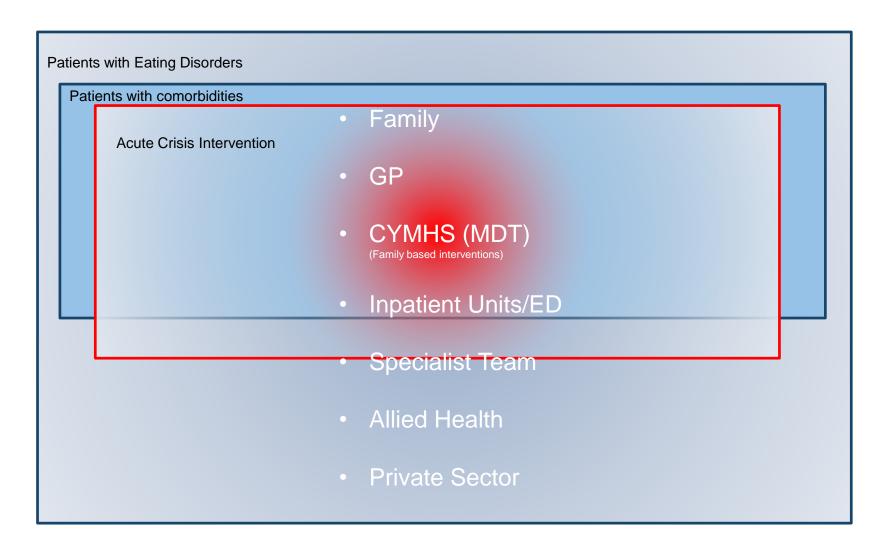






Child & Youth Mental Health In-Patient Admissions







Patient with Eating disorders from RC-CYMHS catchment area Managed by CYMHS = 16
Managed by Specialist Eating disorder team = 2
Managed by other services = Not known

Referral Information

- Minimum required information
 - Reason for request
 - *N.B* RC-CYMHS can not offer one off psychiatric assessment/opinion
 - Essential referral information (referral will be returned without this)
 - o General referral information; relevant clinical information about the condition
 - Description of the mental health concerns
 - Description of risks
 - o Legal guardian; any child safety history
 - Current and valid contact details
 - Additional referral information (highly desirable)
 - Brief comment on current education
 - Current & previous medications
 - Current & previous therapies; previous services accessed
 - Significant psychosocial risk factors
 - Family history
 - Developmental history
 - Any previous reports
 - Talk to a CYMHS clinician Access team can be contacted to discuss potential referrals

Other Local Referral Options

MHCP











Where does Child Development Service fit in?

- A/Prof Honey Heussler
 Medical Director, CHQ Children Development Program
 (CDP) & Children & Youth Community Health Services
- Anna Hooke
 Clinical Intake Officer, Community Access & Bookings
 Service, CDP



Child Development Program



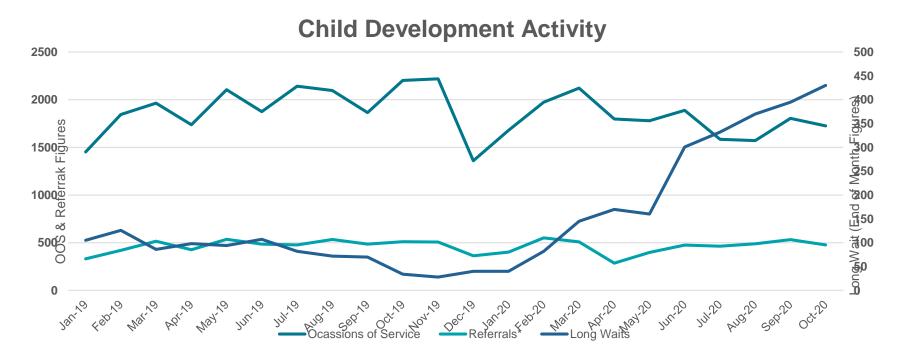


A/Prof H Heussler 2020



Referral data

Average referrals/ month/week



Last 12-18 months

- Major project of workforce realignment
- Aligning with population growth in North and South

Currently

CDS North
 2.0 FTE +Fellow Medical

CDS Central
 2.0 FTE +Fellow Medical

CDS South
 2.0 FTE +Fellow Medical

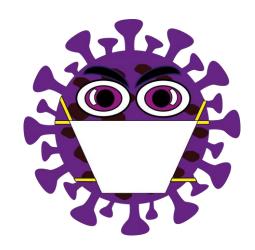
QCH services -Level 6

1.3 FTE Specialised and inpatient services

Activity continued but largely online and telehealth

Challenges in doing assessments particularly those requiring ADOS or Cognitive testing- hence long wait explosion





Who do we see?

