



# GP Smart Referrals resource:

## How to: Find community services in GP Smart Referrals

GP Smart Referrals (GPSR) users can submit referrals to most Metro North Community and Oral Health services using GPSR. Due to the multidisciplinary nature of the community services in our region, most services are not linked to Clinical Prioritisation Criteria (CPC) conditions and are not as easy to find in GP Smart Referrals. Community services are instead linked to specialties.

Below is a list of the community services and the specialties each service is linked to in GPSR.

Service name	Specialty search term(s) <i>(type into Condition and Specialty field in GPSR)</i>
<a href="#">Cardiac Rehabilitation – Complex Chronic Disease Team</a>	Rehabilitation or Cardiology
<a href="#">Pulmonary Rehabilitation – Complex Chronic Disease Team</a>	Rehabilitation or Respiratory
<a href="#">Complex Needs Service – Complex Chronic Disease Team</a>	General Medicine or Geriatric Medicine
<a href="#">Community Based Rehabilitation Team</a>	Rehabilitation
<a href="#">Community Palliative Care</a>	Palliative Care
<a href="#">District Diabetes Service</a>	Endocrinology
<a href="#">Healthy Ageing Assessment and Rehabilitation Team (HAART)</a>	Rehabilitation or Geriatric Medicine
<a href="#">Nurse Practitioner Community Wound and Stoma Service</a>	Wound Management or Stoma Therapy
<a href="#">Rapid Access to Community Care (RACC)</a>	Geriatric Medicine

### Finding the service

To find the community services in GPSR, search for the specialty in the **Condition and Specialty** field. Based on the Condition/Specialty entered, the available services will display in the **Service/Location** box alongside other, similar hospital-based services.

The screenshot shows the 'Request type' as 'New referral', 'Reason for referral' as 'New condition requiring specialist consultation', 'Priority' as 'Routine', and 'Provider' as 'QHSR'. The 'Condition and Specialty' field is set to 'Geriatric Medicine'. The 'Request recipient' section shows a list of services with 'Rapid Access to Community Care (RACC)' highlighted in red.

Service/Location	Specialist name	Organisation details	Distance
Rapid Access to Community Care (RACC)	ASPLEY COMMUNITY HEALTH CENTRE	ASPLEY COMMUNITY HEALTH CENTRE	16.1 km
Healthy Ageing Assessment Rehabilitation Team (HAART)	KALLANGUR SATELLITE HEALTH CENTRE	KALLANGUR SATELLITE HEALTH CENTRE	27.1 km
Complex Needs Service - Complex Chronic Disease Team	NORTH LAKES HEALTH PRECINCT	NORTH LAKES HEALTH PRECINCT	29.5 km
Geriatric/Memory	REDCLIFFE HOSPITAL	REDCLIFFE HOSPITAL	31.5 km

Further information about the selected service including any inclusion or exclusion criteria is displayed in the [Service/Location information](#) section.

★ Condition and Specialty	Geriatric Medicine	<a href="#">HealthPathways</a> ▶
Suitable for Telehealth?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
★ Are you the patient's usual GP?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
✉ Request recipient		
★ Service/Location	Healthy Ageing Assessment Rehabilitation Team (HAART) - KALLANGUR SATELLITE HEALTH CENTRE - ▼	
Service/Location information	<p><b>Restrictions</b>                  Appropriate for restorative care and rehabilitation. Please contact the Rapid Access Clinician on 3285 0066 if this patient requires a rapid assessment. Patients may be ineligible if: currently accessing equivalent services in the public or private sector, only require therapy for maintenance of a chronic condition, live in a residential aged care facility or live outside the Kallangur Satellite Hospital Catchment.</p> <p><b>Service Attributes</b>                  For detailed information read the "Restrictions" above for the selected Service/Location</p> <ul style="list-style-type: none"> <li>GP Referrals are accepted</li> <li>Does not treat paediatric patients</li> <li>Treats adult patients</li> <li>Treats geriatric patients</li> <li>Not a state-wide service</li> <li>Telehealth options available for patients</li> </ul>	

**For more information about Metro North Community and Oral Health services:**

**Phone:** 1300 658 252

**Web:** [Refer your patient | Metro North Health](#)

**For technical support, please contact:**

**Phone:** Queensland Health IT support line on 1300 478 439 (24 hours, 7 days)

**Email:** [QH-SmartReferrals@health.qld.gov.au](mailto:QH-SmartReferrals@health.qld.gov.au) for assistance Monday – Friday 8:00am – 5:00pm.