

Metro North Gastroenterology/Hepatology

March 25, 2023

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Stream lead for MN

Director GE/Hepatology RBWH

Director GE STARS



**Metro North Health
acknowledges the
Traditional Custodians
of the land upon
which we live, work
and walk, and pay
our respects to
Elders past, present
and emerging.**

**Metro North
Health**

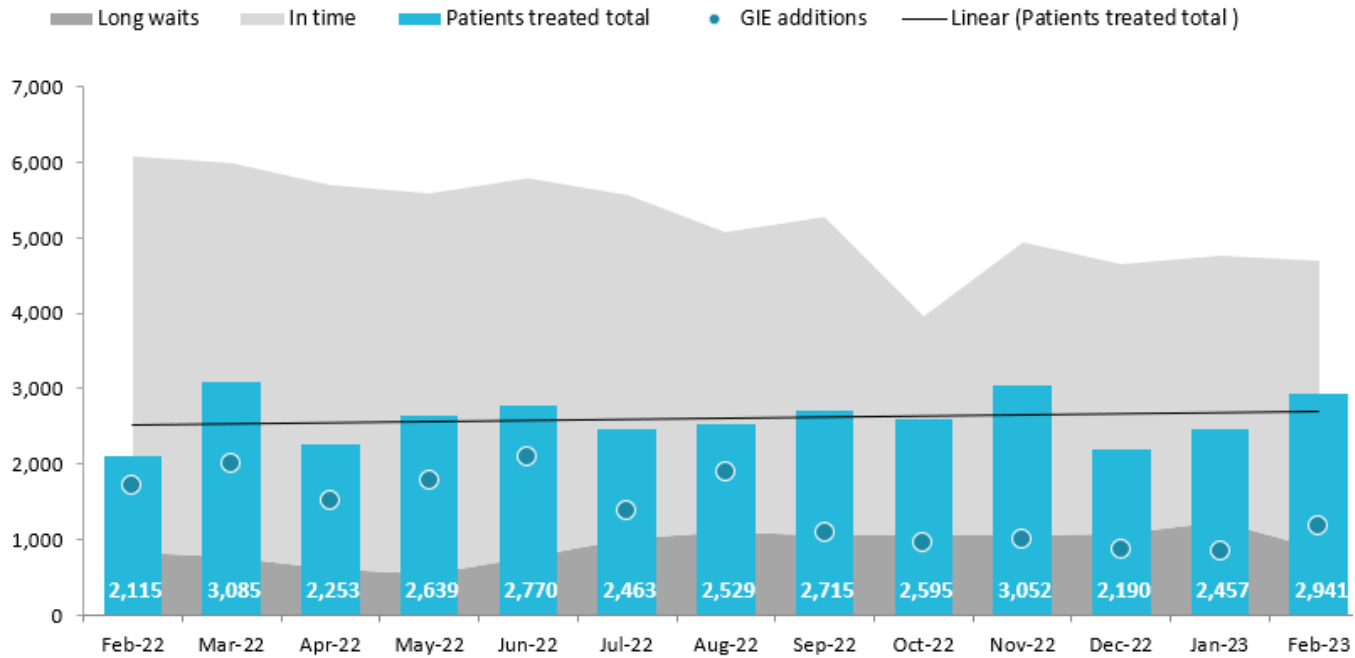


**Queensland
Government**

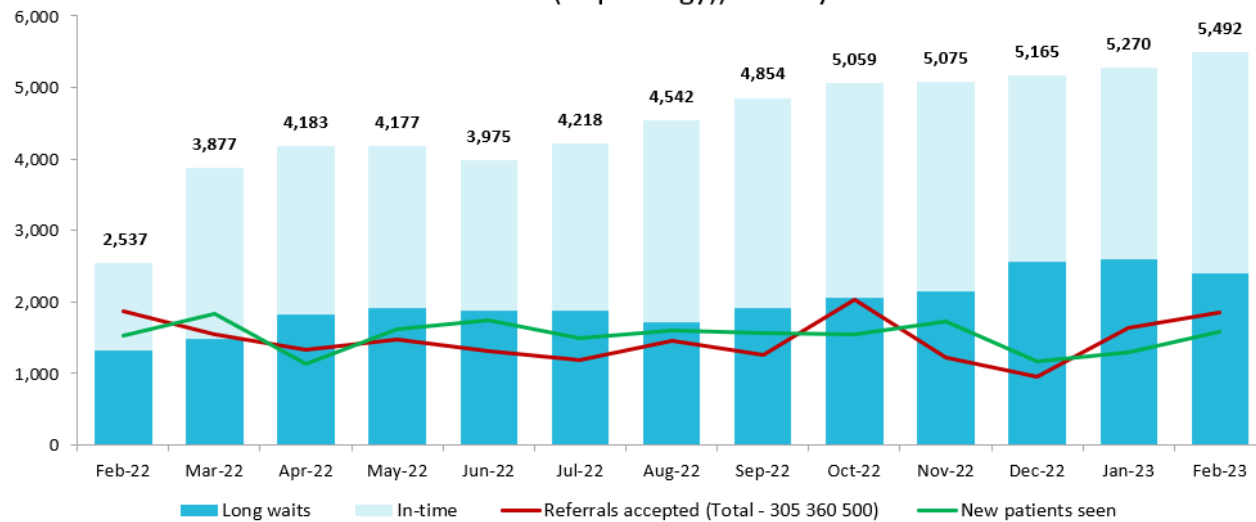
GE Hub

- All GP referrals go to the GE Hub