Age 0-9 referral from GP

Age 9-18 referral from other eg paed or psychiatry

Children with a developmental problems

Complexity defined by concerns in 2 domains

Angelman's Rett syndrome Fragile X Adolescent service Statewide consultation support

Questions for clarification

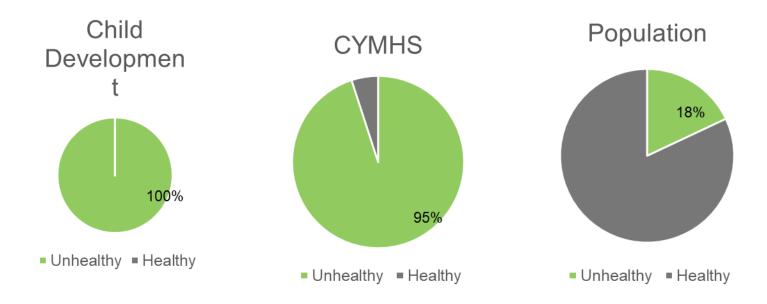
e.g understanding diagnostically or around presentation for example deterition in behaviour

Assessment process primarily (empowering families where possible to understand their child and navigate the community supports

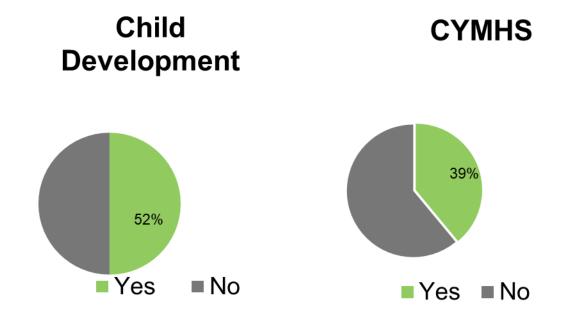
Referred through for medical follow up only as required usually medication support (shared care)

Expanding to 9-18 year olds
Streamlining processes with
NDIS
Dual diagnosis (Psychiatrist
and Dev paed)

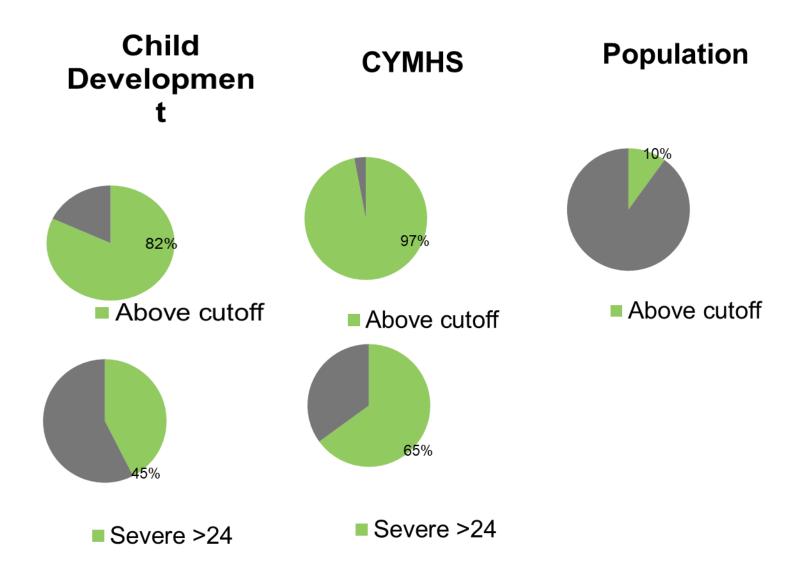
Family Functioning (FAD)



Learning difficulties- Reported



Strengths and Difficulties Questionnaire Child Mental Health (Goodman)



What do we do?

- Community Allied Health services (short term)
 - Speech and Language
 - o Gross motor
- · Complex Multidisciplinary assessment
 - Complex care level 5
 - o Complex care level 6
 - o Medical only follow up where particularly issues of medication exist
- Consultation liaison services
- Inpatient services
- Feeding services
- Level 6 Specialist Services
 - o 22q clinic
 - o Angelman's clinic/ Rett/ Fragile X/ Prader Willi/Complex TSC
 - Dual diagnosis- developing
- Specialised hearing services
 - o Infants
 - Older children

System complexity-

Therapy usually through

- ECEI or NDIS- MDT
- GP management plan -- Team care arrangement
- Short term only CAHS
- Toileting services through local level 4 hospital AH services
- ____arly education

You don't need a diagnosis to access NDIS or ECEI

Questions

Clinical Intake Officer Community Access and Bookings Service (CABS) Children's Health Queensland Hospital and Health Service

T: 1300 366 039 (Option 2; Option 2) | **Fax:** 3068 5126 (please mark as "CDP – Additional Information")

Referrals via QCH referral hub: Fax: 1300 407 281 Att Dr Heussler - Child Development Program https://www.childrens.health.qld.gov.au/chq/health-professionals/referring-patients/

Mental Health Q&A Panel - specialists

Go to www.Sli.do Use code bngpweb5

- ASHA
- Headspace
- Brisbane Mind for Kids
- CHQ CYMHS
- CHQ Child Development Service
- REDCAB CYMHS
- Prof Brett Emerson Exec Director Mental Health Services, MNHHS
- Paediatrics MNHHS Director of paediatrics Dr Sue Hobbins
- Brisbane North PHN
- Don't forget your evaluation forms for evening



This presentation and resources will be available online under Maternity at:

https://metronorth.health.qld.gov.au/refer-yourpatient-page/gp-events/education-resources



Thank you!

