

Central Patient Intake Fact Sheet

Your single access point to Metro North Outpatient Services

A team of Administration and Clinical Nursing staff are available via the hotline:

8:30am – 5:00pm

Monday – Friday

1300 364 938

HOW



GP Smart Referrals

Contact PHN Digital Health Support Officers during business hours on 0402 159 794 or 0474 980 564

Secure Web Transfer (SWT)

Speak with your local PHN for access

www.health.qld.gov.au/metronorth/refer or Fax: 1300 364 952

WHERE



- Royal Brisbane and Women's Hospital
- The Prince Charles Hospital
- Redcliffe Hospital
- Caboolture Hospital
- Kilcoy Hospital

OUT OF SCOPE



- Mental Health Referrals
- Children's Health Queensland Referrals
- Emergency Department Referrals
- Private Hospital Referrals
- Oral Health Referrals
- RADAR Referrals

INFO



- Referrals must have full patient and referrer demographic information
- Patients may only be on one waitlist per condition
- **GPSR** is the preferred method of sending referrals
- Use the CPIU Hotline – If you have not heard, please phone before you re-send. This reduces duplicate referral management.
1300 364 938
- For more information visit:

www.health.qld.gov.au/metronorth/refer