- Majority will flow to the facility referred to unless:
 - Service not available at that site
 - Load sharing/crisis management
- Caboolture lost gastroenterology staff last year and all referrals flowed to STARS
- All facilities flow some activity to STARS
- MN GE team/Hub monitor waiting times/long waits and we will distribute referrals to optimise equity of access in MN (predominantly to STARS).

MNHHS GIE procedure activity



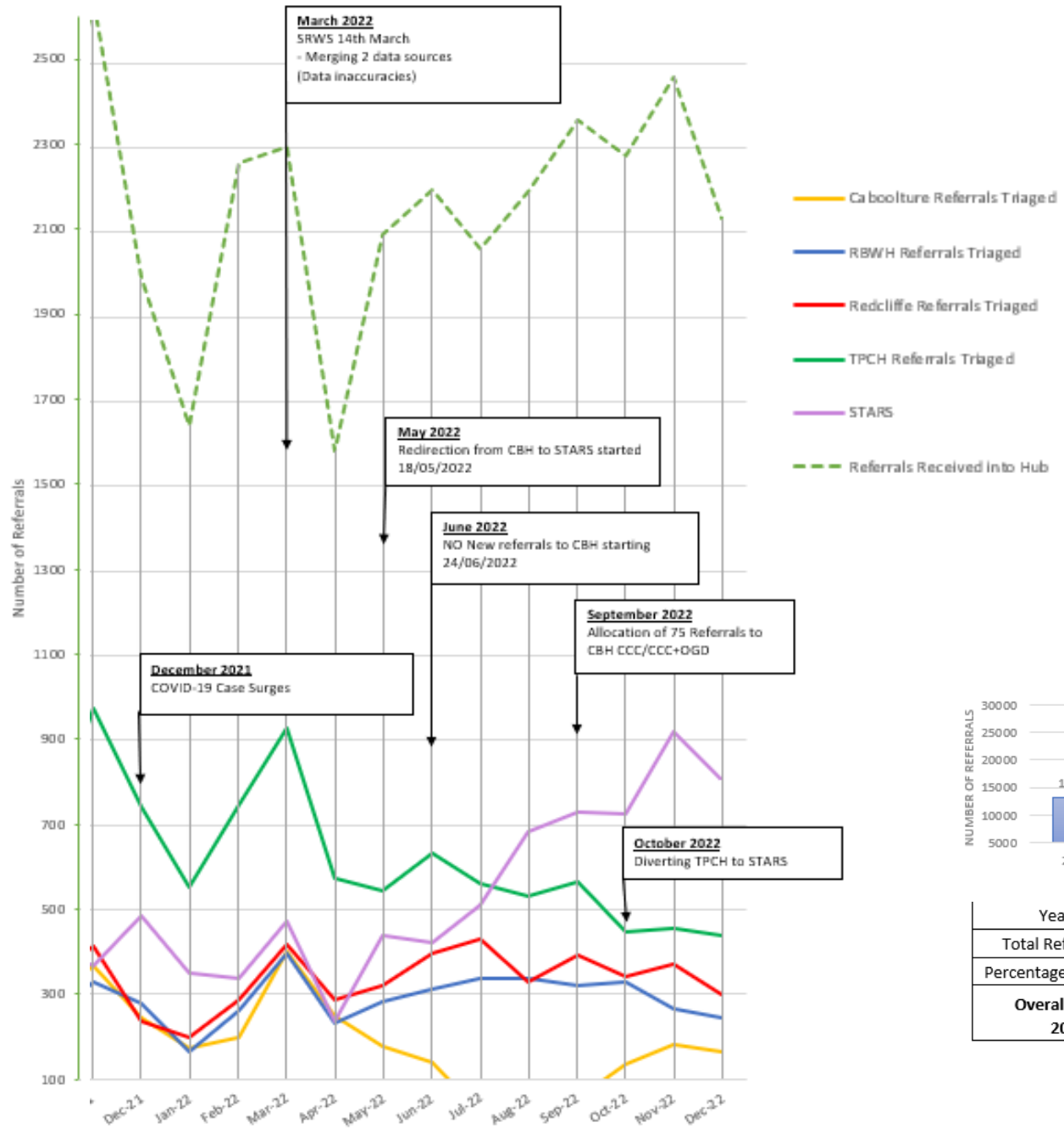
MNHHS Outpatients (CCC305 (Gastro)CCC 500 (Colon Consent) CCC360 (Hepatology)) Activity



