

# Did you know GPs can now get non-urgent clinical advice via the Request for Advice function on GPSR?

GPs can now submit a Request for Advice (RFA) using GP Smart Referrals to Hospital and Health Service (HHS) clinicians for response. [Metro North Clinical Advice Line - Metro North Health](#) lists specialties and catchments for services currently accepting RFAs. This page will be updated as new services come on board.

If there are no in-catchment services that offer Request for Advice for your patient, the Service will show as 'Out of Catchment'. In this instance it is recommended:

- a referral be created to an appropriate service within catchment for the patient
- review the Phone Advice section on [Metro North Clinical Advice Line - Metro North Health](#) to see if an alternative option (speciality or location) is available.

**Do not** submit an RFA by overriding the 'Out of Catchment' signpost as these requests will not be progressed.

To create an RFA via GPSR, navigate to Request advice and then select the Request for advice option in the request type as below.

The screenshot shows the top navigation bar with the Queensland Government logo, 'Smart Referrals' text, and the user 'Dr Frederick Findacure'. Below this, the patient information is displayed: 'Patient name: Therese GOLDCOAST DoB: 10 Oct 2009'. There are two tabs: 'Patient view' (selected) and 'Practice view'. The main heading is 'Patient view - Therese GOLDCOAST'. To the right of this heading are two buttons: 'Request advice' (highlighted with a red box) and 'Create referral'. Below the heading are three tabs: 'Parked requests', 'Active requests', and 'Closed requests'.

The screenshot shows the 'Request Information' section. The 'Request date' is '1 Nov 2022'. The 'Request type' dropdown is open, showing four options: 'New referral', 'Update', 'Continuation', and 'Request for advice' (highlighted with a red box). The 'Priority' dropdown is set to 'Routine'. The 'Provider' dropdown is set to 'QHSR'.

For further information including a step-by-step guide on how to create an RFA is available in the [Smart Referrals Requesting Advice guide](#).