

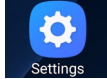
Update your Android software

Learn how to update your Android device to the latest version

It is recommended to upgrade to the latest software version for the best audio and video experience.

1. Make sure your Android is connected to Wi-Fi. To download and install an update, your Android must be connected to Wi-Fi, not cellular data (e.g. 4G).

- Depending on your Android, you may also need to plug it into its charger, or have it charged to a certain point (e.g., 50%) before you can install an update.

2. Open your Android's Settings  Swipe down from the top of the screen, then tap the gear-shaped "Settings" icon in the top-right corner from the drop-down menu.

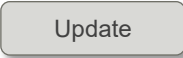
- On some Androids, you'll need to swipe down using two fingers.

3. Scroll down and tap  You'll find this option at the bottom of the Settings page.

- On a **Samsung Galaxy**, you'll tap **Software update** instead.

4. Tap  **It's near the bottom of the System page.**

- If you're using a **Google Android** (e.g., the Pixel), you may instead tap **Advanced** here.
- On a **Samsung Galaxy**, you'll tap **Download updates manually** or **Download and install**.
- If you're using an **Android tablet**, tap **About tablet** here.

5. Tap the  **option.** This option's name will vary, but you'll find it somewhere on the "About phone" page (or "Download updates manually" if you have a Samsung Galaxy).

- You may first have to tap a **Check for updates** button to search for an available update.

6. Follow any on-screen instructions. Depending on your Android, you may have to tap through a few on-screen prompts (e.g., enter your passcode and confirm the update) before the update will begin installing.

7. Wait for your Android to finish updating. This can take upward of half an hour. Once your Android finishes updating and restarting, the newest available version of the operating system should be installed on your device.