

# General Practice Liaison Officers

The GPLOs are a team of experienced medical officers and a health professional with a general/private practice background. They are uniquely positioned to contribute a primary care perspective to enable better connected care and improve service integration for the North Brisbane and Moreton Bay region.

## Key initiatives the GPLOs support include:

- an ongoing program of GP and health provider education events
- practice visits to support the use of integrated systems including Health Provider Portal, GP Smart Referrals and Health Pathways
- working to improve discharge from hospital and clinical handover and enhancing continuity of care
- providing primary care advice to key working groups and contributing to the development of pathways of care, state-wide referral guidelines and action plans
- designing and implementing shared care models
- providing GPs with regular communications through the PHN's fortnightly newsletter.

## GPLOs involved in the program



**Dr James Collins**

**GPLO – Systems improvement**

James works in the Brisbane North region to support collaborative efforts between primary care and the hospitals.

His areas of interest include GP education, transfer of care including discharge summaries, general practice support visits, outpatient strategies and more.



**Dr Meg Cairns**

**GPLO – Women, children and families clinical stream**

Meg has been a GP for over 25 years in a practice in Ashgrove.

She has been a GPLO since 2013, supporting many specialties as well as the development of referral guidelines and clinical pathways with the HealthPathways program.

Meg is the facilitator of the Metro North GP Alignment Program - Maternity and Gynaecology.



**Dr Kylie Norris**

**GPLO – Aged care**

Kylie is a GP working in a practice in Bardon.

She has worked as a GP in North Brisbane for 20 years which has included caring for patients in residential aged care facilities.

She has been a GPLO with RADAR since it was established in 2018. Kylie has expanded her work focussing on aged care projects, also including cardiology, cancer care and palliative care services.



**Dr Noela Kwan**

**GPLO – Gastroenterology and clinical editor**

Noela practises as a GP in St Lucia and has been a GPLO since 2013.

She is currently the GP with Special Interest in Gastroenterology at the Royal Brisbane and Women's Hospital. Noela has supported the development of GP referral guidelines and GP education events and is also a Clinical Editor for the HealthPathways program.



### Dr James Martin

#### GPLO – Rheumatology, respiratory (thoracic)

James is a fulltime GP at a small family-owned practice at Sandstone Point.

He has been a GPLO since 2014. He is focused on improving outcomes and experiences for patients within his local practice community (northern region of the PHN) and has special interests in the specialties of rheumatology and respiratory/thoracic medicine.



### Dr Srishti Dutta

#### GPLO – Neurology, urology, genetics and pain

Srishti has been a GP for over a decade and worked as a doctor across three continents.

Since moving to Brisbane in 2014, she has been involved with medical education and worked as a GPLO since 2017.

Srishti's main focus is with specialist outpatient services within Metro North Hospital and Health Service and she works closely with a number of departments including neurology, genetics and pain.



### Dr Caroline Clancy

#### GPLO – Mental health

Caroline is a GP at a practice in Murrumba Downs. She enjoys and has experience in mental health within general practice, including work at headspace Nundah in 2018. Caroline enjoys all areas of general practice, in particular women's health and paediatrics, and has been involved in training registrars within the general practice training program.

Caroline provides support for the collaboration between general practices, Metro North Hospital and Health Service and community organisations.



### Mr Jim Loughridge

#### GPLO - Optometry

Jim has extensive and diverse experience in the practise of optometry, ranging from his own private practice, prison health, vision research and clinical teaching, to collaborative care within public Ophthalmology clinics.

He has a keen interest in improving models of patient care, systems of effective communication and efficient clinical data transfer between public eye clinics, community optometrists and GPs. This is integral to his vision for increasing capacity for patients seeking ophthalmology services within public hospitals throughout Queensland.



### Dr Stephanie Huxley

#### GPLO – Systems improvement and Caboolture Hospital

Stephanie has been working in general practice since 2016 and is a practicing GP in Albany Creek. She particularly enjoys women's health, antenatal care and paediatrics and has worked as a GP with Special Interest in Gestational Diabetes at the Royal Brisbane and Women's Hospital from 2018-2019.

Stephanie's focus is to strengthen collaboration between primary and hospital care in Metro North and she also provides particular support to Caboolture Hospital in this area.