


How to register with Personify Care



Sometimes, you may get a **text message (SMS)** from 'QLD Health' with a link to a short online form. We use a safe and trusted system called **Personify Care** to send these forms.

Steps to Register

Step 1. Check your phone

 You may get a **text message (SMS)** from 'QLD Health'.

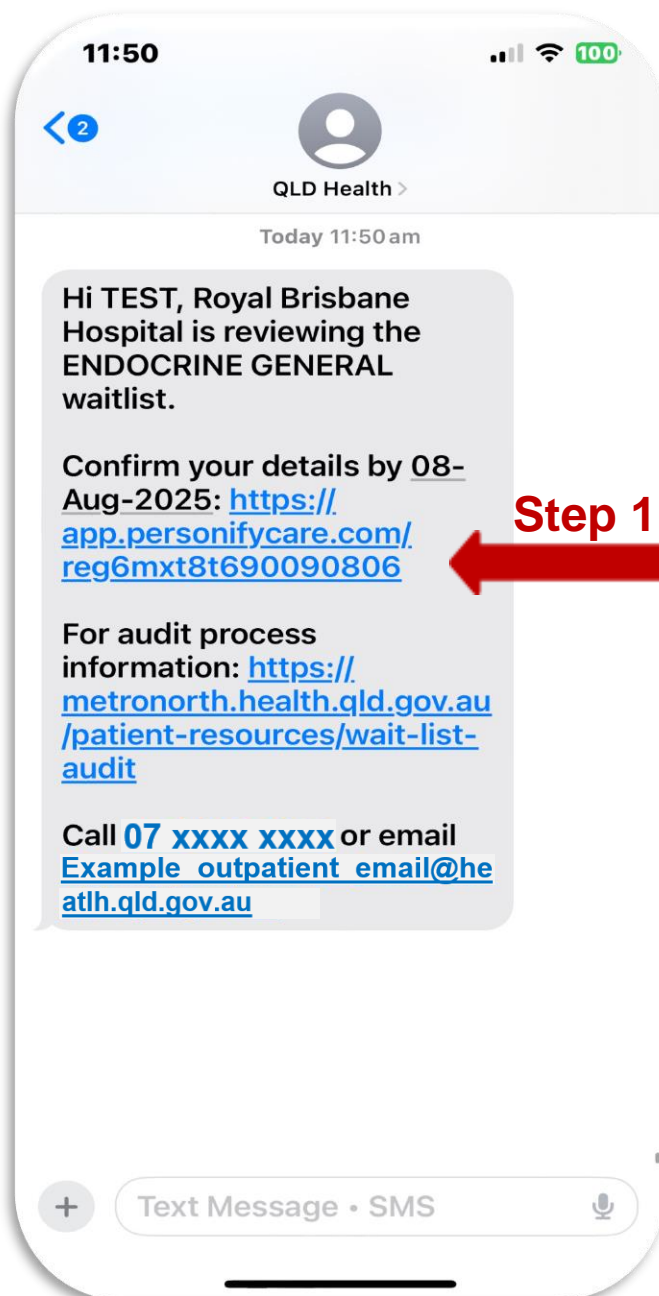
 This message will have a **link**.

 **Tap the link** to open the form.

? Not sure about the link?

You can tap the second link to visit the **Metro North Waitlist Audit webpage**.

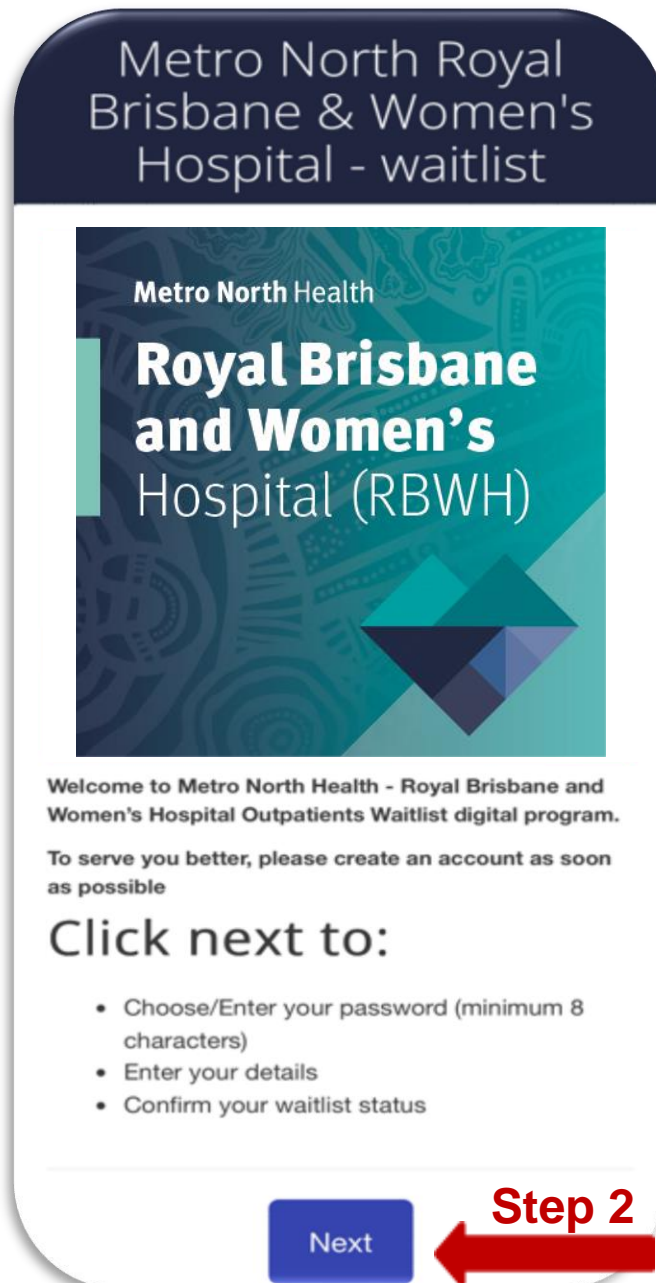
This helps you check that the message is safe and real.