Facility Detail - GIE Waitlist (including LWs)						
Caboolture Hospital						
	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23
Total Waitlist	666	676	643	681	748	740
In time	655	662	643	647	701	721
Long waits	11	14	0	34	47	19
Redcliffe Hospital						
	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23
Total Waitlist	402	510	542	521	558	492
In time	377	489	533	443	440	464
Long waits	25	21	9	78	118	28
RBWH						
	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23
Total Waitlist	1561		1014	913	933	975
In time	1391		958	869	875	912
Long waits	170		56	44	58	63
STARS						
	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23
Total Waitlist	1209	1270	1228	1098	1226	1278
In time	955	975	991	873	871	982
Long waits	254	295	237	225	355	296
TPCH						
	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23
Total Waitlist	1469	1550	1506	1433	1309	1209
In time	863	810	757	742	647	735
Long waits	606	740	749	691	662	474
MNHHS - SURVEILLANCE						
	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23
Total Waitlist	29339	25295	30482	30582	30920	31299
In time	28320	24032	29257	29356	29763	30209
Overdue	1019	1263	1225	1226	1157	1090

	Jun-19	Jun-20	Jun-21	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	
MNHHS	Total waitlist (305 and 360)	2,335	3,205	2,575	2,477	2,562	2,640	2,716	2,465	2,445	2,695	2,898	3,254
	In-time	1,808	2,199	1,423	1,207	1,294	1,493	1,432	1,370	1,221	1,204	1,174	1,431
	Long waits	527	1,006	1,152	1,270	1,268	1,147	1,284	1,095	1,224	1,491	1,724	1,823
	Per cent long waits	23%	31%	45%	51%	49%	43%	47%	44%	50%	55%	59%	56%
	Total waitlist (500 - COLON CONSENT)			967	1,498	1,656	1,902	2,138	2,594	2,630	2,470	2,372	2,238
	In time			858	890	1,049	1,338	1,500	1,633	1,714	1,403	1,501	1,658
	Long waits			109	608	607	564	638	961	916	1,067	871	580
	Per cent long waits			11%	41%	37%	30%	30%	37%	35%	43%	37%	26%
	Referrals accepted (Total - 305 360 500)	908	1,420	1,321	1,311	1,191	1,461	1,258	2,029	1,215	958	1,629	1,859
	Cat 1	668	746	529	730	654	794	765	928	851	612	740	1,013
	Cat 2	593	669	779	550	502	625	463	833	347	309	811	732
	Cat 3	28	5	13	31	35	42	30	268	17	37	78	114
