

Central Patient Intake Fact Sheet

Your single access point to Metro North Outpatient Services

A team of Administration and Clinical Nursing staff are available via the hotline:

8:00am – 16:30pm

Monday – Friday

1300 364 938

HOW



GP Smart Referrals

Contact PHN Digital Health Support Officers

Secure Web Transfer (SWT)

Speak with your local PHN for access

www.health.qld.gov.au/metronorth/refer

WHERE



- Royal Brisbane and Women's Hospital
- The Prince Charles Hospital
- Redcliffe Hospital
- Caboolture Hospital
- Kilcoy Hospital
- STARS (Allied Health/Rehabilitation ONLY)

OUT OF SCOPE



- Mental Health & Oral Health Referrals
- Children's Health Queensland Referrals
- Child Development Access Service
- Neonatology referrals
- Emergency Department Referrals
- Anaesthetic Clinics
- Private Hospital Referrals
- RADAR & GRACE Referrals
- Other QH Hospital & Health Services (HHS)
- Release of Information (ROI)

INFO



- Referrals must have full patient and referrer demographic information
- Patients may only be on one waitlist per condition
- **GPSR** is the preferred method of sending referrals
- Please call the CPIU Hotline – If you have not heard before you re-send referrals. This helps reduce duplicate referral management.

Ph 1300 364 938

- Emailed referrals from non-Queensland Health email addresses are not accepted
- For more information visit:

www.health.qld.gov.au/metronorth/refer