 Step 2. You will see a welcome screen.

Tap Next

Next



Metro North Royal
Brisbane & Women's
Hospital - waitlist

Metro North Health

**Royal Brisbane
and Women's
Hospital (RBWH)**

Welcome to Metro North Health - Royal Brisbane and
Women's Hospital Outpatients Waitlist digital program.

To serve you better, please create an account as soon
as possible

Click next to:

- Choose/Enter your password (minimum 8
characters)
- Enter your details
- Confirm your waitlist status

Next

Step 2

Step 3. Who is this form for?

You will see two choices:

Myself as a patient


- Choose this if the message is for you and no one else has used your phone for Personify Care.

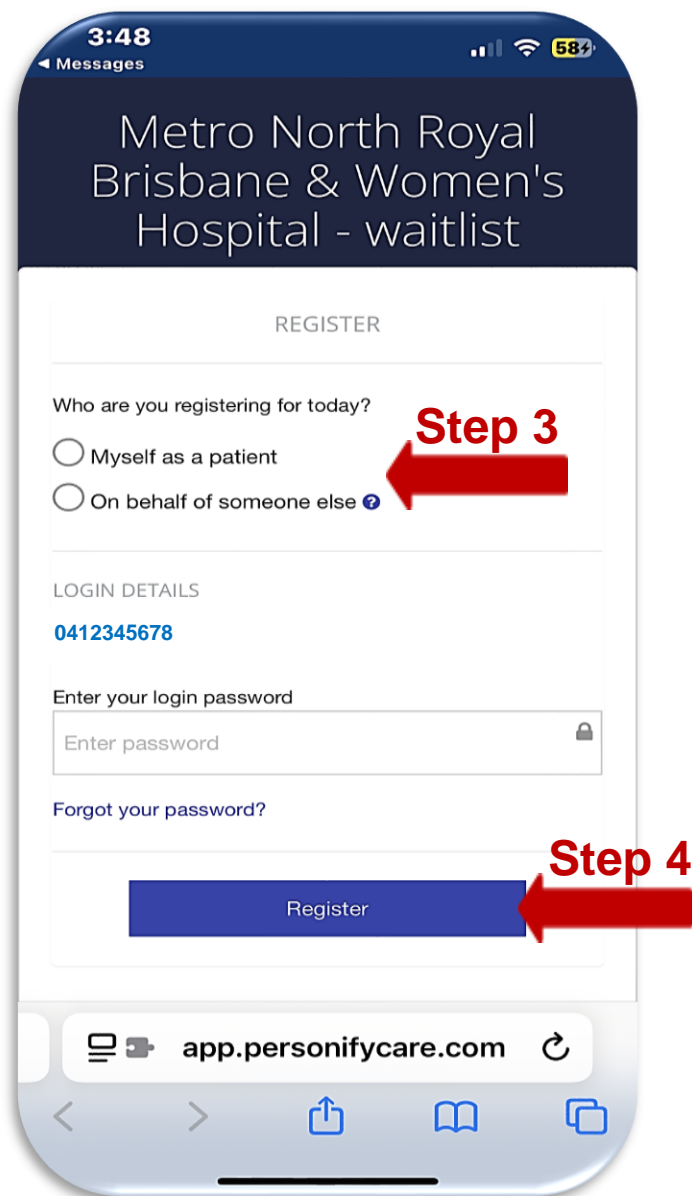
On behalf of someone else

- Choose this if you're helping someone else, or if someone else has used your phone with Personify Care before.

Step 4. Create your account

You will be asked to:

- Choose a password  **Tip: Save your password in a safe place.**
- Tap **Register**



📌 If you chose **"On behalf of someone else"**, you will see this extra screen. Just follow the prompts.

4:08

Metro North Royal
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ENTER PATIENT DETAILS

Patient first name

Patient last name

Patient date of birth

Day

Month

Year

Next

app.personifycare.com

? Need help?

If you're not sure what to do or have a question:

✉️ 📞 Email or call the contact listed in the message.