	New patients seen	1,302	1,327	1,352	1,742	1,490	1,599	1,571	1,551	1,723	1,168	1,289	1,582
	Reviews seen (incl Telephone)	1,586	2,091	3,214	3,159	2,551	2,840	2,266	2,635	2,794	2,038	1,853	2,954
	Total seen	2,888	3,418	4,566	4,901	4,041	4,439	3,837	4,186	4,517	3,206	3,142	4,536
	Medical Officer New	675	915	1,074	715	559	603	566	568	595	380	536	578
	Medical Officer Review	722	1,476	1,928	1,709	1,678	1,947	1,679	1,746	1,881	1,429	1,222	1,828
	Total Medical Officer	1,280	2,391	3,002	2,424	2,237	2,550	2,245	2,314	2,476	1,809	1,758	2,406
	Nursing New	580	412	278	1,027	931	996	1,005	983	1,128	788	753	1,004
	Nursing Review	219	451	1,286	1,450	873	893	587	889	913	609	631	1,126
	Total Nursing	799	863	1,564	2,477	1,804	1,889	1,592	1,872	2,041	1,397	1,384	2,130
	Total Provider Type	2,228	3,418	4,566	4,901	4,041	4,439	3,837	4,186	4,517	3,206	3,142	4,536
	Total WAU (CCC 305)	-	-	-	-	-	-	-	-	-	-	-	-
	Removal Other Than Treatment (ROTS)	-	-	-	-	-	-	-	-	-	-	-	-
	Capacity/ Deficit	394	-93	31	431	299	138	313	-478	508	210	-340	-277

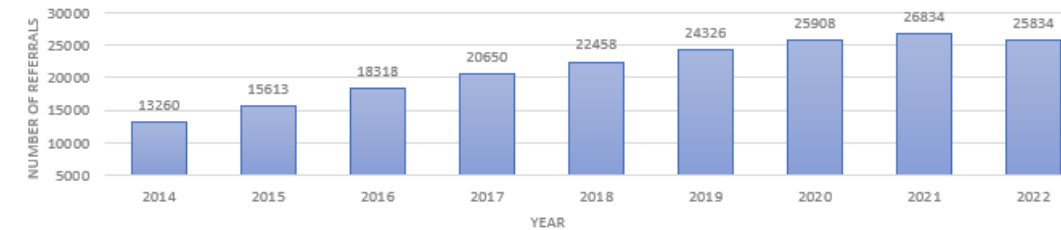
colon consent clinic). This does not represent the only patient group that result in GIE procedures. Other pathways include endoscopic fast-track and additions from General Surgery outpatient clinics. For noting colon consent clinics represent ISE plus return (surveillance



2022 GE Hub Referral Total

Action	Yearly Total
Referrals Received into Hub	25834
Referrals Triaged	23107
CAB	1920
RBWH	3485
RED	4078
TPCH	6984
STARS	6639
% of Referrals Actioned >5 day KPI	15.46%
% of Referrals Triaged by CNC	40.58%

GE Hub Referrals Received



Year	2014	2015	2016	2017	2018	2019	2020	2021	2022
Total Referrals	13260	15613	18318	20650	22458	24326	25908	26834	25834
Percentage Growth		17.75%	17.33%	12.73%	8.76%	8.32%	6.50%	3.57%	-3.73%
Overall Growth 2014-2022	94.83%								

STARS

- New facility, opened in 2021
 - 3 endoscopy rooms (~7000 colonoscopies)
 - OP (15 clinics/week general gastroenterology)
- Unable to directly refer, but helpful if included on the referral that able/prefer to attend STARS
- No emergency
- Eligibility criteria
 - <75
 - Only stable ASA 3