

Telehealth (Videocall) Settings

How to change camera or audio settings once you have connected



Handy Hint...

For clear sound, use headphones or earphones.
Please connect them before your appointment or test call.

Step 1.

Select the three dots located on the bottom right-hand corner of the screen. (If you cannot see them slide your finger up the screen to scroll)

Step 2.

Select the option 'Select media devices.'

Step 3.

Select the camera icon to see camera options OR select the microphone icon to see microphone options.

Step 4. (Camera)

Select 'Front Camera' so the clinician can see you. Select 'Back Camera' if you want to show a wound, medication, or something else

Step 5. (Microphone)

Select the microphone option you wish to select.

